Oracle FLEXCUBE Direct Banking

User Manual Core Release 12.0.3.0.0

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ORACLE

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1. Preface

1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

1.3 Access to OFSS Support

https://support.us.oracle.com

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual.

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual.

Chapters post Introduction are dedicated to individual transactions and its details, covered in the User Manual.

1.5 Related Information Sources

For more information on Oracle FLEXCUBE Direct Banking Release 12.0.3.0.0, refer to the following documents:

- Oracle FLEXCUBE Direct Banking Licensing Guide
- Oracle FLEXCUBE Direct Banking Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.					
*	Host Integration to be done separately					
~	Pre integrated Host interface available					
× Pre integrated Host interface not available						

Transaction Name	FLEXCUBE UBS	Third Party Host System
Login	NH	NH
Logout	NH	NH
View and Update Applications	✓	*
New Application	✓	*
Update File Status	NH	NH
View Customer Transaction	NH	NH
Workflow Configuration	NH	NH
Security Questions Maintenance	NH	NH
Mailbox	✓	*
Manage Policies	NH	NH
Create Role	NH	NH
Modify Role	NH	NH
Delete Role	NH	NH
View Role	NH	NH
Create User	NH	NH
Modify User	NH	NH
Delete User	NH	NH
Revoke User	NH	NH
Activate User	NH	NH
Deactivate User	NH	NH

Transaction Name	FLEXCUBE UBS	Third Party Host System
Lock User	NH	NH
Unlock User	NH	NH
View User	NH	NH
Reset Password	NH	NH
Terminate User Session	NH	NH
Print Welcome Letter, Passwords	NH	NH
Customer Profile	✓	*
Account Mapping Setup	✓	*
Maintain User List	NH	NH
Manage Rules	✓	*
Calendar Setup	NH	NH
Transaction Cutoff	NH	NH
Time for Deal Acceptance and Cut-off	NH	NH
Global Limit Packages	NH	NH
Alert Registration	✓	*
Forex Alert Subscription	✓	*
Entity Management	✓	*
Role Subject Mapping	NH	NH
Maintain Bulletins	NH	NH
Map Reports To Users	NH	NH
Register Report	NH	NH
Transaction Blackout	NH	NH
Transaction Password Configuration	NH	NH
Session Summary	NH	NH
Host Interface Log	NH	NH
View Audit Log	NH	NH
View System Log	NH	NH
User Logging	NH	NH

Transaction Name	FLEXCUBE UBS	Third Party Host System
Manage Application Messages	NH	NH
Configuration Properties	NH	NH
Manage Timers	NH	NH
Sitemap	NH	NH
Preferences	NH	NH
Change password	NH	NH
Request Processing	NH	NH
Transaction Status Change	NH	NH
Transaction Activities	✓	*
Payment Purpose Maintenance	✓	*
Goal Category Maintenance	1	*

3. Introduction

The Core Module allows the Bank administrator to carry out various transactions required so as to carry out the day to day transactions by you. The core module of FLEXCUBE Direct Banking is used by the administrator to carry out the basic maintenance activity for smooth follow of transactions done by the Customers of the Bank.

A few of the transactions included in the Core module are User management, Role Maintenance, Customer Management, Cut off maintenance, Account mapping, Limits maintenance, Limits maintenance, etc.

Each transaction is explained in detail in the following manual for better understanding and smooth functioning of the application.

4. Login

This option allows you to log in to the **ORACLE FCDB** Administration application. By default, the security keyboard option is checked. This enables you to access the interface through a virtual keyboard appearing on the screen by either clicking or hovering on the keys. Alternatively, you can clear the security keyboard option and can use the keyboard.

To log in to Oracle FLEXCUBE Direct Banking

- 1. Enter the appropriate URL of the application provided in the address bar
- 2. The system displays the main page of the **Oracle FLEXCUBE Direct Banking** application

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Login								
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Oracle FLEXCUBE Direct Banking

Field Name	Description
User ID	[Mandatory, Alphanumeric, 20] Type the unique user Id.
Password	[Mandatory, Alphanumeric, 20] Type the password.
Language	[Mandatory, Dropdown] Select the Language for the login.

Field Name	Description							
Use Virtual	[Optional, Check Box]							
Keyboard	Select the Use Virtual Keyboard check box to use the virtual keyboard.							
	By default, this check box is checked.							
Click here to enter	[Optional, Check Box]							
by hovering	Select the Click here to enter by hovering check box to enter the password by moving the mouse over the keyboard without clicking the keys.							
Enter the user ID and	Enter the user ID and password.							
Click the Upper butto entering the passwore	n to arrange the keyboard using the uppercase characters for d.							

OR

3. 4.

Click the **Lower** button to arrange the keyboard using the lowercase characters for entering the password.

5. Click the **Delete** button to delete previously entered characters. OR

Click the **Clear All** to clear the password field.

6. Click the **Not Mixed** to arrange the keyboard as per standard key board layout. The caption of the button changes to **Mixed**. Click on the **Mixed** to change the keyboard layout after every character click.

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Oracle FLEXCUBE Direct Banking

7. Click the **Sign In** button to log in to the application. The system displays the **View Initiated Transaction** screen as the landing screen.

View Initiated Transaction

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5. Logout

This option allows you to log out of the ORACLE FCDB application.

To log out of the Oracle FLEXCUBE Direct Banking

- 1. Log in to the Oracle FLEXCUBE Direct Banking application
- 2. Navigate **Default Transaction > Logout.** The system displays **FLEXCUBE Internet Banking -Log off** screen.

FLEXCUBE Internet Banking - Log off

RACLE FLEXCUBE Direct Banking	
	La
Log off	
Log off	
	Your session has expired. Please login again to proceed.
	rour session has expired. Please login again to proceed.
	Close Window

3. Click the **Close Window** button to close the window

6. Transaction Activities

6.1 Initiated Transactions

This displays all self initiated transactions along with the current status of the transactions & number of transaction count for each type with specific status.

To view initiated transactions

- 1. Log on the **Internet Banking** Application
- 2. Navigate through the menus to **Transactions Activities > Transactions**. The system displays **View Initiated Transactions** screen.

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View Initiated Transactions

Field Description

Field Name	Description
View By	[Mandatory, Drop-down]
	Select the type of view for initiated transactions.
	The options are:
	Transaction Status

Initiated Transactions

Transaction	[Display]
	This column displays the type of transaction that has been initiated.
Status	[Display]
	This column displays the current status of transactions.
Count	[Display]
	This column displays the number of times a particular transaction has been initiated corresponding to the other details.
Graph	[Display]
	This column displays the count as a graph.

3. Click on the hyperlink of the status and system displays search initiated transactions screen.

Search Initiated Transaction Screen

This screen provides the user to search for a particular transaction by entering search parameters like EBanking Reference Number, type of the transaction, status of the transaction, customer id, account number, user reference number and time period during which the transaction was initiated.

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Field Name	Description
EBanking	[Mandatory, Radio Button]
Reference Number	Select the radio button and enter the ebanking reference number of the transaction.
	Reference number generated when the transaction was initiated

Field Name	Description
Other Search Criteria	[Radio Button] Select the radio button search by other search criteria.
Transaction	[Mandatory, Drop-down] Select the name of the transaction from the list.
User reference number	[Optional, Alphanumeric] Type the user reference number as a search criteria. Reference number entered by the user when the transaction was initiated.
Status	[Mandatory, Drop-down] Select the status of the transaction from the drop-down list. The options are:

Field Name	Description
Period	[Conditional, Drop-down] Select the period in which the transaction was initiated. The options: • Last 1 Day • Last 6 Months • Custom Date This field is enabled and mandatory only if radio button Period is selected.
From Date	[Optional, Date Picker] Enter the date range in which the transaction was initiated. From date shall be less than or equal to current host business date. This field is enabled and mandatory only if Custom Date is selected in the transaction Period drop-down.
To Date	[Optional, Date Picker] Enter the To Date to search by date range. To Date shall be less than or equal to current host business date This field is enabled and mandatory only if Custom Date is selected in the transaction Period drop-down.
Search Results	
EBanking Reference Number	[Display] This column displays the ebanking reference number of the transaction.
Transaction	[Display] This column displays the name of the transaction.
Transaction Status	[Display] This column displays the current status of the transaction.
Created By	[Display] This column displays the creator of the transaction.
Created On	[Display] This column displays the date and time on which the transaction was updated.
Updated By	[Display] This column displays the user ID of last user who has updated the transaction.

Field Name	Description
Updated On	[Display]
	This column displays the date on which the transaction is updated.
Version	[Display]
	This column displays the version of transaction.
	(Version gets incremented if a rejected transaction gets modified by initiator).
Account Number	[Display]
	This column displays the account number from which the transaction was initiated.
	This field is applicable only if the admin user is initiating transactions on behalf of the business user. For e.g.: Upload of bulk files.
Transaction	[Display]
Amount	This column displays the amount of the transaction.
	This field is applicable only if the admin user is initiating transactions on behalf of the business user. For e.g.: Upload of bulk files.
User reference	[Display]
number	This column displays the user reference number.
State Bit	[Display]
	This column displays state bit.
Value Date	[Display]
	This column displays the value date of the transaction.

- 4. The additional search criteria fields and the additional search result fields are available as per the transaction selected.
- 5. Click hyper linked Reference Number to view the further details of the transaction.

View Initiated Transactions

New Initiated Transaction	ons				12-89-3914 10:33-87 CBT +083
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6.2 Transactions to Authorize

Transactions to Authorize tab displays the transaction pending for authorizations with user.

To authorize transactions

- 1. Logon to Internet Banking Application
- 2. Navigate through the menus to **Transaction Activities >Transactions to Authorize**. The system displays the Transaction to Authorize screen

View Authorization Transactions

View Authorization Transa					36.0	04-2012 12128-47
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Field Name	Description
View By	[Mandatory, Drop-down]
	Select the type of view for initiated transactions.
	The options are:
	Transaction Status
Transaction	[Display]
	This column displays the name of the transaction.

Field Name	Description
Status	[Display]
	This column displays the current status of the transaction.
	The options are:
	Transaction Status Initiated
	Semi Authorized
Count	[Display]
	This field displays the number of transaction pending for authorization corresponding to the other details.
Graph	[Display]
	This field displays the count as a graph.

3. Click the Status hyperlink of the transaction. The system displays **Search Authorization Transactions** screen.

Search Authorization Transaction

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0	283704214438785	Medify Deer	10mm	30-04-2012 17:30:37	BAG881	1	004004877	A.

Field Name	Description
EBanking Reference Number	[Radio Button, Input]
	Select the radio button and enter the ebanking reference number of the transaction.
	Reference number generated when the transaction was initiated.
Other Search	[Radio Button]
Criteria	Select the radio button search by other search criteria.
Transaction	[Drop-Down]
	Select the name of the transaction from the drop-down list.

Field Name	Description
User reference number	[Optional, Alphanumeric] Type the user reference number as a search criteria. Reference number entered by the initiator when the transaction was initiated
Status	[Dropdown] Select the status of the transaction from the drop-down list.
Initiator	[Optional, Alphanumeric] Enter the user id of the initiator of the transaction as search criteria.
Period	[Drop-Down] Select the period in which the transaction was initiated. Values: • Last 1 Day • Last 6 Months • Custom Date
From Date	[Date Picker] Enter the date range in which the transaction was initiated. From date shall be less than or equal to current host business date. From Date will be enabled and mandatory if Custom Date is selected in the Period dropdown.
To Date	[Date Picker] Enter the date range in which the transaction was initiated. To Date shall be less than or equal to current host business date. To Date will be enabled and mandatory if Custom Date is selected in the Period dropdown.
Search Results	
EBanking Reference Number	[Display] This column displays the ebanking reference number of the transaction.
Transaction	[Display] This column displays the name of the selected transaction.
Status	[Display] This column displays the current status of the transaction.
Initiator	[Display] This column displays the user id of the initiator of the transaction.

Field Name	Description
Period	[Display] This column displays the period in which transaction was initiated
Created By	[Display] This column displays the creator of the transaction.
Created on	[Display] This column displays the date on which the transaction was updated.
Updated By	[Display] This column displays the user Id of last user who has last updated the transaction.
Updated On	[Display] This column displays the date and time on which the transaction is updated.
Version	[Display] This column displays the version of transaction. (Version gets incremented if a rejected transaction gets modified by initiator).
User Reference Number	[Display] This column displays the reference number entered by the user.
Account Number	[Display] This column displays account number from which the transaction was initiated. This field is displayed only if the admin user is initiating transactions on behalf of the business user. For e.g.: Upload of bulk files
Transaction Amount	[Display] This column displays amount of the transaction. This field is displayed only if the admin user is initiating transactions on behalf of the business user. For e.g.: Upload of bulk files
Value Date	[Display] This column displays value date of the transaction. This field is displayed only if the admin user is initiating transactions on behalf of the business user. For e.g.: Upload of bulk files
State Bit	[Display] This column displays state bit.

- 4. The additional search criteria fields and the additional search result fields are available as per the transaction selected.
- 5. To view the further details of the transaction, click on the transaction reference number.

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View Authorization Transactions

6. Click the Authorize button to authorize the transaction. The system displays the Verify Transaction For Authorization screen.

OR Click the Reject button to reject the transaction. OR Click the Back button to go back to the summary page

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Transactions For Authorization – Verify

7. Click the **Authorize** button to verify the details for the authorization The system displays the **Confirm Transaction For Authorization** screen..

Transaction For Authorization – Confirm

ransactions For Aut	orization - Confirm						30-44-2012 17:4
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6.3 View Transactions

View Transactions Tab displays the transactions for which you have view access. You can see the transactions initiated or authorized by other users. Users see the summary templates using predefined ageing criteria's through which they can drill down to view actual transaction details.

To view transactions

- 1. Logon to Internet Banking application
- 2. Navigate through the menu to **Transaction Activities > View Transactions**. The system displays the **View Transactions** screen

View Transactions

New Transactions				38.84.3912 12:302
				Vew by Transactor Status
Allow Traveline Traveline Trave	Street Transactions			
New Trenantore				
Transaction	1111.0	David		
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Autivate User	Accested	WF	7 (bins.	
Dreate Role	Accepted	130	1.47h	
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Dalete Authorization Rules	Accested	18	6.42%	
Deete Castoner Prate	Accested	¥.	c.on.	
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loast Falaword	Accepted	44	2.03%	
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Transaction EuROPP	Accepted	14	0.00%	
Transaction Passiword Configuration	Accepted	3	0.12%	
Lindeck likely	Accepted	159	E21%	

Field Name	Description
View Transaction	
Transaction	[Display] This column displays the list of transactions.
Status	[Display] This column displays the status of transactions.
Count	[Display] This field displays the number of transaction for each transaction type with same status.

Field Name	Description
Graph	[Display]
	This field displays the count as a graph.

3. Click the **Status** hyperlink of the transaction. The system displays the **Search Transactions** screen.

Search Transactions

Jok hars to add more search others					
Ebacking Reference No.	0				
Other Search Otherie	0				
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					Ent Int
0440				Percords. 1 to 10 of 107	Page 1 of 12
Electory Reference So.	Transaction	Transaction Status	Doctored City	Updated By	Version
3843872552852	Activitie Uses	Accepted	38.43-3912 10:00.08	84640100	1
105192819281265	Activally User	Accepted	16.86-2012 16.65.55	Mariati 111	1
10524185425181	Activate User	Accepted	31-83-2012 14:40.07	anates	4
136442804263326	Autinate Oper	Accepted	39.44.3912 12.28.32	rativast	
1068202211201844	Arbiale User	Assested	14-84-2012 10-31-56	SAAVEDADNIN	
307401321257822	Activate User	Accepted	12-54-2012 04:34:51	Pisacem	4
107307220121808	Activate User	Accepted	29-05-2012 1212:44	Brevalademi	3
	Actuale User	Accepted	\$1.43.3912 14.5TS1	mail was 1	1
3363900333531658		Accepted	85-84-2912 19:58:21	10000	
1002900000101098 111294017208901	Activate User				14
	Actuale User	Aniested	38-83-2912 1210 42	s had so	

Field Name	Description
EBanking Reference Number	[Radio Button, Input] Select the radio button and enter the ebanking reference number of the transaction.
Other Search Criteria	The following fields are displayed if other search criteria is selected
Transaction	[Mandatory, Drop-down] Select the transaction from the drop down menu.
Status	[Optional , Drop-down] Select the status from the drop down menu
User Reference Number	[Optional, Alphanumeric, 20] Enter the user reference number of the transaction.

Field Name	Description
Initiator	[Optional, Alphanumeric] Enter the user id of the initiator of the transaction.
Period	[Optional, Drop-down] Click the button besides period and select the period from drop down list.
	The options are:
	Last 1 Day
	Last 6 Months
	Custom Date
From Date, To	[Conditional, Pick List]
Date	Enter Transaction Initiation date range This field is enabled only if Custom Date is selected from Period Drop-down list.
Search Result	Click Search and the results are displayed
EBanking Reference Number	[Display] This field displays the reference number generated when the transaction was initiated.
Transaction	[Display] This field displays the name of the transaction.
Created By	[Display] This field displays the user ID of last user who has created the transaction.
Created on	[Display] This field displays the date on which the transaction was initiated.
Updated By	[Display] This field displays the user ID of last user who has updated the transaction.
Updated On	[Display] This field displays the Date & Time at which transaction was updated.
Transaction Status	[Display] This field displays the current status of the transaction.

Field Name	Description
Account Number	[Display] This column displays the account number from which the transaction was initiated. This field is applicable only if the admin user is initiating transactions on behalf of the business user. For e.g.: Upload of bulk files.
Transaction Amount	[Display] This column displays the amount of the transaction. This field is applicable only if the admin user is initiating transactions on behalf of the business user. For e.g.: Upload of bulk files.
Version	[Display] This field displays the Version of Transaction. (Version gets incremented if a rejected Transaction gets modified by initiator).
User Reference Number	[Display] This field displays the reference number entered by the initiator when the transaction was initiated.
State Bit	[Display] This field displays the state Bit.

- 4. The additional search criteria fields and the additional search result fields are available as per the transaction selected.
- 5. Click **Reference Number** to view the further details of the transaction.

View Authorization Transactions

Reference Norther 1	Travention	Restatuted By	Nyotated De.	Testan.	Version:
104308125124622	Activate User	TALADIN	28-41-2912 49.02.38	Accepted	15 H
	Every PLEXQUEE DRECT BANKING 12 E1				
	VINE Type: RETAL USER - GOLD				
(Feet 10	Durine		Bane	(inset	
HEHRETAL	Murhet.		Br NEHAS JOSH	atro@yelos.com	
Authbrid					
Authorizery.	Authorized Dr.	. Hadaw	Note		
SALADMN	28-03-2012 18 82:50	Accepted (5)			
SALAZMA	38-03-2812 18 82:38	Work in Progress (25)			
SALADINI	26-03-0912 16 62-36	Autoroscill			

6. Click the **Back** button to return to the Dashboard

6.4 Request Processing

Using this transaction Administrator can process the requests assigned for processing. For some requests admin need to manually process the request and then update the status of the request using this transaction; whereas for some type of requests application will process the relevant task and update the status accordingly.

To Process the Request raised by the Business Users

- 1. Logon to Internet Banking application
- 2. Navigate through the menu to **Transaction Activities > Request Processing**. The system displays the **Request Processing** screen.

Request Processing

Zastoner it:		
Initiatur:		
Code TopAct anto yyyzy/	181	
	Existence In Initiator Date Trefstamo yypy)	Code Tordat who yypy/

Field Name	Description
Entity	[Mandatory, Dropdown] Select the Entity from the dropdown list.
Customer Id	[Optional, Alphanumeric, 20] Type the Customer Id for the search criteria.
Transaction Refernce No	[Optional, Alphanumeric, 20] Type the Transaction Ref no for the search criteria.
Initiator	[Optional, Alphanumeric, 20] Type the User Id of the initiator for the search criteria.
Date From	[Optional, Pick List] Select the start date for the search criteria.
Date To	[Optional, Alphanumeric, 20] Select the end date for the search criteria.
Status	[Optional, Dropdown] Select the status of transaction you want to search. The options are: Pending Request Accepted for Processing Service Request Accepted

Field Name Description

- 3. Enter the search criteria and select status of the request to be proceessed.
- 4. Click the **Search** button. The system displays the result in the **Request Processing** screen.

Request Processing

Search Criteria										
	EXERCT.	LEXCURE DRIVE!	BAANRO 12 81				Cardoner M			
1	Vensetton Reference No						Nillador			
	Data Promodo-mm-vyyvci					3	lata To(dd-mm-yyyy)			
	Data)	Pending	,	ŭ						1200
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Garbing Saference	Ba. Trainaidea	- Status	Constant On		Restance (19)	Created By	identified By	Weinen	w Maar Beferensa No.	Associant the
100420274555317	Credit Card Hat Lating	Pending	22-04-2014 12:11	47 DMT -0100	22-04-2014 12-11-42 Delt +08	DO GERET	GERET	1	100420274655517	
188748621157508	Crett Card Not Lake	Pending	12-96-2014 16:07	10 GMT +8538	10-86-2014 16:87 10 GMT +85	TSHEAK IS	VATMET	- ti	100749621137588	
102120041104838	Account Cleaves	Fending	18-36-2014 15:03	2T GMT +0558	18-86-2914 15:60.21 GMT +05	SR and	pach -		102120841164030	1840411228
102040501140317	Sites Payment un West	Trianafar Pending	13-05-2014 10:40	46 GMT +8558	13-86-2014 18:48:46 GMT +85	35 SRetal	Shelef	¥.	182840581146577	
104097281381029	Drell Carl Rel Lake	Penting	96-85-2014 11:55	14 (317 -0500	96-85-2014 11:58:14 GHT -05	20 aritral	artest	8	***	
000502181/091572	Dect Cost for Lefrg	Rendrog	20-06-2014 11:13	12 08/1 -0120	20-06-2014 11 13 13 08/1 -05	10 errs	0003	1	10000005igi705778r#1prg1	e .
107290321001109	Account Cleaves	Pering	14-85-3014 (8:00	28-GNT +8538	14-85-2014 19:00 26 GNT +85	TSRMA BO	AMPE?	1	107296321801169	280013858
111347112868246	Channel Excelorer	Perding	29-25-2014 12:48	52 GMT +8538	29-25-2914 12-48-52 GMT +85	ST MANAGE LANGE	ernete com abbietet campi@ur	ncie kann 1	11/347112868248	
1/0440828853411	Dep Payment on West	Transfer Rendry	10-05-2014 12:58	42 GNT +0538	10-05-2014 12:00 42 ONT +05	Classes 05	prompt3	1	113440828833411	
111414707705905	Apply for Credit Card	Pending	13-85-2014 17:31	56 GMT +8538	13-85-2014 17:31.50 GMT +85	STALLS	PRETALIZ	+	113518767765088	
- E								1		

Field Name	Description
EBanking Reference Number	[Display] This column displays the EBanking Reference Number of the Transaction.
Transaction	[Display] This column displays the type of the Transaction.
Status	[Display] This column displays the status of the Transaction.
Created On	[Display] This column displays the Date of creation of the Transaction.
Updated On	[Display] This column displays the Date of update of the Transaction.
Created By	[Display] This column displays the User id with which the Transaction is created.

Field Name	Description
Updated By	[Display] This column displays the User id with which the Transaction is updated.
Version	[Display] This column displays the version number of the transaction.
User Reference No	[Display] This column displays the user reference number.
Account Number	[Display] This column displays the account number of the Transaction.
Transaction Amount	[Display] This column displays the amount of the Transaction.
Value Date	[Display] This column displays the Value date of the Transaction.

5. Click the E Banking Reference Number link. The system displays **View Release** screen for the selected request.

View F	Release
--------	---------

View Release							12.08-3914 17/18/33 GMT +9521
Bellevena Battler	Depress	440 W	mininal Dy	Hardadautt Oni	304us	Western.	Value Data
112518767785988	Apply to	r Cheld Card 75	DIAFS	13-05-2014 17:31:55	Panding	1.1	H-Mar-2014
	Card Earlegoly						
	Entransing Name:						
	Date of Hetty						
	Ophers Vaiter Name	anibitity.					
Univery Details							
	Note of Delivery						
		BRIDINLORE					
		Bark Future-200 BRANCH					
		divised FLEXABLE					
		FLEQUARI SAGRMANE					
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	Uaar Raferance:						
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Arbanana		Authorited D1	9110am	bute			
(m) FRETA.02		13-85-2014 17:31:58 GMT+853	6 (A)				
HITTAL TE		13-86-2016 17-31 58 GMT+663	e 19				
							Bas Amplificate Rent Pages

Field Name Description

Field Name	Description
Audit Detail	
Authorizer / s	[Display] This column displays the name of the Authorizer.
Authorized On	[Display] This column displays the date and time of the authorization.
Status	[Display] This column displays the status of the transaction or request.
Note	[Display] This column displays the note.

6. Click the **Back** button to navigate to the previous screen.

OR

Click the Accept Request button to accept the Release request. The system displays the Transaction For Accept Request - Verify screen.

Transactions For Dispatch - Verify

Reference Ransber	Totalaas	894	Northsted By	Mandantine Cast		BMUG	Version	Statue Daller	
113516767765966	Apply for	Dreate Cont	PRETALIC	15-25-2014 17:31:00	•	Pendrij	1	11-Mar-2014	
	Card Category:	Circl							
	Entropy Harter								
	Date of BVP:								
	Softers Maider Same.	htigtigt							
International Sectors									
	Node of Delivery 1								
		BANGALORE							
		Bank Falara Alte Millarce							
	Name.	distand #LEXEKEK							
		BACHINANE							
		BANGALTIRE							
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	littee								
	Coantry 1	Unded Klingdom							
	Zip/Postal Collo								
	Philod								
	brat								
	User Harlesecce								
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August Person									
ALTHORIZETTS .		Autorized Do	Teston	koto					
PRETALIS		13-00-2014 17 31:56 0817	1000						
1 PRETAKIO		13-05-2014 17:31 58:00/7	-0130 DT						

7. Click the **Back** button to navigate to the previous screen.

OR

Click the **Confirm** button. The system displays the **Transaction For Accept Request - Confirm** screen.

Transactions For Accept Request - Confirm

**********	ept Request - Confi						13-80-2014 17:18:22 52/1
Renaute Sumber	Transaction	Reduced by	Revelated On	Status	Werston	Value Date	Carrent Molan
IS18767785368	Apply for Credit Carit	PRE1341/0	13-65-2814 17-31-58	Pending	1	11-83-2014	Request Accepted for Processing
	Card Category: Gold						
	Entroping Name: we						
	Date of Dirth: 10-03-1985						
Bot	form Italien Name: Inligited						
ivery lienals 1							
	Hade of Delivery Branch						
	City BANGALORS						
	Dretch Harter Bank Futura-	COS BRANCH					
	Name (missio)						
	Address FL2XPARK						
	BAGHMANE						
	BANGALOR						
	CRy 8404044.049	6					
	Obete						
	Country: United Kingd	igan.					
	ZipPretal Code:						
	Phone						
	Email						
	Sher Reference						

8. Click the **OK** button. The system displays the **Request Processing** Screen.

6.5 Transactions Status Change

Using the Transaction Status Change option administrator can change the status of the transactions for which status has not got updated from host. This is the operation facility to update the correct status of the transactions which have not received the appropriate responses due to some technical failures or communication failures.

To update the transaction status

- 1. Logon to **Internet Banking** application
- 2. Navigate through the menu to **Transaction Activities > Transactions Status Change**. The system displays the **Transactions Status Change** screen

Transaction Status

ransaction Status Change 14								
Install.Criteria								
	Entry+	Seint		Customer at *				
	Trainaction Type	Al		51.0Kurp	Seed			
	Account number:			Currency	Select			
	Date Typic	Greater Date .		E-batting Reference ha				
	Francise	100		To Date:		1000		

Field Name	Description
Entity	[Mandatory, Drop-Down] Select the Entity from the dropdown list.
Customer Id	[Mandatory, Alphanumeric, 20] Type the Customer Id for the search criteria.
Transaction Type	[Optional, Drop-Down] Select the type of transaction from the dropdown list.
Status	[Optional, Drop-Down] Select the status of the transaction from the dropdown list.
Account Number	[Optional, Alphanumeric, 20] Type the Account Number for the search criteria.
Currency	[Optional, Drop-Down] Select the currency of the transaction from the dropdown list.
Date Type	[Optional, Drop-Down] Select the date type from the dropdown list.
Ebanking Reference number	[Optional, Alphanumeric, 20] Type the Ebanking Reference number for the search criteria.

Field Name	Description
From Date	[Optional, Pick list] Select the from date for the search criteria from the date pick list.
To Date	[Optional, Pick list] Select the to date for the search criteria from the date pick list.

Enter the search criteria. Click the Search button the system displays the Transaction status details screen.
 OR

Click the Cancel button to cancel the transaction.

Transaction Status

ansection Status Cha	inge										16-08-3016 11:13:00 6887 -05
Contract Citraction											
	Exempt" PL	EXCLUSE DRECT BANKS	NG 12 81 +				East	forw lot	10410825		
7	Intraaction Type: A		·····					Stat.ix	Salect		
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	Dale Type: Dr	wation Date +					5-batting Refer				
	Trom Data	121						Th Dete:		100	
											Search Con-
transaction begaverus	Transaction Type	. And advantable	Vidua Safar	Account sensor	Dates Currency	Annes	Toynaction Maton Charge	-310%		Broadte -	that defenses hierar
100957100405015	Dineast: Punde Topiatei	66-04-3914 11:30:10	10-03-2014 00:00:00	1040410025010	96	3445	Under Procese	Same of	- 91 -		

Field Name	Description
Transaction sequence number	[Display] This column displays the transaction Sequence number of the transaction.
Transaction type	[Display] This column displays the type of the transaction.
Initiation date	[Display] This column displays the initiation date of the transaction.
Value date	[Display] This column displays the value date of the transaction.
Account number	[Display] This column displays the account number for the transaction.
Debit currency	[Display] This column displays the debit currency of the transaction.
Transaction status	[Display] This column displays the transaction status of the transaction.

Field Name	Description
Status	[Optional, Dropdown] Select the new status for the transaction.
Remarks	[Optional, Alphanumeric] Type the remarks for status change if any
Amount	[Display] This column displays the amount of the transaction.
Host reference Number	[Optional, Alphanumeric] Type the Host reference number for the transaction.

4. Click the **Update status** of the transaction to change the status of the transaction. The system displays the **Transactions Status Change -Verify** screen.

Transactions Status Change-Verify

ansaction Status	Change-Verif	y							15-05-2014 11:44:22 GMT +053
Transaction Sequence	Ituat Reference Nember	Remarks	Transactions Types	Nethellour Date:		Account number	Dettel Currenty	Amaant	Transactore Status Charge
129957188405878	100420274555		Comestic Funds Transfer	08-04-2014 11:30 10	10-03-2914 00:00 00	1040410825016	948	3445	Accepted By Hoat

5. Click **Update status**. The system displays the **Transactions Status Change-Confirm** screen.

Transactions Status Change-Confirm



6. Click **Ok**. The system displays the initial **Transactions Status Change** screen.

7. Role Maintenance

Role maintenance is the process by which the Administrator regulates the access and privileges of users over the transactions. Role is a group of transactions with specified access privileges. Each role is associated with a user type and entity. The list of transactions available for each user type that can be included in the role will be defined as part of the day 0 setup. A transaction can be part of multiple roles.

Roles can be of three types.

Normal Roles

• A role which is not marked as a **Default** is a normal role and this can be assigned to the users by the bank administrator.

Default Roles

- A role can be defined as a default role for a user type. In this case such a role will automatically be mapped to every user belonging to that user type. Default roles cannot be assigned by the administrator to a specific user.
- The transaction in a role can be given three kinds of privileges namely 'Initiation', 'Authorization' and 'View'

Initiate

• Initiation privilege for a transaction allows user to initiate the associated transaction. When initiate privilege is granted, the user is able to see and access the transaction in the menu item.

Note: In case of inquiry transactions Initiate privilege allows user to initiate (Invoke) the inquiry transaction.

Authorize

 Authorization privilege for a transaction allows the user to authorize associated transaction. When authorize privilege is granted, the user is able to authorize the transaction and it will be available to the user under 'Dashboard' – 'Transactions to Authorize' tab. (This will also depend on the authorization rules set and account access matrix).

Note: In case of inquiry transactions this privilege cannot be set.

View

- View privilege for a transaction allows the user to view all the records and their status of associated transaction. When view privilege is granted, the user is able to view the transaction and will be available to the user under 'Dashboard' 'View Transactions' tab.
- When a role is modified, the changes in the role get reflected to the users associated. A role can be modified even when users associated with role are logged in. Changes in role will be effected in the subsequent login session for such users. While modifying the role, role type cannot be changed, e.g. default role cannot be change to a normal role.
- Deletion of Normal roles can be done only if no user is associated with that role. Default roles can be deleted any time. User can be created without mapping any role to you. In such case user will able to access only default functions assigned to that user type & channel as per the day 0 parameter.

• All the transactions pertaining to each module will be clubbed together under each User Type & channel. If access is to be provided to the entire module, then the user needs to check the boxes next to the module name. This will automatically check all the boxes for all the transaction under that module, or can explore the module to select specific transaction/s.

7.1 Create Role

This option allows you to create a role. The various transactions with different access rights can be mapped role. The role is applicable for Entity - User Type - Channel.

To create a role

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Role Management > Create Role**. The system displays the **Create Role** screen.

Create Role

Create Role					12.49.3014 17:2038 GMT -0
	Liver Type-Charnel	Internel	•		
	Entry (Liter Type) Channel 1 Role Description Set An Default Role				
Transactor(s)			Allow Authoritation	C Allow Middleon	Allow Virw
Advance Spenth				E)	
Account to formation				10	

Field Name	Description
User Type-Channel	[Mandatory, Drop-Down] Select the user type/channel from the drop-down list.
Entity	[Display] This field displays the entity under which role is applicable.
User Type	[Display] This field displays the user type for which role is applicable video
Channel	[Display] This field displays the channel / user type.
Role Description	[Mandatory, Alphanumeric, 80] Type the description for the role.

Field Description

Field Name	Description
Set As Default Role	[Optional, Check Box] Select the Set As Default Role check box to set the role as default.
Column Name	Description
Transaction Name	[Display] This field displays the complete list of transactions available for the selected User Type - Channel.
Allow Initiation	[Optional, Check Box] Select the Allow Initiation check box adjacent to the listed transactions To map the role to initiate the selected transaction.
Allow Authorization	[Optional, Check Box] Select the Allow Authorization check box adjacent to the listed transactions. This enables you mapped to this role to authorize the selected transactions.
Allow View	[Optional, Check Box] Select the Allow View check box adjacent to the listed transaction. This enables you mapped to this role to view the selected transactions.

- 3. Enter the role description.
- 4. Select the Default Role check box if role is to be created as a default role.
- 5. Select the transactions and the transaction privileges.

Create Role

	Ever Type-Charnet Internet				
	Entry, GLODAL A Bier Type: HC/ODEN Channel Internet New Description Set As Default Rate: 10	DAMESTRATION UDER			
Transactorial			Allow Authoritation	C Allow Millipon	Allow Vine
Advance Spenth				D	
- Account to formation				10 C	

6. Click the **Create Role** button. The system displays the **Create Role - Verify** screen.

Create Role - Verify

Exity: FUEDCODE DIREC User Type: RETAIL.USET: Disartel Informat Road Description: Resail Fiche Set 64 Defaul Rule: No	IOLD			
Family Royald Intergrant to the Role				
Terrandhowing	Allow Authoritation	Allow Withdoor	Allow View	
- Filetarda				
∃ Bit Payrowite				
101 Paynerds				
Retrie Account Opening				
Accounts				
Customer Services				
Toon				
Collector and Resiltances				
B.A Transactions				
Customer Dervices				
Supply Chan Halagement				
tiaulaies.				
Transaction Actorities				
- Senices				
Carte				
USEDIT CARD RIVINERY (CCP)	100	Ves.	No	
CREDIT CARD STATEMENT (VST)	le:	Ves	The second se	
CREDIT CARE SLAMMARY (VCS.)	in:	Ves	Hc.	
DEBIT CARD DETAILS (DCD)	140	785	THE	
HODP'V SUPPLEMENTARY CARD LIMIT (MCL.)	He -	Vez	Ne	
REGISTER ISED/ LARD (RCC.)	The later	Ves	the later	
3444				
MANAGE MY PRIANCE (IPPM)	1er	Ver	He	

7. Click the **Confirm** button. The system displays the **Create Role - Confirm** screen with the status message.

OR

Click the **Change** button to modify the selected transactions.

Create Role - Confirm

Transaction will reference surface 100006071073476 at	A LOADER HER		
Create Role - Confirm			12-09-2018 10:16:39 GA
LHOY FLEXCUSS ORD	CT DAMONG 12 D1		
User Type, RETAIL USER - C	KOLD .		
Channel Hernel			
Hote Description: Hetal, Role			
Set As Default Role: No			
Tracascillure(w) analyzant to this Roke.			
francisation (s)	Allow Authoritation	Autore Installion	Allow View
() Payments			
📑 Bill Pagemente.			
## Payvents			
Have Account Opening			
IE Accounte			
E Castolier Benkors			
() Tests			
E faisclin and Fersitances			
3 Sub Transactions			
Customer Services			
13 Buoply Chan Management			
Revision			
Transaction Activities			
(El Services			
() Cards			
CREDIT CARD RW/MENT (CCP)	Re.	Ves	Re .
CREDIT CARD STATERENT (VST)	No	Ves	
CREDIT CARD SUMMARY (VCS)	84	Ves	3e
DENT CARD DETAILS (DOD)	10	Ves	No.
HODP'V SUPPLEMENTARY CARD LINE (MOL)	the state	Vee	Re .
REGISTER CREDIT CARD (RCC)	its.	Ves	No.
(jarv			
MASAGE MY PRANES (PFIL)	60	Ves	84

8. Click the **OK** button. The system displays the **Create Role** screen.

7.2 Modify Role

This option allows the bank administrator to modify the role. The system displays the transactions mapped to the role. You can remove the transactions/ privileges by clearing and can add more transactions/ privileges by selecting the relevant check boxes. It allows you to change/modify transaction types and access levels (Initiation / Authorization / View) mapped to a selected role.

To modify a Role

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Role Management > Modify Role**. The system displays the **Modify Role** screen.

Modify Role

Modify Role		 	13-85-2014 10/19-15 GATT +6838
User Type - Default Roles Only -	HELPDESK USER	Role Description - Barts Will +	
A A A A A A A A A A A A A A A A A A A			No.

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the user type channel from the drop-down list.
Role Description	 [Mandatory, Drop-Down, Alphanumeric, 80] Select the role description from the drop-down list. The options are as follows: Starts With Ends With Equals Contains Type the search string in the adjacent field. For Example: If you select the role description as Starts With, and enters A in the adjacent field, then the system displays all the roles starting with A
Default Roles Only	[Optional, Check Box] Select the Default Roles Only check box to view the default roles.
Customer Profile Roles Only	[Conditional, Check Box] Select the Customer Profile Roles Only check box for displaying only customer profile roles. This field is enabled only if User Type is Corporate User .

3. Select the user type from the drop-down list.

- 4. Select the role description from the drop-down list
- 5. Enter the search criteria.
- 6. Click the **Search** button. The system displays the **Modify Role** screen with the search results.

Modify Role

Gauer?	Type: Internet	 Sole Description	Sarts Will 😒	
Default Soles		 Customer Pratie False Only		
Core a store	onite El	Carebonet, PCE de Home Unit.	D	
				040
	INV PLEYCOM DRECT BARADO 12 01			
Uwir	Type: CORPORATE USER			
tote Description	Chatment	Created Ry	Ciented On	
ADHDC ROLE	internet Banking	Statistatur	26.03.2612.08.00.00	
ALERICORP	Interviel Banking	OF SECF	29-03-2812 (0.80.00	
ALL ROLE CROF	Internet Darking	SUPERADINI SUPERADINI	36-63-2612 08:60:00	
NLL HOLES	Internet Barking	192,953	28-03-2912 08 80 90	
DOAP ROLE	Internet Banking	MTH BANKACHIN	23-04-2812 08:80:00	
OD ROLE SPACORP	Internet Starking	Sinai Kadele	25-03-2912-06-93-96	
ETHINT SHALCORE	Internet Sanking	Shalikashen	29-03-2012 08:00:00	
TEW ROLE CROPP	Internet Danking	SUPERADINI SUPERADINI	62-04-2812 08:69:00	
OR DEND	Internet Stansing	SUPERADUM SUPERADUM	11-04-2912/06/80/06	
WINDLES INT	trienal Banking	SUFERADINI SUFERADINI	28-03-2812 00:80:00	
int. (7)	Internet Banking	SALAJA SARIKAR	29-01-2012 00:00:00	
H CORF LISER	Automet Stanking	Sheither Chrudhary	38-63-2812 08 89/90	
IRK CHORN CORP	manuel Banking	Shal Kalari	34-03-0912-06-00-00	
SIR MORTOADE CALC CORP.	Internet Santing	2Fail Factor	29-49-2912 09 90 00	

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the user type.
Role Description	[Display] This column displays the name of the role.
Channel	[Display] This column displays the transaction operation channel.
Created By	[Display] This column displays the user name who has created the role
Created On	[Display] This column displays the date of the role creation

7. Click the role description hyper link. The system displays the **Modify Role** screen with the details.

Modify Role

Not Remain			
Rate Description: ALERTCORP Entry: FLEXCUSE DRECT BARRIES	12.01		
User Type: CORPORATE USER			
Channel: Intervet Benking			
Bet As Default Role: No			
Set As Saldonar Profile Role: Ho			
NewserBottal assigned to this Pose			
armachur(b)	Allow Authorization	Allow to Station	Allow View
Wy Paymenta	0	13	
SEMETICIARY MARITEMANCE (BTG.)	12	R	8
GANCEL PENDING TRANSPERS (PTC)	R	12	Ð
CHANGE USERS LINES (O.L.)	Ho	R	The local data
DEMAND DRAFT PAY ORDER REQUEST (500)	121	E .	8
DEBAND DRAFT REDUEDT BENEFICIARY (008)		EL IT	
DOMESTIC FUNDS TRANSFER (DTF)		E	2
DOMESTIC TRANSPERIODERCAMP (010)	80 12	E C	20 9
FIRED DOMESTIC PUNCS TRANSPERT (SPT)		10	E .
FOREX 02AL BLOOKING (FDT)	(E)		
INTERNAL ACCOUNT TRANSPER (ITG)		Ø	8
	2	E	P
MTRSAL REMITTANCE (RC)	(2)	Ø	1
NTIRINA RENTTANCI REPERCINE: (PRI)	æ	团	E
MITEMAL TRANSFER BENEFICIARY (#1)	8	12	E
MITEMATIONAL ACCOUNT TRANSPER (TR)	(2)	(c)	1
MIDRIATORAL DRAFT (DT)	2	R	8
INTERNATIONAL DRAFT REJEFICIARY (DB)	(B)	12	B
MITIRINATIONAL TRAVISIER ODJETICARY (178-)	8	2	2
WT121 TRANSFER (WT1.)	2	12	E .
thy Services	0		D
ALERTS (ALR.)	He	2	ites
CHAMEL BEACTIVATION (DNU)	No	R	Re .
FETCH DEALS (DTD)	160	12	Ro
LOCK TRANSACTION PARSWORD (LTP)	140	12	No
REDISTER REPORT (VRII)	F	R	2
R05 M506 (#56)	No	B	100
SUBSCREEVINGUESCREE BAINING CHAINEL (SBC)	E	8	B
VEW AUDPLOG (VAL.)	He.	10	The second se
VEW REDISTERED REPORTS (VEF)	- In		10
Customer Services		E .	
ACCOUNT CLOSUPE (ACC)	E	<u> </u>	II.
		E	
DOWNEOAD (DUP)	140	12	-
REBSLE TRANSACTION PASSWORD (RTF)	160	团	The
STOP PAVOIENT OF DRAFTS (DDP)	(P)	let.	90 -

Field Description

Field Name	Description	
Transaction(s)	[Optional, Check Boxes]	
	This field displays the Displays the complete list of transactions under the selected User Type.	
	System also lists transaction privileges configured	
	Initiation	
	• View	
	Authorisation	
User Type	[Display] This field displays the user type.	

Field Name	Description
Role Description	[Display] This column displays the name of the role.
Channel	[Display] This column displays the transaction operation channel.

 Click the Modify button. The system displays the Modify Role - Verify screen. OR Click the Change button to select another role.

Modify Role - Verify

Rose Deduity			
Role Description: ALERTCORP			
Every PLDICUBE DRECT I	DAWKIND 13 DT		
later Type: COMPORATE STER.			
Channel Internet Earling			
Bet As Defield Role: No			
Set As Customer Profile Role: No			
Trenew thoreal assugged to the lines			
Fransactionest	Allow Mitholipation	Allow Withdhon	Allow View
🔄 My Reynente			
BENEFICIARY MANTENANCE (\$TG)	.198	Yes.	Yes.
CANCEL PENDINO TRIASOPERS (PTC)	7.96	788	786
-DNANGE LISERSI LIMITS (CILL)	Bu .	7/48	No.
DEMAND DRUFT-PAY ORDER REDUEST (000)	786	Ves	Tes
DENAMD DRAFT REQUEST BENEFICIARY (ODD)	798	Yes	766
DOMESTIC FUNDS INVASISER (019)	794	Ves	Tes.
DOMESTIC TRANSPER BENEFICIARY (016)	Yes	Yes	Yes
FISED DOM(BTIC FUNDIS TRUISIFER (SFT)	Yes	100	Ves
FOREX DEAL BOOKING (FUT)	768	Yes	716
INTERNAL ACCOUNT TRAVEFER (ITO)	Yes	798	786
INTERNAL REMITTANCE (BIC)	768	Yes	Yes
INTERNAL REMITTANCE BENEFICIARY (BE)	Yes	194	Yes
RITERNAL TRANSPER BENEFICIARY (PR)	796	100	798
INTERNATIONAL ACCOUNT TRANSFER ((TR)	744	198	Yes
RITERNATIONAL DRAFT (DT)	746	Yes	748
INTERNATIONAL ORAFT BENEFICIARY (ED)	Yes	Yes	Yes
INTERNATIONAL TRANSFER BENEFICIARY (JTB.)	196	198	786
WITIOT TRANSPER (WITH)	Yes	748	The
🗄 Ry Senices			
ALERTS (ALR.)	84	Yes	No.
CANNEL DEACTIVATION (DMIL)	thu .	1/46	łe
PETCH DEALS (0TO)	No	Yes	No.
LOCK TRANSACTION PASSWORD (LTV)	84	Yes	Re .
REGISTER REPORT (VRN)	198	Yes-	799
RSS FEEDS (RSS)	24	744	No.
SUBSCREEKINGUBSCREE EAMANG CHANNEL (SEC)	106	765	Yes
VEW AUDITLDG (VAL)	10	794	No
VEW REDIETERED REPORTS (VHP)	194	785	THE .
Edustorier Services			
ACCOUNT OLDRURE (ACC)	-No	744	No
DOWNLOAD (DLP)	The	Ves	The l
RESIST TRANSACTION PASSWORD (RTP)	20 a	Vee	He .
STOP FAYNENT OF DRAFTS (DOF)	198	Yes	188

9. Click the **Confirm** button. The system displays the **Modify Role - Confirm** screen with the status message.

Modify Role - Confirm

			Constant and a second	
23-84-3913 19:29:24				
Role Dellada				
Rate Description: ALERITORIE*				
Entry FLEXCUBE DIRECT B	LANKING 12 II 1			
User Type: CORPORATE USER				
Charvel: Internet Banking				
Birt An Ownaut Faller. Ma				
Set As Castomir Phylia Role. No				
Transaction(a) an approved to they Trate				
(censectoris)	Adver AuthoriteEar	Allow bellation.	Allow View	
Billy Paymenta				
DENEFICIARY MAINTENANCE (BTG)	Yes	Yea	Yes	
CANCEL PENDING TRANSFERS (PTC.)	Ves	Ves	Yes	
CHANGE LISERS LIRITS (CUL)	No.	Yes	Re .	
DEMAND ORAFT PAY ORDER REQUEST (000)	Vee	Yes	Vee	
DEMAND DRAFT REDUEDT BENEFICIARY (008)	Vee	Yee	Ves	
DUHESTIC FUNDS TRANSFER (DIT)	Vee	Ven	Via.	
DOMESTIC TRANSPER BENEFICIARY (DTB)	Ves	Ves	Yes	
PHED DONESTIC FUNDS TRANSFER (SFT)	Vee	Yes	Tes	
FOREX DEAL BOOKING (FDT)	Yes	Yes	Ves	
MITERNAL ACCOUNT TRANSPER (ITD)	Vee	Yes	1/ea	
INTERNAL REMITTANCE (RC)	Ves	Yes	Ves	
AREPRAL REMITTAINCE BENEFICIARY (BB.)	Vee	Ves	Ves	
OTTRAL TRANSFER OTHER CARY (FR)	Ves	Vee	Yas	
INTERNATIONAL ACCOUNT TRANSPER (ITH)	Yes	706	Ves	
MITRIATIONAL DRAFT (IDT)	Van	Yan	Vez	
INTERNATIONAL DRAFT BENEFICIARY (DR)	Yes	Yes	Ven	
ATTRACTORAL TRANSFER INTERIOARY (ITS) MITEL TRANSFER (MTL)	Yes. Yes	Vez	Vez Vez	
Hy Services			res	
ALERTS (ALR)	1te	Ven		
CHAMEL DEACTWATION (DRU)	in .	Vee	10	
PETCH BEALS (DTD)	146	Yes	The local data	
LOCK TRANSACTION RASSINGED (LTP)	10	Van		
RECEIPTER REPORT (VINI)	Vea	Van	Yes	
RSS FEEDS (RSS)	100	Ven	to .	
SUBSCREEVINGUEGOREE BARRING CHARREL SEC	Ves	Ves	Yes	
VEW AUDTLOD (VAL)	144	Ver	for .	
VEW REDOTERED REPORTS (VIRP)	tau .	Ves	No. 1	
Customer Services				
ACCOUNT CLOSURE (ACC.)	540	Yes	Au	
DRWMLOAD (DUP)	lae .	Yes	file .	
RESISTE TRAVESACTION RASSWORD (RTP)	his	Yes	la .	
STOP PAYMENT OF DRAFTS (ODF)	Ves	Ves	Ves	

10. Click the **OK** button. The system displays the **Modify Role** screen.

7.3 Delete Role

This option allows you to delete the existing roles.

To delete a role

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Role Management > Delete Role**. The system displays the **Delete Role** screen.

Delete Role

Delete Role				12-08-3814 18:25:18 GMT +8538
User Type: Certail Rives Driv	HEREEK ESER	•	Now Description Starts With +	
				Text

Field Description

Field Name	Description			
User Type	[Mandatory, Drop-Down]			
	Select the user type from the drop-down list.			
Role Description	[Mandatory, Drop-Down, Alphanumeric, 80]			
	Select the role description from the drop-down list.			
	The options are as follow:			
	Starts With			
	Ends With			
	Equals			
	Contains			
	Type the search string in the adjacent field.			
	For Example:			
	If you select the search criteria as Starts With and enter A in the adjacent field, then the system displays all the roles starting with A			
Default Roles Only	[Optional, Check Box]			
	Select the Default Roles Only check box to view the default roles.			

- 3. Select the user type from the drop-down list.
- 4. Select the role description from the drop-down list and enter the search string.
- 5. Click the **Search** button. The system displays the **Delete Role** screen with the search results.

Delete Role

	Detail Notes Coly	MANNE .	•		Role Description . 5	larb IIIb + Rela(_Bsk	
	Ently Dear Type	FLENGURE OWECT BANKING 12 BT RETAIL USER - GOLD					
Apie Departphon		Churnet		Createst By		Created Do	
BETAL STAL BETAL ROLE BETAL ROLE		nternet Santang Internet Santang Teternet Bankling		Grout Admin subati gradutazimi administry		16-02-2014 12-00-2014 21-02-2014	

Field Description

Column Name	Description
Entity	[Display]
	This field displays the name of the entity.

Column Name	Description
User Type	[Display]
	This field displays the user type.
Role Description	[Mandatory, Check Box]
	Select the Role Description check box to delete the role. It displays the roles pertaining to the search criteria.
Channel	[Display]
	This column displays the transaction operation channel related to the role.
Created By	[Display]
	This column displays the User Name who created the Role
Created On	[Display]
	This column displays the Date of the Role Creation

- 6. Select the role to be deleted.
- 7. Click the **Delete Role** button. The system displays the **Delete Role Verify** screen. OR

Click the link below the **Role Description** column to view the role details.

Delete Role - Verify

Delete Role -Verify		13 48-3814 18.24:55 GMT -8030
	D-my ALEXAUE DEDCT DAMANG 12:01 Mr Type: RETUL ISSE . (DLD	
ferin Dewarigtiven	Cherevel	
RETAL_ROLE	Harrist Darking	
		- Change - Caution -

8. Click the **Confirm** button. The system displays the **Delete Role - Confirm** screen with the status message.

Delete Role - Confirm

Reneral deated Successfully Transaction with reference ru	mbar 128124101572582 is in Accepted stals.	
Delete Role - Confirm		52-09-2014 10:24:58 CMT +9538
	Emily: FLEX.UBE ORDET BANKING 12 III NW Tear RETAL UBBN - DOLD	
	Channel	
Reservation RETHL_ROLE	Internet Banking	
		- DK

9. Click the **OK** button. The system displays the **Delete Role** screen.

7.4 View Role

This option allows the bank administrator to view the roles. If the search criteria are not specified then it displays all the records under the particular user type.

To view a Role

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Role Management > View Role**. The system displays the **View Role** screen.

View Role

View Role		12-69-3014 \$0:28:12	2 (2817 +0000
Lower Type - INELPOSSIC USER Sector Faces Only -	•	Sale Descryton - Stats WM +	
			Seats

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.
Role Description	[Optional, Drop-Down, Alphanumeric, 80]
	Select the search criteria for the role description from the drop- down list.
	The options are as follow:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter A in the adjacent field, then the system displays all the roles starting with A .
Default Roles Only	[Optional, Check Box]
	Select the Default Roles Only check box to view the default roles.
Select the user type.	

4. Enter the role description.

3.

5. Click the **Search** button. The system displays the **View Role** screen with the search result.

View Role

Tietr Tool	Wenet		Role Geer	nigitert Starts With 💌	1
Default Roles Ork				Construction of the second sec	
Dealer view ore	11				
					Dist
					Researched
line:	7 FLEXCINE DRECT BANKING 12 B1				
Uatri Typ	RETAILUSER - GOLD				
sole Description	Charged	Ounvill	<u>2</u>	Created SH	
ID HOC RET SAK	Internet Derking	Shall Ketler		51-60-2912 80.00 00	
ALL ROLES	Internet Danking	riq fad		35-23-3812 09:00:00	
#SETAL	INTEGER DATES	OP SESDE		28-63-2912 80:00:00	
STATEMENT RET SHAL	Internet Darking	Shai Kadar	Exercise 1	29-63-2912 80:00:00	
TW ROLE PETAK	Internet Danking	SUPERADA	N SUPERADAMI	29-63-2912 00:00:00	
STIG ROLE	Internet Hashing	KETHO OLIFT	8	\$1.83.3912 00 00 00	
SAMPOLES NIT	Manual Danking	SUPERADU	N SUPERADIMI	25-03-2912 00:00:00	
ETAL USER	Internet Danking	SHIVA ADS	No. 1 Percenter of the second s	29-63-3012 80:00 88	
AL RITER	stavet fixing	BALAJA S	APERADO .	28.43.2912 00.00 00	
PAURT ROLE DD	Internet Serving	Shal Ketar	a contra	29-63-2812 09:00:00	
20045	Internet Darbing	KETIQ GUFT	1	31-63-0813 89:06:00	
PRK CHORON FOLE	bierval Banking	Shai Kodar	č	36-63-2912 00:00:00	
PK BORTGAGE CALC	Internal Dasking	Shall Keter		29-45-2912 00:00:00	
SWWAS ROLE	Hourset Danking	VERWAS I	pepeov.	83-84-0013 80:00.00	
IDRIVAL PAD HOLE	Intervent Balliong	V194W4/9 1	INERCY .	84.04.2012 00:00:00	
ICALTH HARAOEMINT	Rternet Darlong	VISHW46 S	URBNDV	39-43-2912 00:00:00	

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the user type.
Role Description	[Display] This column displays the name of the role.
Channel	[Display] This column displays the transaction operation channel.
Created By	[Display] This column displays the user name who created the Role
Created by User Type	[Display] This column displays the user type through which the role is created.
Created On	[Display] This column displays the Date of the Role Creation

6. Click the link below the **Role Description** column to view the role details.

View Role

tum Petuta				
Pole Description NAMEDLET_INT Every PLEXIDEE OREC	and a balance of the line			
User Type, RETAL USER - G				
Channel Montel Barling				
Definul Rotes Drive No.				
Customer Profile Roles Cmly: So				
tamagettereta) anothered to the Dole				
(erestations)	Abow Authorization	Allow Indiation	Allow View	
My Peyments				
BRIEFED RY MANTENANCE (\$700)	50	Ves	769	
CANCEL RENORIG TRANSPERS (FTC)	50	Ves	Re.	
CRANCE LISERS LINETS (CLL.)		Yes	10	
DEMAND DRAFT PAY ONDER REGARD (000)	55	Yes	10	
DENAND DRAFT RESULET SERVICIARY (008)	50	128	70	
DOMESTIC FUNDS TRANSFER (DTF)	90	Yes	Ab .	
DOMESTIC TRANSFER BENEFICIARY (DTD)		200	Ro.	
INTERNAL ACCOUNT TRANSPER (ITTL)		Ves	70	
Customer Services				
ACCOUNT CLOSURE LACC		Yes	10	
ACTIVATE CREDIT CARD (CCA)	As .	Tes.	80	
ACTIVATE DEBIT EARD (ADC)	Au	Yes	ite :	
APPEY FOR ATM/DEBT CARD (AND)	50	Yes	No	
APPLY FOR CREDIT CARD (A05)	99	Ves	The later	
AUTOPAY REQUITER (APR)		Tes	10	
DWANCE CHEDIT CARD LANT - PRIMARY (CZL.)	. No	Ves.	80	
DRANCE OF BILLING CYTLE (BOC)	92	148	190	
CREDIT CARE/ATH PRI CHANGE (PCR)	54	Yes	No	
CREDIT CARD HOT LISTING (CHL)	54	Ves	No	
EREDIT GARD REPLACEMENT (COR)	50	Ves	No	
DEACTIVATION OF CREDIT LARD (\$551)	50	Ves	fio fio	
DIRT CARD HOT LISTING (DHL)	50	14m	60	
DEVELOPTER CHEDIT CAND (DCC)	Se	Ves	147	
DOWNLOAD (DLP)	54	Yes	Htt .	
RESSUE TRANSACTION PASSWORD (RTP)	54	Yes	100	
RESET ATM DEBIT CARD PM (RAP)		Ves	.80	
STOP PAVMENT OF DRAFTS (DOF)	84	Vee	Re .	
SAFFLEHENTARY CARD REQUEST (SCR)	No.	Ves	Re .	
				100
				A 44

Field Description

Field Name	Description
Role Description	[Display] This field displays the description of selected Role.
Entity	[Display] This field displays the entity under which Role is applicable.
User Type	[Display] This field displays the User type for which Role is applicable
Channel	[Display] This field displays the Channel / User type.
Created By	[Display] This field displays the user id through which the Role is created.
Created By user type	[Display] This field displays the user type through which the Role is created.

Field Name	Description
Default Role only	[Display] This field displays whether the Role is marked as Default Role
Created by Customer id	[Display] This field displays the customer id through which the Role is created. This field will be displayed only if the Role is created by a
Column Name	corporate user with administrative transactions. Description
Transaction Name	[Display] This column displays the transaction mapped to the selected User
Allow Initiation	[Display] This column displays whether Initiation/ Invoke access is allowed for the respective transaction
Allow Authorization	[Display] This column displays whether Authorization access is allowed for the respective transaction
Allow View	[Display] This column displays whether View access is allowed for the respective transaction

7. Click the **OK** Button to go back to the View Role Search Screen.

8. Account Opening

Bank administrator can help in completion of the new account request on behalf of the prospect. You can view and download online account opening requests and leads. Administrator can also manually modify status update.

8.1 View and Update Applications

This transaction enables you to view the list of applications and leads.

To View and Update Application

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to Account Opening > View and Update Applications. The system displays the Search Application Form screen.

Search Application Form

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Agalication Parms From Date**		1	AppRoalition Promise To Date ***		181	
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Field Description

Field Name	Description	
Entity	[Optional, Drop-Down] Select the Entity of application.	
Type of Request	[Optional, Drop-Down] Select the request type from drop down list. The options available are:	
	All (Default Value)	
	Completion by the bank requested	
	Online requests	
	Leads	

• Saved by the customers (Saved but not submitted)

Field Name	Description
Product Category	[Optional, Drop-Down] Select the type of product applied . The options available are: • All (Default Value) • Credit Cards • Savings Account • Current Accounts • Loans • Deposits
Product	[Optional, Drop-Down] Select the type of products available under the selected product category.
Status	[Optional, Drop-Down] Select the current Status of the application
Ref No.	[Optional,Input,20] Enter to search by reference number.
Email	[Optional,Input,100] Enter to search by email address.
User Id	[Optional,Input,35 Enter to search by user id.
First Name	[Optional,Input,35] Enter the first name of the applicant.
Last Name	[Optional,Input,35] Enter the last name of the applicant.
Application Forms From Date	[Mandatory, Date picker] Select date to specify the date range
Application Form To Date	[Mandatory, Date picker] Select date to specify the date range.

Click **Download** button to download the application form to extract all the application which have been submitted.
 OR
 Click **Search** button. The system will display following application form list details.

Search Application Form- Details

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Field Description

Field Name	Description
Reference Number	[Display] This field displays the transaction reference number.
Type of Request	[Display] This field displays the type of request for origination
Product Category	[Display] This field displays the product category
Product	[Display] This field displays the product name
Date	[Display] This field displays date of last activity on the application
Name	[Display] This field displays the name of the applicant.
E-mail Address	[Display] This field displays email address of the applicant
Mobile Number	[Display] This field displays mobile number of the applicant
Phone Number	[Display] This field displays phone number of the applicant

Field Name	Description
Contact Preference	[Display] This field displays email and phone number of the applicant
Status	[Display] This field displays the current status of the application
Remarks	[Display] This field displays the latest remarks available for the application.

4. Click on **Reference Number** of the application from list. The system will display Customer Relationship Details screen.

Customer Relationship Details

Customer Relationship Details	12-49-2014 39:26:45 CMT +00:30
River of Acchine Christian	
Dens the Coalisient taxes any example relationship with later. Yes Relationship Type Exatomer 10 / Account Needown: 0000001711 Reduct Classifyory: Top Vio Pendiat Classifyory: Top Vio Pendiat Classifyor Top Vio Respond December 2000 December 2000	
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5. Click **Next** Button .The system displays the application form.

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Application Form

6. Enter the respective details to update or fill the application form. For more details refer User Manual Oracle FLEXCUBE Direct Banking Retail Cross Channel Originations.

8.2 New Application

Bank administrator can fill and submit the application form for opening the account.

To view New Application Form

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Account Opening > New Application**. The system displays the **New Application** screen.

New Application

New Application		15-08-2814 11:02:24 5827 +0630
Application Details		
Childy Product Category Product Dues the Customer have any excelling reaction with cards	Salact -	
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Field Description

Field Name	Description
ID Entity	[Optional, Drop-Down] Select the Entity id of application.
Product Category	[Mandatory, Drop-Down] Select the product category available.
Product	[Mandatory, Drop-Down] Select the product from the dropdown for the selected category
Does the customer have any existing relationship with bank	[Mandatory, Radio Button] Select the option for customer existence. The values available are: • Yes • No
Customer id	[Mandatory,Input,20] Enter the customer id or account number of the customer This field will be enabled only if you select Yes radio button for having existing customer relationship with bank.
Account Ownership	
Co-Applicant	[Optional, Drop-Down] Select the number of the co-applicants.

- 3. Click **Next** button. The system will display **Online Application Form** based on searched criteria.
- 4. Enter respective details in the application form. For more details refer User Manual Oracle FLEXCUBE Direct Banking Retail Cross Channel Originations.
- 5. Click **Submit** Application.

8.3 Update File Status

The status of the application forms can be updated using the update file status option.

To Update the File Status

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **File Upload > Update File Status**. The system displays the **Update File Status** screen.

Search Application Form

Update File Status			16.25.2012 VT (8.26
Select Trainaction Yype	Taked	**********	
			and the second se

Field Description

Field Name	Description
Select Transaction	[Mandatory, Drop Down]
Type	Specify the transaction type for which to upload the status file.

3. Click the **Submit** button. The system displays following screen.

Update File Status

Update Pile Status	ALLACION PROGRAMMA AND A DE ANTRA A
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Field Description

Field Name	Description
Select Transaction Type	[Mandatory, Drop-Down] Select the transaction type as a Account Opening.
File Reference Number	[Optional,Input,Alphanumeric,20] Specify the File reference number that was generated at the time of status file upload.
Date From	[Optional, pick list] Select the status of the bulk file.
Date To	[Optional, pick list] Select the start date of uploading from the pick list.

4. Click **Initiate** button. The **Update File status** screen will be displayed.

5. Upload the file with updated status.

Update File Status

04-04-2013 17-35-42
Taker (Second

Field Description

Field Name	Description
File Reference Number	[Display, Hyperlink] This column displays the File Reference Number.
Update Date	[Display] This column displays the Date on which the file was uploaded.
Transaction Type	[Display] This column displays the type of transaction contained in the file.
Number of Transactions	[Display] This column displays the total number of transactions.
Status	[Display] This column displays the Status of the file.
File Name	[Display, Hyperlink] This column displays the Name of the uploaded file. Click on the hyperlink to view the file details

6. Click **Submit** button. The following screen will be displayed.

Update File Status- Confirm



7. Click Ok.

9. User Management

9.1 Create User (Bank Administration User)

This option allows you to create a Bank Administration user. The bank Administration user can be created by another bank administrator

To create a user:

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > Create User**. The system displays the **Create User** screen.

Create User

Create User		12-00-2016 18:44-10 GMT +9K18

Select Liner Type: HELPERSK USER		
		(Contraction)

Field Description

Field Name	Description
Select User Type	[Mandatory, Drop-Down] Select the Bank Administrator as type of user from the drop-down list.

3. Click the **Create User** button. The system displays the **Create User-Profile** screen.

Create User - Profile

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Field Description

Field Name	Description
Entity	[Display] This field displays the type of entity.
User Type	[Display] This field displays the type of user.

Field Name	Description
Date of Birth	[Mandatory, Pick List] Select the date of birth of the user from the pick list.
Salutation	[Mandatory, Drop-Down] Select the salutation of the user from the drop-down list. The options are: • Mr • Mrs • Miss • Dr
First Name	[Mandatory, Alphanumeric, 40] Type the first name of the user.
Last Name	[Mandatory, Alphanumeric, 40] Type the last name of the user.
Address	[Mandatory, Alphanumeric, 70] Type the address of the user.
City	[Optional, Alphanumeric, 26] Type the name of the city.
State	[Optional, Alphanumeric, 20] Type the name of the state.
Country	[Optional, Alphanumeric, 35] Type the name of the country.
Phone Number	[Optional, Numeric, 20] Type the phone number of the user.
Mobile Number	[Mandatory, Numeric, 20] Type the mobile number of the user.
Zip/Postal Code	[Optional, Numeric, 7] Type the zip code.
Fax No	[Optional, Numeric, 11] Type the fax number of the user.

Field Name	Description
Email	[Mandatory, UNIQUE , Numeric, 100] Type the email address of the user.
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Limits Package	[Optional, Drop-Down] Select the limit package from the drop-down list to map the transaction limit package to the user.

4. Click the **Continue** button. The system displays the **Create User - Channel** screen. OR

Click the **Cancel** button to cancel the transaction.

Create User - Channel

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Field Description

Field Name	Description
Channel Description	[Optional, Check Box]
	Select the channel to be mapped to the user.

Field Name	Description
Channel User	[Mandatory, Alphanumeric,] Type the channel user Id.

- 5. Click the **View User Id policy** to view the User Id Policy.
- 6. Enter the channel details.
- 7. Click the **Continue** button. The system displays the **Create User Channel Roles** screen.

OR Click the **Change** button to return to the previous screen OR Click the **Cancel** button to cancel the transaction.

Create User-Channel Roles

Create User - Channel I				V#301234
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Field Description

Field Name	Description
Default Roles	[Display] This field will display default Roles attached to the user created. id.
Role Assigned to the User	[Display, check box] Select the checkbox to select the Role to be assigned to the user.
	This field will display the Roles assigned to the user.
Activate User	[Optional, Check box]
	Select the Activate User checkbox to directly Activate the User while creating the user.
User Type Access	
Entity	[Optional, Check box]
	Select the Entity checkbox to give the access to the selected entity while creating the user.
User Type	[Optional, Check box]
	Select the User Type checkbox to give the access to the selected user type while creating the user.
	- for Dalas to be calcuted

- 8. Select the **checkbox** for Roles to be selected.
- 9. Select the Activate User check box, if user need to be activated immediately after creation. This option will be available only to the user types for which it is configured as a Day 0 Parameter
- 10. Click the Continue button. The system displays the Create User - Verify screen. OR

Click the cancel button to cancel the user creation

Click the Roles hyperlink to view the details of the Role selected (Refer View Roles 11. Transaction under Role Management).

Create User - Verify

Create User - Verify			12-08-2014 191	
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12. Click the **Confirm** button. The system displays the **Create User- Confirm** screen with the status message. OR

Click the **Change User Profile** button to change the user profile. OR;

Click the **Change User Channel** button to change the user channel.

OR Click the

Click the **Change User Role** button to change the user role.

OR

Click the **Cancel** button to cancel the transaction.

Create User-Confirm

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Transaction with reference to	unter 727264021572381 is in Accepted state			
Create User - Confirm			13.09.0816 18.03	30 GMT +063
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	Name: Wr.John Smith			
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	le Number: 9885443434			
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13. Click the **OK** button. The system displays the **Create User** screen

9.2 Create User(Business user creation)

This option allows you to create a user. The bank interface is accessed by various classes of internal as well as external users. Whenever a new user is inducted under any user type, the administrator creates the user profile using this utility.

To create a user:

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > Create User**. The system displays the **Create User** screen.

Create User

Create User		owneneses es es es es es terror	Sat	3015 41:34:33
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				Create Near

Field Description

Field Name	Description
Select User Type	[Mandatory, Drop-Down] Select the type of user from the drop-down list.

3. Click the **Create User** button. The system displays the **Create User-Profile** screen.

Create User - Profile

Create User - Profile			16-09-2014 12-6121 08/7 +9608
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* Mandatory Feats			Cancel Contract

Field Description

Field Name Description

S2S User flag will be displayed only on Corporate user profile screen.

Field Name	Description	
S2S User	[Optional, Check Box] Select check box to create S2S functionality. If this field is checked then, below fields will be available: • First name • Phone Number • Email id • Limits Package - Mandatory User BTID mapping required – Default checked	
Below fields wi	ill be displayed for non S2S user	
Entity	[Display] This field displays the type of entity.	
User Type	[Display] This field displays the type of user.	
Date of Birth	[Mandatory, Pick List] Select the date of birth of the user from the pick list.	
Salutation	[Mandatory, Drop-Down] Select the salutation of the user from the drop-down list. The options are: Mr Mrs Miss Dr	
First Name	[Mandatory, Alphanumeric, 40] Type the first name of the user.	
Last Name	[Mandatory, Alphanumeric, 40] Type the last name of the user.	
Address	[Mandatory, Alphanumeric, 70] Type the address of the user.	
City	[Optional, Alphanumeric, 26] Type the name of the city.	
State	[Optional, Alphanumeric, 20] Type the name of the state.	

Field Name	Description	
Country	[Optional, Alphanumeric, 35] Type the name of the country.	
Phone Number	[Optional, Numeric, 20] Type the phone number of the user.	
MobileNumber	[Mandatory, Numeric, 20] Type the mobile number of the user.	
Zip/Postal Code	[Optional, Numeric, Seven] Type the zip code.	
Fax No	[Optional, Numeric, 11] Type the fax number of the user.	
Email	[Mandatory, UNIQUE , Numeric, 100] Type the email address of the user. Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.	
Limits Package	[Optional, Drop-Down] Select the limit package from the drop-down list to map the transaction limit package to the user.	

Click the **Continue** button. The system displays the **Create User - Channel** screen. 4. OR

Click the **Cancel** button to cancel the transaction.

reate User - Channel			19-49-3914 (5:53:89 GMT +0
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Create User - Channel

Field Description

Field Name	Description		
Channel	[Optional, Check Box]		
Description	Select the channel to be mapped to the user.		
	Note: Internet & Mobile Banking is a single group. So Channel User will be same across all the sub-channels under this group, provided their checkboxes are checked. In above screen, if all the checkboxes for sub-channels Internet, Mobile Browser & Mobile Application are checked, then same channels user will be applicable to all these channels under Internet and Mobile Banking group.		
	Channels displayed will be configured as day 0 for selected entity and user type. Logical grouping can be maintained at day 0 and the groups will be displayed in channel selection screen.		
Channel	[Mandatory, Alphanumeric,]		
User	Type the channel user Id.		
	Note: The administrator can assign channel access to individual channels of a group but will have to define a single user id for all the channels that are part of a group.		
Dashboard	[Mandatory, Dropdown]		
Style	Select a dashboard style for the user for the internet banking channel.		
	The values are:		
	Treasurer		
	Standard		
	Note: This filed will be enabled only if the internet channel is selected.		
	User Id policy to view the User Id Policy.		
Enter the char	inei details.		

7. Click the **Continue** button. The system displays the **Create User - Customer Mappings** screen.

OR

5. 6.

Click the $\ensuremath{\textbf{Change}}$ button to return to the previous screen OR

Click the **Cancel** button to cancel the transaction.

Create User - Customer Mappings

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Field Description

Field Name	Description
Customer id	[Mandatory, Alphanumeric, 20] Type the Customer Id to be mapped to the user.
Customer Type	[Mandatory, Dropdown] Select the Type of customer from the dropdown list.

8. Click the **Map Customer** to Map the customer directly

Or

Click the Search Customer button to cancel the User creation

Click the Cancel button to cancel the User creation

OR

Click the **Change** button to return to the previous screen for modification.

Search Customer

	Iozilla Firefox	
https://10.184.134.158:8243/F001/d	efaultflexcubepopup.html	5
earch Customer		15-09-2014 14:09:17 GMT +05
Customer Type: Bank Cu Customer Id: (2) 1041 Customer Name: (2)		
		Search
Customer Id	Customer Name	
0 10410925	Rahul	

Field Name	Description
Customer Type	[Mandatory, Drop-Down] Select the customer type from the drop-down list.
Customer ID	[Optional, Radio Button, Alphanumeric] Click the Radio button to search the customer by Customer Id. Type the customer id as search criteria.
Customer Name	[Optional, Radio Button, Alphanumeric] Click the Radio button to search the customer by Customer Name. Type the Customer name as search criteria.

- 9. Click the **Search** button to search the valid customers
- 10. Select the Radio Button of the Customer id to be selected for mapping
- 11. Click the **Map Customer** button. The system displays the **Create User Customer Mappings** screen.

Create User-Customer Mapping

reate User - Customer M	appings		15-89-2014 14-89:22 GMT
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Field Description

12.

Field Name	Description
Customer Id	[Display, Check Box] This field displays the Customer id selected for mapping. Select the check box to select for un mapping the customer id.
Customer Type	[Display] This field displays the Customer type selected from the dropdown list.
Is Primary	[Optional, Radio Button] Select Is primary to make the mapped customer the primary customer.
Wealth Enabled	[Mandatory, Check box] Select the check box to selct the customer as a Wealth Management customer.
OR	The system displays the Create User - Channel Roles screen.

Select a customer ID and click the $\ensuremath{\text{Un map}}$ $\ensuremath{\text{Customer}}$ button to un map a customer.

Note: Create User-Channel Roles screen will be disabled for corporate S2S user.

Create User-Channel Roles

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Field Name	Description
Default Roles	[Display] This field will display default Roles attached to the user created. id.
Role Assigned to the User	[Display, check box] Select the checkbox to select the Role to be assigned to the user. This field will display the Roles assigned to the user.
Activate User	[Optional, Check box] Select the Activate User checkbox to directly Activate the User while creating the user.

- 13. Select the **check box** for roles to be selected.
- 14. Select the **Activate User** check box, if user need to be activated immediately after creation. This option will be available only to the user types for which it is configured as a Day 0 Parameter
- 15. Click the **Continue** button. The system displays the **Create User Verify** screen. OR

Click the cancel button to cancel the user creation

16. Click the **Roles** hyperlink to view the details of the Role selected (Refer View Roles Transaction under Role Management).

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Create User - Verify

 Click the Confirm button. The system displays the Create User- Confirm screen with the status message.
 OR

Click the Change User Profile button to change the user profile.

OR;

Click the Change User Channel button to change the user channel.

OR

Click the Change User Role button to change the user role.

OR

Click the **Change Customer Mapping** button to change the customer mapping. OR

Click the **Cancel** button to cancel the transaction.

Create User-Confirm

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18. Click the **OK** button. The system displays the **Create User** screen.

9.3 Multi Entity Access (Business User)

By this functionality, business user will be able to access all the entities where the user holds the account with the Bank. Business user will login with one entity and through that single login; he will be able to access accounts/transactions of other entities, which are mapped to the user. So effectively, the user need not login again to check the status or to carry out transactions specific to an entity for which the user is not separately logged in.

To create a user with access to multiple entities:

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > Create User**. The system displays the **Create User** screen.

Create User

Create User		12-09-2016 15-46-10 GMT +9638
	Send law fyer HEIPEESK USER	
		Create over

Field Description

Field Name	Description
Select User Type	[Mandatory, Drop-Down]
	Select the type of user from the drop-down list.

3. Click the **Create User** button. The system displays the **Create User-Profile** screen.

Create User - Profile

Create User - Profile			16-09-2014 12-6121 04/7 +9638
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* Mandatory Telata			Canal College

Field Name	Description
Entity	[Display] This field displays the type of entity.
User Type	[Display] This field displays the type of user.

Field Name	Description
Date of Birth	[Mandatory, Pick List] Select the date of birth of the user from the pick list.
Salutation	[Mandatory, Drop-Down] Select the salutation of the user from the drop-down list. The options are: • Mr • Mrs • Miss • Dr
First Name	[Mandatory, Alphanumeric, 40] Type the first name of the user.
Last Name	[Mandatory, Alphanumeric, 40] Type the last name of the user.
Address	[Mandatory, Alphanumeric, 70] Type the address of the user.
City	[Optional, Alphanumeric, 26] Type the name of the city.
State	[Optional, Alphanumeric, 20] Type the name of the state.
Country	[Optional, Alphanumeric, 35] Type the name of the country.
MobileNumber	[Mandatory, Numeric, 20] Type the mobile number of the user.
Phone Number	[Optional, Numeric, 11] Type the phone number of the user.
Zip/Postal Code	[Optional, Numeric, Seven] Type the zip code.
Fax No	[Optional, Numeric, 11] Type the fax number of the user.

Field Name	Description
Email	[Mandatory, UNIQUE, Numeric, 100]
	Type the email address of the user.
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
User BTID	[Conditional, Check Box]
Mapping Required	Select the User BTID Mapping Required for mapping the user.
	This field is enabled if the user type is selected as a Corporate User.
Limits Package	[Optional, Drop-Down]
	Select the limit package from the drop-down list to map the transaction limit package to the user.

4. Click the **Continue** button. The system displays the **Create User - Channel** screen. OR

Click the **Cancel** button to cancel the transaction.

Create User - Channel

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Field Description

5. 6. 7.

Field Name	Description
Channel	[Optional, Check Box]
Description	Select the channel to be mapped to the user.
	Note : Internet & Mobile Banking is a single group. So Channel User will be same across all the sub-channels under this group, provided their checkboxes are checked. In above screen, if all the checkboxes for sub-channels Internet, Mobile Browser & Mobile Application are checked, then same channels user will be applicable to all these channels under Internet and Mobile Banking group.
	Channels displayed will be configured as day 0 for selected entity and user type. Logical grouping can be maintained at day 0 and the groups will be displayed in channel selection screen.
Channel	[Mandatory, Alphanumeric]
User	Type the channel user Id.
Click the View	User Id policy to view the User Id Policy.
Enter the char	nel details.
Click the Continue button. The system displays the Create User - Customer Mappings screen.	

OR Click the **Change** button to return to the previous screen OR

Click the **Cancel** button to cancel the transaction.

Create User - Customer Mappings

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Field Description

8.

Field Name	Description
Customer id	[Mandatory, Alphanumeric, 20]
	Type the Customer Id to be mapped to the user.
	Note: Here bank administrator will have to map the customer ids of other entities to the user. After this mapping. Business user will get access to all those entities, of which customers are mapped.
Customer Type	[Mandatory, Dropdown]
	Select the Type of customer from the dropdown list.
	Note: In case of Multi entity access, select the customer type under the specific entity of which customer is to be mapped.
OR	mer button. The system displays the Search Customer screen.

Or Click the **Cancel** button to cancel the User creation OR

Click the **Change** button to return to the previous screen for modification.

Search Customer

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https://10.184.134.158:8243/F00	/defaultflexcubepopup.html	5
arch Customer		15-09-2014 14:09:17 GMT +0530
Customer Type: Banl Customer Id:		
Customer Id	Customer Name	Search
0 10410925	Rahul	

Field Description

Field Name	Description
Customer Type	[Mandatory, Drop-Down] Select the customer type from the drop-down list.
Customer ID	[Optional, Radio Button, Alphanumeric] Click the Radio button to search the customer by Customer Id. Type the customer id as search criteria.
Customer Name	[Optional, Radio Button, Alphanumeric] Click the Radio button to search the customer by Customer Name. Type the Customer name as search criteria.

- 9. Click the **Search** button to search the valid customers
- 10. Select the **Radio Button** of the Customer id to be selected for mapping
- 11. Click the **Map Customer** button. The system displays the **Create User Customer Mappings** screen.

Note: As shown highlighted in below screen, 3 customer ids of different entities are mapped to the user. This enables user to have access to all these 3 entities.

Create User-Customer Mapping

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Note: Business user will be able to access transactions/accounts of other mapped entities. These transactions will depend on the entity specific customer ids as well as entity specific roles mapped to the user

Field Description

12.

Field Name	Description
Customer Id	[Display, Checkbox] This field will display the Customer id selected for mapping. Select the checkbox to select for un mapping the customer id.
Customer Type	[Display] This field will display the Customer type selected from the dropdown list.
Is Primary	[Optional, Radio Button] Select Is primary to make the mapped customer the primary customer.
Wealth Enabled	[Mandatory, Checkbox] Select the checkbox to selct the customer as a Wealth Management customer.
Click the Contir screen. OR	nue button. The system displays the Create User - Channel Roles

Select a customer ID and click the **Un map Customer** button to un map a customer.

Create User-Channel Roles

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Field Name	Description
Default Roles	[Display] This field will display default Roles attached to the user created. id.
Role Assigned to the User	[Display, check box] Select the checkbox to select the Role to be assigned to the user. This field will display the Roles assigned to the user.
Activate User	[Optional, Check box] Select the Activate User checkbox to directly Activate the User while creating the user.

- 13. Select the **checkbox** for Roles to be selected.
- 14. Select the **Activate User** check box, if user need to be activated immediately after creation. This option will be available only to the user types for which it is configured as a Day 0 Parameter
- Click the Continue button. The system displays the Create User Verify screen. OR
 Click the cancel button to cancel the user creation
- 16. Click the **Roles** hyperlink to view the details of the Role selected (Refer View Roles Transaction under Role Management).

Create User - Verify

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17. Click the **Confirm** button. The system displays the **Create User- Confirm** screen with the status message.

OR Click the **Change User Profile** button to change the user profile. OR; Click the **Change User Channel** button to change the user channel. OR Click the **Change User Role** button to change the user role.

OR Click the **Change Customer Mapping** button to change the customer mapping. OR

Click the **Cancel** button to cancel the transaction.

Create User-Confirm

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18. Click the **OK** button. The system displays the **Create User** screen.

9.4 Modify User(Bank Administrator)

This option allows the administrator to modify a Bank Admin user profile.

To modify a user

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > Modify User**. The system displays the **Modify User** screen.

Modify User

User Type: HitLPOUSK USER				
Fired Name Starts With +	Los Nome:	Sharts With		
Ever M. Blanta Will +	freet	Darb Hith +		
Pron Data	To Date:		1 Mil	

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.
First Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the first name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:

If you select the search criteria as **Starts With** and enter A in the adjacent field, then the system displays all the customer first names starting with A.

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the last name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E .
User Id	[Optional, Drop-Down, Alphanumeric, 20]
	Select the search criteria for the user ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in

If you select the search criteria as **Starts With** and enter **1** in the adjacent field, then the system displays all the user ID's starting with **1**.

Field Name	Description
Email	[Optional, UNIQUE, Drop-Down, Alphanumeric, 100]
	Select the search criteria for the email ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick List]
	Select the start date from the pick list.
	The date should not greater than the process date.
To Date	[Optional, Pick List]
	Select the end date from the pick list.
	The date should be greater than the from date.
Customer ID	[Conditional, Drop-down, Alphanumeric, 18]
	Select the search criteria for the customer ID from the drop- down.
	The options are:
	Start With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	This field is enabled if the Corporate User option is selected from the User Type drop-down list.
	For Example:
	If you select the search criteria as Starts With and enter L in

If you select the search criteria as **Starts With** and enter L in the adjacent field, then the system displays all the customer ID's starting with L.

- 3. Select the user type.
- 4. Enter the search criteria.
- 5. Click the **Search** button. The system displays the **Modify User** screen with the search result.

Modify User

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Field Name	Description
User Id	[Display] This column displays the user ID.
Name	[Display] This column displays the name of the user.
Email	[Display, UNIQUE] This column displays the email address of the user.
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.

Field Name	Description
Channel	[Display]
	This column displays the banking channel through which the user performs the transactions.

6. Click the **User ID**. The system displays the **Modify User - Profile** screen.

Modify User - Profile

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Field Name	Description
Entity	[Display] This field displays the type of entity.
User Type	[Display] This field displays the type of user.
Date of Birth	[Mandatory, Pick List] Select the date of birth of the user from the pick list.
Salutation	[Mandatory, Drop-Down] Select the salutation of the user from the drop-down list. The options are:
First Name	[Mandatory, Alphanumeric, 40] Type the first name of the user.
Last Name	[Mandatory, Alphanumeric, 40] Type the last name of the user.

Field Name	Description
Address	[Mandatory, Alphanumeric, 70] Type the address of the user.
City	[Optional, Alphanumeric, 26] Type the name of the city.
State	[Optional, Alphanumeric, 20] Type the name of the state.
Country	[Optional, Alphanumeric, 35] Type the name of the country.
MobileNumber	[Mandatory, Numeric, 20] Type the mobile number of the user.
Phone Number	[Optional, Numeric, 11] Type the phone number of the user.
Zip/Postal Code	[Optional, Numeric, 7] Type the zip code.
Fax No	[Optional, Numeric, 11] Type the fax number of the user.
Email	[Mandatory, UNIQUE , Numeric, 100] Type the email address of the user. Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Limits Package	[Optional, Drop-Down] Select the limit package from the drop-down list to map the transaction limit package to the user.
Modify the approp	Driate detail.

 Click the Continue button. The system displays the Modify User - Channel screen. OR Click the Cancel button to close the window. OR
 Click the Change button to close the window.

Click the **Change** button to select another user.

7.

Modify User – Channel

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Field Description

Field Name	Description
Channel Description	[Optional, Check Box] Select the channel to be mapped to the user.
Channel User	[Mandatory, Alphanumeric] Type the channel user Id.

- 9. Select the channel to be assigned to the user.
- 10. Click the **Continue** button. The system displays the **Modify User Channel Roles** screen. OR

Click the $\ensuremath{\textbf{Change}}$ button to return to the previous screen to make changes. OR

Click the **Cancel** button to cancel the transaction.

Modify User - Channel Roles

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		W WETLAL BASKING		
		M CORPORATE USER		

Field Name	Description
Channel Assigned To The User	[Display] This field will display default Roles attached to the user created. id.
Role Assigned to the User	[Optional, Check Box] Select the Role Assigned to the User check box to select the Role to be assigned to the user. This field will display the Roles assigned to the user.

Field Name	Description
Activate User	[Optional, Check Box]
	Select the Activate User checkbox to directly Activate the User while creating the user.
User Type Access	5
Entity	[Optional, Check Box]
	Select the Entity checkbox to give the access to the selected entity while creating the user.
User Type	[Optional, Check Box]
	Select the User Type checkbox to give the access to the selected user type while creating the user.
Click the Continue OR	button. The system displays the Modify User - Verify screen.
Click the Cancel b	utton to cancel the transaction.

OR

11.

Click the **Change** button to select another user.

Modify User - Verify

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 Click the Confirm button. The system displays the Modify User - Confirm screen with the status message.
 OR

Click the **Change Profile** button to modify the user profile. OR Click the **Change User Channel** button to modify the user channel. OR Click the **Change Customer Mapping** button to modify the customer mapping. OR

Click the **Change User Role** button to modify the user role.

Modify User - Confirm

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13. Click the **OK** button. The system displays the **Modify User** screen with the status message.

9.5 Modify User(Business User)

This option allows the administrator to modify a user profile. If the search criteria is not specified then it displays all the records under the particular user type.

To modify a user

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > Modify User**. The system displays the **Modify User** screen.

Modify User

odify User			 			
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Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.
First Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the first name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:

If you select the search criteria as **Starts With** and enter A in the adjacent field, then the system displays all the customer first names starting with A.

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the last name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E .
User Id	[Optional, Drop-Down, Alphanumeric, 20]
	Select the search criteria for the user ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in

If you select the search criteria as **Starts With** and enter **1** in the adjacent field, then the system displays all the user ID's starting with **1**.

Field Name	Description
Email	[Optional, UNIQUE, Drop-Down, Alphanumeric, 100]
	Select the search criteria for the email ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick List]
	Select the start date from the pick list.
	The date should not greater than the process date.
To Date	[Optional, Pick List]
	Select the end date from the pick list.
	The date should be greater than the from date.
Customer ID	[Conditional, Drop-down, Alphanumeric, 18]
	Select the search criteria for the customer ID from the drop- down.
	The options are:
	Start With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	This field is enabled if the Corporate User option is selected from the User Type drop-down list.
	For Example:
	If you select the search criteria as Starts With and enter L in

If you select the search criteria as **Starts With** and enter L in the adjacent field, then the system displays all the customer ID's starting with L.

- 3. Select the user type.
- 4. Enter the search criteria.
- 5. Click the **Search** button. The system displays the **Modify User** screen with the search result.

Modify User

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Field Description

Field Name	Description
User Id	[Display]
	This column displays the user ID.
Name	[Display]
	This column displays the name of the user.
Email	[Display, UNIQUE]
	This column displays the email address of the user.
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display]
	This column displays the banking channel through which the user performs the transactions.

6. Click the **User ID**. The system displays the **Modify User - Profile** screen.

Modify User - Profile

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Field Name	Description
Entity	[Display] This field displays the type of entity.
User Type	[Display] This field displays the type of user.
Date of Birth	[Mandatory, Pick List] Select the date of birth of the user from the pick list.
Salutation	[Mandatory, Drop-Down] Select the salutation of the user from the drop-down list. The options are: • Mr • Mrs • Miss • Dr
First Name	[Mandatory, Alphanumeric, 40] Type the first name of the user.
Last Name	[Mandatory, Alphanumeric, 40] Type the last name of the user.
Address	[Mandatory, Alphanumeric, 70] Type the address of the user.
City	[Optional, Alphanumeric, 26] Type the name of the city.
State	[Optional, Alphanumeric, 20] Type the name of the state.

Field Name	Description	
Country	[Optional, Alphanumeric, 35] Type the name of the country.	
MobileNumber	[Mandatory, Numeric, 20] Type the mobile number of the user.	
Phone Number	[Optional, Numeric, 11] Type the phone number of the user.	
Zip/Postal Code	[Optional, Numeric, 7] Type the zip code.	
Fax No	[Optional, Numeric, 11] Type the fax number of the user.	
Email	[Mandatory, UNIQUE , Numeric, 100] Type the email address of the user. Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.	
Limits Package	[Optional, Drop-Down] Select the limit package from the drop-down list to map the transaction limit package to the user.	

- 7. Modify the appropriate detail.
- 8. Click the **Continue** button. The system displays the **Modify User Channel** screen. OR

Click the **Cancel** button to close the window.

OR

Click the **Change** button to select another user.

Modify User - Channel

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Field Description

Field Name	Description
Channel Description	[Optional, Check Box] Select the channel to be mapped to the user.
Channel User	[Mandatory, Alphanumeric] Type the channel user Id.

9. Select the channel to be assigned to the user.

Click the **Continue** button. The system displays the **Modify User - Customer Mappings** screen.

Modify User - Customer Mappings

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Field Name	Description
Customer Id	[Optional, Alphanumeric, 20] Type the customer ID in this field.
Customer Type	[Mandatory, Drop-Down] Select the customer type from the drop-down list.
Mapped Customers	
Mapped Customers	[Optional, Check Box] Select the Mapped Customer check box to unmap a customer.

Field Name	Description
Is Primary	[Mandatory, Radio button] Select the Radio button to select the customer as a primary customer

10. Click the Search Customer button. The system displays the Validate Customer screen. OR
 Click the Map Customer to Map the customer directly
 OR
 Select a customer ID and click the Un map Customer button to un map a customer.
 OR

Click the Cancel button to cancel the User creation

OR Click the **Change** button to return to the previous screen for modification.

Search Customer

Oracle FLEXCUBE Direct Banking - Mozilla Firefox			
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Customer Id 0 10410925	Customer Name Rahul		
		Map Customer	

Field Name	Description
Customer Type	[Mandatory, Drop-Down]
	Select the customer type from the drop-down list.

Field Name	Description
Customer ID	[Optional, Radio Button, Alphanumeric,20] Click the Radio button to search the customer by Customer Id. Type the Customer id as search criteria.
Customer Name	[Optional, Radio Button,Alphanumeric,20 Click the Radio button to search the customer by Customer Name. Type the customer name as search criteria.

- 11. Click the Search button to search the valid customers
- 12. Select the Radio Button of the Customer id to be selected for mapping
- 13. Click the **Map Customer** button. The system displays the **Modify User Customer Mappings** screen.

Modify User-Customer Mappings

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14. Click the **Continue** button. The system displays the **Modify User - Channel Roles** screen.

OR Click the **Map Customer** button to map a customer. OR Click the **Validate** button to validate the customer ID for mapping. OR Click the **Change** button to select another user. OR Click the **Unmap Customer** button to unmap a customer.

Modify User-Channel Roles

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Field Name	Description
Channel Assigned To The User	[Display] This field will display default Roles attached to the user created. id.
Role Assigned to the User	[Display, Check Box] Select the checkbox to select the Role to be assigned to the user. This field will display the Roles assigned to the user.

Field Name	Description
Activate User	[Optional, Check Box]
	Select the Activate User checkbox to directly Activate the User while creating the user.
User Type Access	
Entity	[Optional, Check Box]
	Select the Entity checkbox to give the access to the selected entity while creating the user.
User Type	[Optional, Check Box]
	Select the User Type checkbox to give the access to the selected user type while creating the user.
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 15. Click the Continue button. The system displays the Modify User - Verify screen. OR Click the Change button to select another user. OR

Click the **Cancel** button to cancel the process.

Modify User - Verify

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16. Click the Confirm button. The system displays the Modify User - Confirm screen with the status message.
 OR
 Click the Change Profile button to modify the user profile.

Click the **Change Profile** button to modify the user profile. OR Click the Change User Channel button to modify the user channel.

OR

Click the $\ensuremath{\textbf{Change Customer Mapping}}$ button to modify the customer mapping. OR

Click the Change User Role button to modify the user role.

Modify User - Confirm

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17. Click the **OK** button. The system displays the **Modify User** screen with the status message.

9.6 Delete User

This option allows the bank administrator to delete any user. Whenever a user moves out or ceases to exist, the administrator deletes the user profile using this utility.

If the search criteria are not specified then it displays all the records under the particular user type.

To delete a user

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > Delete User**. The system displays the **Delete User** screen.

Delete User

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Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.
First Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the first name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.

For Example:

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40] Select the search criteria for the last name from the drop-down list. The options are: • Starts With • Ends With • Equals • Contains Type the search string in the adjacent field. For Example : If you select the search criteria as Starts With and enter E in the
User Id	adjacent field, then the system displays all the customer last names starting with E . [Optional, Drop-Down, Alphanumeric, 20]
	Select the search criteria for the user ID from the drop-down list. The options are:
	Starts WithEnds With
	EqualsContains
	Type the search string in the adjacent field. For Example: If you select the search criteria as Starts With and enter 1 in the

Field Name	Description				
Email	[Optional, UNIQUE, Drop-Down, Alphanumeric, 100]				
	Select the search criteria for the email ID from the drop-down list.				
	The options are:				
	Starts With				
	Ends With				
	Equals				
	Contains				
	Type the search string in the adjacent field.				
	For Example:				
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .				
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.				
From Date	[Optional, Pick List]				
	Select the start date from the pick list.				
	The date should not greater than the process date.				
To Date	[Optional, Pick List]				
	Select the end date from the pick list.				
	The date should be greater than the from date.				
Customer Id	[Optional, Drop-down, Alphanumeric, 18]				
	Select the search criteria for the customer ID from the drop-down.				
	The options are:				
	Start With				
	Ends With				
	Equals				
	Contains				
	Type the search string in the adjacent field.				
	This field is enabled if the Corporate User option is selected from the User Type drop-down list.				
	For Example:				
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the customer ID's starting with L .				

- 3. Select the user type.
- 4. Enter the search criteria.

User Manual Oracle FLEXCUBE Direct Banking Core

- 5. Click the **Search** button. The system displays the **Delete User** screen with the search result.
- 6. Select the check box adjacent to the **User Id** to delete the user. OR

Click the **User Id** to view the user profile.

Delete User

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Field Description

Field Name	Description				
User Id	[Display, Checkbox]				
	Select the User Id check box to select the User Id.				
Name	[Display]				
	This column displays the name of the user.				
Email	[Display, <mark>UNIQUE</mark>]				
	This column displays the email address of the user.				
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.				
Channel	[Display]				
	This column displays the banking channel through which the user performs the transactions.				
Click the user ID management)	link to view the details of the particular user(Refer View User in User				

- 8. Select the **User id check box** to be deleted.
- 9. Click the **Delete User** button. The system displays the **Delete User Verify** screen.

7.

Delete User - Verify

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Click the Confirm button. The system displays the Delete User- Confirm screen with the status message.
 OR

Click the **Change** button to change the user.

Delete User - Confirm

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11. Click the **OK** button. The system displays the **Delete User** screen.

9.7 Revoke User

This option allows the bank administrator to revoke any user. If the search criteria are not specified then it displays all the records under the particular user type. The administrator can revoke a user once a user is re-inducted to the system.

Once you revoke a user the User is in deactivated state, the user needs to be activated.

To revoke a user:

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > Revoke User**. The system displays the **Revoke User** screen.

Revoke User

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Field Description

Field Name	Description					
User Type	[Mandatory, Drop-Down]					
	Select the user type from the drop-down list.					
First Name	[Optional, Drop-Down, Alphanumeric, 40]					
	Select the search criteria for the first name from the drop-down list.					
	The options are:					
	Starts With					
	Ends With					
	• Equals					
	Contains					
	Type the search string in the adjacent field.					

For Example:

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the last name from the drop-down list.
	The options are:
	Starts With
	Ends With
	• Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E .
User Id	[Optional, Drop-Down, Alphanumeric, 20]
	Select the search criteria for the user ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in the adjacent field, then the system displays all the user ID's starting with 1

with **1**.

Field Name	Description
Email	[Optional, UNIQUE, Drop-Down, Alphanumeric, 100]
	Select the search criteria for the email ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick List]
	Select the start date from the pick list.
	The date should not greater than the process date.
To Date	[Optional, Pick List]
	Select the end date from the pick list.
	The date should be greater than the from date.
Select the user type.	

4. Enter the search criteria.

3.

- 5. Click the **Search** button. The system displays the **Revoke User** screen with the search result.
- Select the check box adjacent to the User Id to revoke the user. OR Click the User Id to view the user profile.

Revoke User

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Field Description

Field Name	Description				
User Id	[Display] This column displays the user ID.				
Name	[Display]				
	This column displays the name of the user.				
Email	[Display, UNIQUE]				
	This column displays the email address of the user.				
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.				
Channel	[Display]				
	This column displays the banking channel through which the user performs the transactions.				

- 7. Click the **user ID** to view the details of the particular user.
- 8. Click the **Revoke** User button. The system displays the **Revoke User Verify** screen.

Revoke User - Verify

Revoke User - Veri	ity		16-20-2018 TE-16-26 GBTT +0528
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			Stage Series

- 9. Click the **Confirm** button. The system displays the **Revoke User- Confirm** screen with the status message.
 - OR

Click the **Change** button to select another user.

Revoke User - Confirm



10. Click the **OK** button. The system displays the **Revoke User** screen.

9.8 Activate User

This option allows the bank administrator to activate user which may be locked due to password policy/inactivity. The administrator on request updates the user ID status to **Active**. If the search criteria are not specified then it displays all the users under the particular user type.

To activate a user

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > Activate User**. The system displays the **Activate User** screen.

Activate User

User Type: HELPOESK USER		
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iterit State with +	Enal Safe will +	
From Data	To Date	

Field Description

Field Name	Description			
User Type	[Mandatory, Drop-Down]			
	Select the user type from the drop-down list.			
First Name	[Optional, Drop-Down, Alphanumeric, 40]			
	Select the search criteria for the first name from the drop-down lis			
	The options are:			
	Starts With			
	Ends With			
	Equals			
	Contains			
	Type the search string in the adjacent field.			

For Example:

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the last name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E .
User Id	[Optional, Drop-Down, Alphanumeric, 20]
	Select the search criteria for the user ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enters 1 in the

Field Name	Description
Email	[Optional, UNIQUE, Drop-Down, Alphanumeric, 100]
	Select the search criteria for the email ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	• Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick List]
	Select the start date from the pick list.
	The date should not greater than the process date.
To Date	[Optional, Pick List]
	Select the end date from the pick list.
	The date should be greater than the from date.
Select the user type.	

4. Enter the search criteria.

3.

- 5. Click the **Search** button. The system displays the **Activate User** screen with the search result.
- Select the check box adjacent to the User ID's to activate the user. OR Click the User Id to view the user profile.

Activate User

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Field Description

Field Name	Description
User Id	[Display] This column displays the user ID.
Name	[Display] This column displays the name of the user.
Email	[Display, UNIQUE] This column displays the email address of the user.
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.
Deactivate Reason	[Display] This column displays the reason of the deactivation, if any. The system displays the reason of the previous Deactivation.
Reason	[Mandatory, Alphanumeric, 50] Enter the reason for activating the user. This field is enabled only if the corresponding checkb ox is selected. The user can specify only one reason for activating a User.

- 7. Click the **user ID** to view the details of the particular user.
- 8. Select the check box (es) to activate the users.
- 9. Click the Activate User button. The system displays the Activate User Verify screen.

Activate User - Verify



10. Click the **Confirm** button. The system displays the **Activate User - Confirm** screen with the status message.

OR Click the **Change** button to select another user for activation.

Activate User - Confirm

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				100

11. Click the **OK** button. The system displays the **Activate User** screen.

9.9 Deactivate User

This option allows the bank administrator to deactivate any user. Deactivation of user is done due to inactivity, attachment/legal issues or on expiry/cessation of user rights.

To deactivate a user

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > Deactivate User**. The system displays the **Deactivate User** screen.

Deactivate User

Deactivate User		 		1636- TMD 6885211 5166-09-21
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Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.
First Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the first name from the drop-down list.
	The options are:
	Starts With
	Ends With
	• Equals
	Contains
	Type the search string in the adjacent field.

For Example:

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40] Select the search criteria for the last name from the drop-down list. The options are:
	 Starts With Ends With
	• Equals
	Contains Type the search string in the adjacent field.
	For Example: If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E.
User Id	[Optional, Drop-Down, Alphanumeric, 20]
	Select the search criteria for the user ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in the

Field Name	Description
Email	[Optional, UNIQUE, Drop-Down, Alphanumeric, 100]
	Select the search criteria for the email ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	• Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick List]
	Select the start date from the pick list.
	The date should not greater than the process date.
To Date	Select the end date from the pick list.
	The date should be greater than the from date.

- 3. Select the user type.
- 4. Enter the search criteria.
- 5. Click the **Search** button. The system displays the **Deactivate User** screen with the search result.
- 6. Select the check box adjacent to the User Id's to deactivate the user. OR

Click the **User Id** to view the user profile.

Deactivate User

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		liara titit .			To Denn		1792	
	Search Condition							
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augests			JOINT PERRY	ant what we gurack com			obie Orowein	
and the			JOHA PERRY JOHA PERRY	and whatereduced con			va Application Bassed Mobile most	
attest			IDHN K	and is harkane@create.com ishnit@ymail.com			men din Brower	
20040092			Cores at	John Gymai com			autet	

Field Description

Field Name	Description
User Id	[Display]
	This column displays the user ID.
	Click the user ID to view the details of the particular user.
Name	[Display]
	This column displays the name of the user.
Email	[Display, <mark>UNIQUE</mark>]
	This column displays the email address of the user.
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display]
	This column displays the banking channel through which the user performs the transactions.

7. Click the **Deactivate User** button. The system displays the **Deactivate User - Verify** screen.

Deactivate User - Verify

Deactivate User -				16.08-3664 TE31(31 (342) +063
	Entry PLEXCLUE DRECT BANK UNAR Type: RETAIL VOER - DOLD			
Marri M	here	Louis .	Charged	Neuroit
Aaca	W ASC ASC	stralitation cont	Hand	

8. Click the **Confirm** button. The system displays the **Transaction Initiation Authorization** screen.

Transaction Initiation Authorization

Transaction Reference Number	7718a11587476	
Transaction Pasavoirt *	and the second	
	liter vituel keyboard inteal Keyboard :	
	化化化化化化化化化化化化	
	I I I A A A I I V A E A A C A S A	
	Valen Deete As Not 2	
	Chiefe berre to enter for forcertain	

- 9. Enter the transaction password.
- Click Submit. The system displays the Deactivate User Confirm screen with the status message.
 OR

Click the **Change** button to modify the selected user.

Deactivate User - Confirm

User deschuded s Transaction submit	universifully. And for Seach-site Liner having reference 108272774448620 has been Auto Au	Arist	
Deactivate Liner . (38-64-2012 18:22.4
	Endly: PLEXCUBE DIRECT DAMKING 12 Int UNIN' Type: EDRPORATE USER		
See. W	Ratio	Deal	Channel
ARC12871	Mr ABCD CORP WIT	atoğçove	Marriet
1000 C			

11. Click the **OK** button. The system displays the **Deactivate User** screen.

9.10 Lock User

This option allows the bank administrator to lock any user. Locking a user is necessitated due to legal/regulatory directives or user access violations. If the search criteria are not specified then it displays all the records under the particular user type.

To lock a user

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > Lock User**. The system displays the **Lock User** screen.

Lock User

Lock User			 			15-08-2844 18-42:36 GWT +8034
	· ND.POElix uses			Lage Palawet		
First Had	+ diversity +		Last Nation	Slats with .		
Unier	+ the state 9		Event	Starts with +		
Prem Da		1100	To Date:		385	
						Secon

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the user type from the drop-down list.
Password Type	[Optional, Dropdown] Select the password type from the dropdown list. The options are • Login Password • Transaction Password
First Name	[Optional, Drop-Down, Alphanumeric, 40] Select the search criteria for the first name from the drop-down list. The options are: • Starts With • Ends With • Equals • Contains Type the search string in the adjacent field. For Example:

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the last name from the drop-down list.
	The options are:
	Starts With
	Ends With
	• Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E .
User Id	[Optional, Drop-Down, Alphanumeric, 20]
	Select the search criteria for the user ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in the adjacent field, then the system displays all the user ID's starting with 1

with **1**.

Field Name	Description
Email	[Optional, UNIQUE, Drop-Down, Alphanumeric, 100]
	Select the search criteria for the email ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	• Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick List]
	Select the start date from the pick list.
	The date should not greater than the process date.
To Date	[Optional, Pick List]
	Select the end date from the pick list.
	The date should be greater than the from date.
Select the user type.	

4. Enter the search criteria.

3.

- 5. Click the **Search** button. The system displays the **Lock User** screen with the search result.
- Select the check box adjacent to the User Id to lock the user. OR Click the User Id to view the user profile.

Lock User

	User Type ITED	ISTERED VOI	ERS .	+		Password Type:	Logit Password		
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	litter M. Star						Starta with +		
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144	Unit Condition: 1969 View M. 20er		46						
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1202012-020	AA				ebc@x/c.tom	Internal			
sicility2.com	AA				stingbyz.com	Matule Bitrowner			
stollars.com	AA				ebil@vy3.tom	Ansa Application Based M	tobde		
store@exc.it	AM	TR:			Abcan@vyz.le	Make Browset			
showed over the	.458	TS .			abcan@rys.it	rienal			
abcandburg.m	All	TS .			ebcae@eyz.m	Java Application David In	lobde		
RECERCISION FOR	AM	15			abod@oracle.com	Java Applitation Dased II	topie		
socialized at	14.65	7.81			H-TpdBbode	Notice Bistraction			
shub0ex2.m	2.00	151			AND DAYE P	blevel			
abot@vs2.tt	AM	101			aboli@xy2.0	Jave Application Dated V	loble		
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storest@ev.m	AM	t baide			ebcasod@ky.in	Meriel			
autilist on		T SNOT			Not@rez.com	Marral			

Field Description

Field Name	Description					
User Id	[Display] This column displays the user ID.					
	Click the user ID to view the details of the particular user.					
Name	[Display]					
	This column displays the name of the user.					
Email	[Display, UNIQUE]					
	This column displays the email address of the user.					
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.					
Channel	[Display]					
	This column displays the banking channel through which the user performs the transactions.					
Unlock Reason	[Display]					
	This column displays the reason of the Unlock, if any.					
	The system displays the reason of the previous unlock if it was done previously.					

Field Name	Description
Lock Reason	[Mandatory, Alphanumeric, 50]
	Enter the reasons for locking.
	This field is enabled only if the corresponding check box is selected. The user can specify separate lock reasons for each of the channels.

7. Click the Lock User button. The system displays the Lock User - Verify screen.

Lock User - Verify

*******				***********************************
	Entry FLEXCULE Viet Type: REGISTER	GRECT BAUKOND 12-91		
Base M.	Bassa	Invest	Charrent	Line Beaule
woodystame	ALAL	abit@syz.com	Adapted	

 Click the Confirm button. The system displays the Lock User - Confirm screen with the status message. OR

Click the **Change** button to select a different user for locking.

Lock User - Confirm

User topit password in the Transaction with reference	d soocmeeTelle number 925950351587381 is in Accepted	state			
Lock User - Confirm					-2014 45:45:22 GMT +0030
	ErMy RESCUE DREFT BANKAD Unit fyre RESISTERED USERS				
Ature M	(Barw)	Dead	Observed	Linik Bridson	
ebc@xyc.cam	44.44	#10@352.00M	marcel		
					DC.

9. Click the **OK** button. The system displays the **Lock User** screen.

9.11 Unlock User

Users locked due to any reason can forward request to the administrator for unlocking their ID's, after a requisite validation the user can be unlocked by the administrator. If the search criteria are not specified then it displays all the records under the particular user type.

To unlock a user

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > Unlock User**. The system displays the **Unlock User** screen.

Unlock User

Bier Bae.	HELPDESK USER	Password Type:	Loge Passwort	•	
Tiral Name:	Starts with w	Last Name:	Balls with w		
Liner at	Statis with .w.	Email	Stats with w		
Finere Date:	(Inc.	To Date:	10		

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.
Password Type	[Optional, Dropdown]
	Select the password type from the dropdown list.
	The options are
	Login Password
	Transaction Password
First Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the first name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.

For Example:

Field Name	Description
Last Name	 [Optional, Drop-Down, Alphanumeric, 40] Select the search criteria for the last name from the drop-down list. The options are: Starts With Ends With Equals Contains Type the search string in the adjacent field. For Example: If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E.
User Id	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the user ID from the drop-down list. The options are: • Starts With • Ends With • Equals • Contains Type the search string in the adjacent field. For Example: If you select the search criteria as Starts With ,

and enter ${\bf 1}$ in the adjacent field, then the system displays all the user ID's starting with ${\bf 1}.$

Field Name	Description
Email	[Optional, UNIQUE, Drop-Down, Alphanumeric, 100]
	Select the search criteria for the email ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	• Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick List]
	Select the start date from the pick list.
	The date should not greater than the process date.
To Date	[Optional, Pick List]
	Select the end date from the pick list.
	The date should be greater than the from date.
Select the user type.	

4. Enter the search criteria.

3.

- 5. Click the **Search** button. The system displays the **Unlock User** screen with the search result.
- Select the check box to adjacent to the User Id to unlock the user. OR Click the User Id to view user profile.

Unlock User

			REDIGTERED 15				Password Type	Lagit Paesword			
		First Name:	Date with +				Last Name	blarts with			
		Other M.	Sats with .					Storts vith +			
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											1
		Dearsh Condition	RECORPERED US								
				CT BANKNG (2.8)				REGISTERED USERS.			
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Field Description

Field Name	Description
User Id	[Display] This column displays the user ID. Click the user ID to view the details of the particular user.
Name	[Display] This column displays the name of the user.
Email	[Display, UNIQUE] This column displays the email address of the user. Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.
Lock Type	[Display] This column displays the Lock Type i.e. Secure or Normal Lock.
Lock Reason	[Display] This column displays the reason of the lock, if any. The system displays the reason of the previous Lock.

Field Name	Description
Unlock Reason	[Optional, Alphanumeric, 50]
	Enter the reason of unlock.
	This field is enabled only if the corresponding check box is selected. The user can specify separate unlock reasons for each of the channels.

7. Click the **Unlock User** button. The system displays the **Unlock User - Verify** screen.

Unlock User - Verify

Inlock User - Verify						
	Exter FLEXCUSE DR User Type REGISTERED U	ECT BAVARING 12 B1				
tour N	Auro	truit	Dorrei	Look Type	Generic Fanalori	
modest and	AA AA	#Broddary0.com	Pétrod	Secure .		

 Click the Confirm button. The system displays the Unlock User - Confirm screen with the status message. OR

Click the **Change** button to unlock another user.

Unlock User - Confirm

Control of a subservicit uncoded auccessibility. Therapylicity with reference number 1655613613651485 is in Accepted state.						
Jnlock User - Confin	n				15-19-2014 15-48-65 CH	17 +01/38
	Entry: FLEXCURE DR Elser Type: RECRISTERED L	ECT BANKING 12 ET ISERIS				
Der M.	- Serve	21100	Citerent	100.700	Weinsch Besauces	
anc@vyz.com	40.04	#HIDIVE INF	Alexand .	deper		
						-

9. Click the **OK** button. The system displays the **Unlock User** screen.

9.12 Reset Password

This option allows the bank administrator to reset the password. If the search criteria is not specified then it displays all the records under the particular user type. This is necessitated whenever a user forgets/misplaces the existing password and a valid request is sent to the administrator.

To reset a password

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > Reset Password**. The system displays the **Reset Password** screen.

Reset Password

	HELPCERKUSE		 Fisteward Type	Logic Measword	
Panal Name:	Starts with +		Last Roma:	Starts with +	
Uwer to	Bats with a		Dreek	Starts with w	
From Data		190	Ti Dela		181

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the user type from the drop-down list.
Password type	[optional, Dropdown] Select the password type to reset.
First Name	[Optional, Drop-Down, Alphanumeric, 40] Select the search criteria for the first name from the drop-down list. The options are: • Starts With • Ends With • Equals • Contains Type the search string in the adjacent field.

For Example:

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the last name from the drop-down list.
	The options are:
	Starts With
	Ends With
	• Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E .
User Id	[Optional, Drop-Down, Alphanumeric, 20]
	Select the search criteria for the user ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in the adjacent field, then the system displays all the user ID's starting with 1

with **1**.

Field Name	Description				
Email	[Optional, UNIQUE, Drop-Down, Alphanumeric, 100]				
	Select the search criteria for the email ID from the drop-down list.				
	The options are:				
	Starts With				
	Ends With				
	Equals				
	Contains				
	Type the search string in the adjacent field.				
	For Example:				
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .				
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.				
Customer Id	[Optional, Drop-Down, Alphanumeric, 40]				
	Select the search criteria for the first name from the drop-down list.				
	The options are:				
	Starts With				
	Ends With				
	Equals				
	Contains				
	Type the search string in the adjacent field.				
	For Example:				
	If you select the search criteria as Starts With and enter A in the adjacent field, then the system displays all the customer id starting with A .				
From Date	[Optional, Pick List]				
	Select the start date from the pick list.				
	The date should not greater than the process date.				
To Date	[Optional, Pick List]				
	Select the end date from the pick list.				
	The date should be greater than the from date.				

- 3. Select the user type.
- 4. Enter the search criteria.
- 5. Click the **Search** button. The system displays the **Reset Password** screen with the search result.
- Select the check box adjacent to the User Id to reset the password. OR

Click the $\ensuremath{\textbf{User}}$ Id to view the user profile.

7. Select the password policy from the **Select Password Policy** drop-down list.

Reset Password

	User Type	4E124.19E8-00LD			Password face	Louis Personnel		
		Barta with 🔸				liats with w		
	Liver to	Blads will: + 206744			Cruit .	Internet a		
	Castorier M	Starts With						
	From Date	NH.			To Date:		100	
	Dear to	AETVA, UNER - DOLD Taxta VVIII N.EXCODE DIRECT SAVANAS (2.8)		DEM		RETAIL USER - D		Larrh
C Description	Name	1.mail	Charge	i Nava Aggilication Based Nicket Motor				

Field Description

Field Name	Description
User Id	[Display]
	This column displays the user ID.
	Click the user ID to view the details of the particular user.
Name	[Display]
	This column displays the name of the user.
Email	[Display, <mark>UNIQUE</mark>]
	This column displays the email address of the user.
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display]
	This column displays the banking channel through which the user performs the transactions.

8. Click the **Reset Password** button. The system displays the **Reset Password - Verify** screen.

Reset Password - Verify

Reset Pass	word - Verify		16.09.3016 18.09.64 CM21 +0
	Emily: PLENCUSE CIRECT 6-MINING 12 (H) Usar Tyue: RETHA: 1557 - 0000 Personno: Logit Personno		
Suscht:	Chapter	Herto	front.
ZHETAL	where the Application Tasket Hotel, Motion Treasure	Mrs 2 K	zərbak k@ymail.czm
			Charge Land

 Click the Confirm button. The system displays the Reset Password- Confirm screen with the status message. OR

Click the **Change** button to navigate to previous screen.

Reset Password - Confirm

Pasaward has kees read successfully Transaction submitted for Read Pasaword having reference 200405084440000 has been Auto Authorizati						
Reset Password -				10.04.3012 10.30.00		
	Emmy: PLEXCUBE DRECT EAV User Type: COMPONATE SEEN Persentat: Legin Persentat					
Dates M	Channel		Treet			
NCORG	linter test	in suite core	ADWIGHF COM			

10. Click the **OK** button. The system displays the **Reset Password** screen.

9.13 View User

This option allows the bank administrator to view the users.

To view a user

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Management > View User**. The system displays the **View User** screen.

View User

Ver Type	HELPDESK USER	14			
	Starte with 🐱		Last Here:	Starte Will 😽	
Uliver 10:	Starts With 😽		Erek	Starts W88 🐄	
Prem Date:	1H		To Date:	LINE .	

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down]
	Select the user type Bank Admin from the drop-down list.
First Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the first name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:

If you select the search criteria as **Starts With** and enter A in the adjacent field, then the system displays all the customer first names starting with A.

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40] Select the search criteria for the last name from the drop-down list. The options are: • Starts With • Ends With • Equals
	 Contains Type the search string in the adjacent field. For Example: If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E.
User Id	 [Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the user ID from the drop-down list. The options are: Starts With Ends With Equals Contains Type the search string in the adjacent field. For Example: If you select the search criteria as Starts With and enter 1 in the

If you select the search criteria as **Starts With** and enter **1** in the adjacent field, then the system displays all the user ID's starting with **1**.

Field Name	Description
Email	[Optional, UNIQUE, Drop-Down, Alphanumeric, 100]
	Select the search criteria for the email ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	• Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .
	Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick List]
	Select the start date from the pick list.
	The date should not greater than the process date.
To Date	[Optional, Pick List]
	Select the end date from the pick list.
	The date should be greater than the from date.
Select the user type	

- 3. Select the user type.
- 4. Enter the search criteria.
- 5. Click the **Search** button. The system displays the **View User** screen with the search result.

View User

New User							30.04.2012 19552-0
	User Type	CORPORATE U	see.				
	First Name	Starty Will (*		1		Last takes:	Sarts Will 👻
		State With 14				Amost .	Starts With 💌
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			111			TO UNIT.	199
	Conformer M.	Starta Willy					
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HICORP!		M' ABCD CORP.	NT		abodig care		Mobile Application
HICORFI		W ABCD CORP.	F#T		ato da com		Intercal
100382		AV-SHITH CORP.			ASINGET CON		blamat
HEDAR2		M SHE'H CORP.			ASINGLY COM		Motele Application
1000852		M-SHE'N CORE			ASINGLE CON		Mobile Browner
100038		M SHE'N CORP.			Mo@d.com		Mobile Application
HCON!		W SHE'S CORP.			strapt.com		Mobile Bicrurati
100382		MY SHETH CORP.			ab ogo com		bitamet .

Field Description

Field Name	Description
Search Condition	[Display] This field displays the search condition for Type of user
Entity	[Display] This field displays the name of the Entity
User Type	[Display] This field displays the user ID.
User ID	[Display] This column displays the user ID.
Name	[Display] This column displays the name of the user.
Email	[Display, UNIQUE] This column displays the email ID of the user. Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] This column displays the transaction operation channel.

6. Click the link below the **User Id** column to view the user details.

View User

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7. Click the **Back** button to Return to the View User main screen.

OR

Click the **Applicable Limits** Link on Limits package field to view the applicable limits to the user. The system displays the **Limits Applicable To User** screen.

Limits Applicable to User

imits Applicable To	User			30-04-2012 18:31:46
Туре	Initiation	Limit	Daily Authori	zation Limit
Transactions	Minimum Transaction Amount	Maximum Transaction Amount	Total Amount	Number of Transactions
Domestic Funds Transfer				
Current Limits	No Txn Limit	Unlimited	Unlimited	Unlimited
Internal Account Transfer				
Current Limits	No Txn Limit	Unlimited	Unlimited	Unlimited
Own Account Transfer				
Current Limits	No Txn Limit	Unlimited	Unlimited	Unlimited
LEGEND				
Minimum Transaction Amount:	Minimum amount limit for a trans	action to be initiated by a use	r, per day	
Maximum Transaction Amount:	Maximum amount limit for a trans	saction to be initiated by a use	er, per day	
Total Amount:	Aggregate daily transaction am	ount limit for authorisation		
Number of Transactions:	No of transaction per day limit for	or authorisation		

Field Name	Description
Initiation Limit	
Minimum Transaction Amount	[Display] This column displays the minimum Transaction amount for the transaction specified.
Maximum Transaction Amount	[Display] This column displays the maximum Transaction amount for the transaction specified.
Daily Authorization	Limit
Total Amount	[Display] This column displays the Daily Authorization Limit Amount.
Total number Of transactions	[Display] This column displays the total number of transactions allowed daily.

9.14 Print Welcome Letter, Passwords

This option enables the bank administrator to print the customers FCDB Login Password for the newly created users as well as for the existing users after resetting their passwords.

To print welcome letter, password

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to User Management > Print Welcome Letter, Password. The system displays the Print Welcome Letter, Password screen.

Print Welcome Letter, Passwords

User Tupe	HELPOFTER LINE	 fassward Type	Loin Restort	(a) (a)	
Find Name	Starts with	Laid Name	Starts with w		
User Ht	Starts with w	Emel	Starts with 1	1	
Fran Date:	191	To Date:		1963	

Field Description

Field Name	Description
User Type	[Mandatory, Drop Down] Select the user type from the drop down list.
Password Type	[Mandatory, Drop Down] Select the password form the drop down list. The options are: • Login Password • Transaction Password
First Name	[Optional, Drop-Down, Alphanumeric, 40] Select the search criteria for the first name from the drop-down list. The options are:
	 Starts With Ends With Equals Contains Type the search string in the adjacent field. For Example:

If you select the search criteria as **Starts With** and enter A in the adjacent field, then the system displays all the customer first names starting with A.

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the last name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E .
User Id	[Optional, Drop-Down, Alphanumeric, 20]
	Select the search criteria for the user ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in the adjacent field, then the system displays all the user ID's starting with 1 .
From Date	[Optional, Pick List]
	Select the start date from the pick list.
To Date	[Optional, Pick List]
	Select the end date from he pick list.

Field Name	Description
Customer ID	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the Customer id from the drop- down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter A in the adjacent field, then the system displays all the customer id starting with A .
Email	[Optional, UNIQUE, Drop-Down, Alphanumeric, 100]
	Select the search criteria for the email ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .

Note: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered..

Enter the search criteria and click the Search button. The following screen is displayed:

Print Welcome Letter, Passwords

	liter Type:	RETAL USER - G	OLD .	100		Password Type:	Logie Reservord	- M	
	First Name:	Slats with w		1		Last Name	Starta with 😽	10000	1
	Harry MC	Starts with (*				Eval	Siarts with w		
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	From Date					To Date		11	
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	Search Condition Prior Name	Mercel			*		RETAL LILER - GO		T arr
Direct M //	Search Condition Prior Name	Nderset Starts Will			Chernel				

Field Description

Field Name	Description				
User Id	[Mandatory, Check Box]				
	Select the one or multiple User Id's for printing the passwords.				
Name	[Display]				
	this field displays the name of the user.				
Email	[Display, UNIQUE]				
	This field displays the email address of the user.				
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.				
Channel	[Display] This field displays the channel for which the password is to be printed.				

3. Select the User Id and click the **OK** button.

Print Welcome Letter, Passwords- Verify

	EVARY FLEXCORE DIRECT BAUKING 12 B1			
	User Type: RETAIL USER - DOLD			
	Uwer Type: RETAK, USER - DOLD Password Type: Login Password			
-	1722-11-1			
Dane al	LTurner	Barra .	(True)	
DanielC	Internet Mobile Application Mubile Browner	BY DANEL CURTE	reanter / neikilipracie.com	

4. To change the user click **Change** and to confirm the selected user click **Confirm**. The following screen is displayed.

Print Welcome Letter, Passwords- Confirm

O Pestore	rt Proting is successfully initiated.			
Print Pass	word - Confirm			87-13-2812 17:82-16
	EVHy: FLENGUEE DRECT SAMPING TZ BI UNIT Type: RETAK, USER - SOLD			
Hancas .	Channet	Ratter	Ener .	
DanielC	Interial, Muble: Application, Mobile Browser	Mr EMWEL CURTIS	mandar'n naik@aracie.com	
				TON.

5. Click **OK** to navigate to the main screen.

9.15 Terminate User Session

This option allows a supervisor to terminate an active session of a user.

To terminate a user session:

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **User Maintenance > Terminate User Session**. The system displays the **Terminate User Session** screen.

Terminate User Session

			30.44.3912 TE.3TO
Siler Type	HELPOISK USER	-	
Charmel New M	Starts Will		
			1 Martin

Field Name	Description
User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.
Channel user Id	[Optional, Drop-Down, Alphanumeric, 20]
	Select the search criteria for the Channel user ID from the drop- down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in the adjacent field, then the system displays all the user ID's starting with 1 .

Field Name	Description
Customer Id	[Optional, Drop-Down, Alphanumeric, 20]
	Select the search criteria for the Customer ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in the adjacent field, then the system displays all the user ID's starting with 1 .

- 3. Enter the channel user ID.
- 4. Select the user type and Customer Id.
- 5. Click the **Search** button. The system displays the **Terminate User Session** screen with the search result.

Terminate User Session

erminate L	Jser Session						- 30-0	NA 31112 10:3013
	Unar Type	Marinal		*				
	Channel User 18	Starts Wen	8					
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Channel	Ulterr M. Berry	• ;	-Dawtomer M	Contener fame	Chennel	Logo Dete	Last Medebet Time	
NICOHE	SWT	CORP	004804344	SETIO	Vernet Sarking	36-04-2012 17:40:51	39-04-29/2 17:49-47	
								Tanana

Column Name	Description
Channel User Id	[Display] This column displays the channel user ID. Click the user ID to view the user details.
Name	[Display] This column displays the user name.

Column Name	Description
Customer ID	[Display] This column displays the Customer Id of the User.
Customer Name	[Display] This column displays the Customer name of the user.
Channel	[Display] This column displays the channel through which the user is performing the transaction.
User Type	[Display] This column displays the user type.
Login Date	[Display] This column displays the login date and time.
Last Updated Time	[Display] This column displays the last updated date and time of the user session.

- 6. Select the **checkbox** of the Channel user Id to be terminated.
- 7. Click the **Terminate** button. The system displays the **Verify Terminate User Session** screen with the log details.

Terminate User Session - Verify

erminate User S	ession - venity						
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hanest than he	Bala	Gaakomet M	Customer Bane	Charloweit	Water Types	Loght date :	2 and Madatesh Times

 Click the Terminate button. The system displays the Confirm Terminate User Session screen.
 OR

Click the **Back** button to navigate to the previous screen.

Confirm Terminate User Session

Charand Elser M	Arres -	Customer M	Controller Server	Owne	tine Type	Logist Hate -	Lost Sponton Time
ACORP	SHITH CORP.	and and and all a	42710	mission Danning	CORPORATE HIGH	THE MA SHAD IT AND A	28-04-2012 17:49-47

9. Click the **OK** button. The system displays the **Terminate User Session** screen.

10. Customer Management

This transaction is used for setting up customer level information and parameters for accessing different transactions from the Internet Application. Customer profile is at the customer ID level, the customer profile can be initiated and modified by Bank Administrator, and corporate administrator can only modify the customer profile.

10.1 Customer Profile

10.1.1 Search Customer Profile

To search customer profile

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **Customer Management > Customer Profile**. The system displays **Customer Profile** screen.

Customer Profile

UNIT TOOR	SRATE USER	8			
Castoner N	1.1.1		Customer Name:		11
If you're Date:	1940		To Date:	1000	

Field Name	Description
Entity	[Mandatory, Drop-Down] Select the entity for which the profile is to be searched from the drop-down list.
Customer Id	[Optional, Alphanumeric, 20] Type the customer ID for the search criteria.
Customer Name	[Optional, Alphanumeric, 40] Type the customer name for the search criteria.
From Date	[Optional, Pick List] Select the from date from the pick list for the search criteria
To Date	[Optional, Pick List] Select the To date from the pick list for the search criteria

- 3. Enter the search criteria.
- 4. Click the **Search** button to list customer ID. The system displays **Customer Id details** screen.

Customer Profile

	Steer Typ	CORPORATE USER			
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	Fran Da	- 18	Tu Date:	0.50	
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3	001002178	MURRON		Emateland	
1	004000111	CLEARING_CUST_1		Enabled	
1	004000103	SHAMSEER		Enabled	
3	004000402	DEPAK		Enabled	
1	00400061	EL_ELL_1		Enabled	
1	008004052	HETLM-OF		Examples	
3	WEDDOKHE	REMCONVERTICE		Enabled	
3	W80904554	MBY A		Enabled	
2.	W82904556	NG		Enabled	
3	WEDBOHDED	P05P5		England	
	W\$0904548	DETRAN		English	
1	W82804578	SHEXDAG		Enabled	

Column Name	Description
Customer Id	[Display] This column displays the customer ID.
Customer Name	[Display] This column displays the customer name.
Status	[Display] This column displays the status of the Customer Profile.

- 5. Click on the **Customer Id** link to **Modify or Delete** the customer profile. The system displays the Customer Profile view screen.
- 6. Click the **Customer Id check box** and click on **Disable** to disable the **Customer profile** created. On disabling customer profile all user of the customer will not able to login to the application.
- 7. Click the **Enable** button to enable the disabled **Customer profile**.

Customer Profile – View

Customer Profile - View		28-64-2012 12:38:85
Classifier and a state of the s		
Data PLENCINE DIRECT BANKING 12 81	User Type: CORPORATE USER	
Customer at 001003053	Customer traine ANDY	
Authorstates Type: Nol-Sequential	Reinforming Manager's Ereal	
Enstance Intan		
Inst	Telephone Namber	
Examined Address Herada		
Castorer Address 1: 54 Casterwel Roal	Customer Address 2: 565 065	
Eastoner Address 2: Landeri	Customer Address 4	
		ana marta fanta

8. Click the **Back** button to return to the Customer Profile list screen.

OR Click the **Modify** button. The system displays the Customer Profile update screen. OR

Click the **Delete** button to delete the Customer profile.

Customer Profile Update

ustomer Profile - Update				to an an an an an an an	39.84.3952123
Continues tologonames. Propriet tologon					
Customer Information					
twy /	PLEXICODE DREET BANKING 13 BY		User Type	CORPORACTE USER	
Customer H 2	dendelades	0	Castorer Name	ANDY .	
Authoritation Type	Non-Sequential (M)	Relationation Manager's Ernall			
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trat			Telephone Runder		
Customer Adamses Details					
Cattorier Address 1	54 Candler well Read	1	Gusseer Address 2	989 0EH	
Publicary Address 7	Loridoe	-	Customy Address 4	Contract of the second se	

- 9. Enter the relevant data to update the customer profile.
- 10. Click the **Back** button. The system displays the Customer profile List screen.

OR Click the **Update** button. The system displays the modify Customer profile update - verify screen.

Customer Profile Update – Verify

ustomer Profile Update-Verify		0.04.2012 12122-2
Conference Information France Information Information		
Dunate: Manufan		
Entry FLEXCLERE DIRECT BASKWO 12-01	Gaser Fyger, CORPORATE USER	
Customer M. 001003052	Eastoner Nene: ANDY	
Authorization Type: Hon-Sequential	Relationship Hanager's Small	
Contempor Details		
Dati	Tailuptures Nurcley:	
Conterner Address Details		
Customer Addines 1: 54 Cantorwell Road	Castoner Adstana 2: SES IID(
Customer Address 3: London	Gastower Address 4	

11. Click the **Confirm** button to confirm the Customer Profile Update screen. OR

Click the **Back** button to update the customer Profile.

Customer Profile Update - Confirm

Customer Profile Update-Confirm	28.94.3	012 13:57:20
Customer Schernature Process Division Division		
Eastern Education		
D-My. FLEXCUBE DIRECT BAMONG 12 81	User Type: CORPORATE USER	
Castomer kt. 801003853	Gustower Nerve: ANDY	
Jadharination Type: Non-Separatal	Realizing'ry Uninger's Fruit	
Constitution Metana		
Ind	Tolopinne lamber	
Continent Address Details		
Eastoner Address 1: 56 Canter and Road	Continent Address 2: SES DDV	
Eastoner Attitices 3: London	Customer Address 4	

10.1.2 Customer Profile Initiate

To initiate customer profile

1. Click the **Initiate** button to initiate customer profile. The system displays **Customer Profile - Initiate** screen.

Customer Profile - Initiate- Customer Information

Customer Mitemation	and a first strength		
issister kiternation			
Exity	CORPORATE ADDI.		
Eastoner of:	1.9	Customer Name:	
Authoritation Type:	Non-Sequential 👻	Relationship Wateger's Ernell	
Inform Inform			
fruit		Telephone Number:	
interner Autorean Details			
Customer Address 1:		Custow Address 7	
Destance Address S		Custorier Address 4	

Field Name	Description
Entity	[Mandatory, Drop-Down]
	Select the entity for which the profile is to be set from the drop-down list.
Customer Id	[Mandatory, Alphanumeric, 20]
	Enter the customer ID to set the profile.
Customer Name	[Display]
	This column displays the name of the customer.

Field Name	Description		
Authorization Type	[Mandatory, Drop-Down] Select the authorization type for the customer profile from		
	the drop-down list. The options are		
	Non-Sequential		
	Sequential		
	Zero		
Relationship Manager's Email	[Mandatory, Alphanumeric, 250] Enter the e-mail id of Relationship manager of the Customer		
Customer Details			
Email	[Mandatory, Alphanumeric, 50]		
	Type the E-mail ID for the profile.		
	Note : An Email ID entered should be unique; only then features like – P2P Payment , Peer Sharing and Co-Applicant are available for the user.		
Telephone Number	[Display]		
	This field displays the telephone number of the customer.		
Customer Address Details			
Customer Address 1	[Display]		
	This field displays line 1 of customer address.		
Customer Address 2	[Display]		
	This field displays line 2 of customer address.		
Customer Address 3	[Display]		
	This field displays line 3 of customer address.		
Customer Address 4	[Display]		
	This field displays line 4 of customer address.		
.			

2. Click the **Financial Information** tab. The system displays the Financial information screen.

Customer Profile-Initiate- Financial Information

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e 710.2	Autormat A	Court .							
	type	Customis 30°		Cashmar Raits	e ²	Account Number*	Bank Contributintly	Bank Causery	
	107348 💌	094005131		01571		001302334	APACITII	Kyrgyzata.	19

Field Description	
-------------------	--

Field Name	Description
Limits Information	
Customer user level daily limit	[Optional, Drop-Down] Select the customer user level daily limit from the drop-down list.
Cumulative customer level daily limit	[Mandatory, Drop-Down] Select the cumulative customer level daily limit from the drop-down list.
Forex Deal Details	
Are Deals Allowed	[Optional, Check Box] Select the Are Deals Allowed checkbox to allow online deal booking using pre-booked deals during the cross currency transactions.
Allow display of intermediary bank	[Optional, Check Box] Select the Allow display of intermediary bank checkbox to allow display of intermediary bank.
For Pre-Authorized Account	
Select	[Optional, Check Box] Select the Select check box to delete rows in pre- authorized account setup.
Туре	[Mandatory, Drop-Down] Select the channel type from the drop-down list.
Customer Id	[Mandatory, Alphanumeric, 20] Type the customer ID for the pre-authorized customer.

Field Name	Description
Customer Name	[Mandatory, Alphanumeric, 40]
	Type the customer name for the pre-authorized account.
Account Number	[Mandatory, Numeric, 20]
	Type the external account number for the pre- authorized account.
Bank Code/Swift ID	[Mandatory, Alphanumeric, 10]
	Type the Bank Code/Swift ID for the pre-authorized account.
Bank Country	[Mandatory, Drop-Down]
	Select the country of operations from the drop-down list for the pre-authorized account.

3. Click the **Other information** Tab. The system displays the other information screen.

Customer Profile-Initiate-Other Information

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	COLUMN TWO IS NOT THE OWNER.		
Concession Promised on	and the second s		
	Control Particular (Control Control Co		
	Contract of the second s		
STOP Address	100 P Indexe		
(and			
[amad 10.01	And to bendfoury [] Contenen their Internation". Minet 9		
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Station biasternet	·		
	isama ayanan kenkulan atami ya uni	Reveal of parts involving of descent at campon short	
			And in case of

Field Name	Description
Customer Preference	
Grace Period (in days)	[Optional, Numeric, 15] Type the grace period days to the profile.
Customer Logo	[Optional, Alphanumeric, 100] Type the path of the log file. It can be absolute path of the file available over the Internet or the relative path in the web server.
Alerts	
Alert to Beneficiary	[Optional, Check Box] This field will enable the alerts to be sent to the beneficiary.

Field Name	Description			
Customer Alerts Subscription	[Mandatory, Drop-Down]			
	Select the alert to specify whether the subscription of Customer Level Alerts are to be done in Customer Profile by the administrator user or by the individual business user to whom the customer ID is mapped.			
	Values available are:			
	Customer Profile			
	Business User			
	For Customer Profile, customer alert subscription will be done as maintained through Customer Profile - Update screen. For customer profile ,Customer alert subscription cannot be done through alert registration screen for the particular Customer Id.			
Customer Admin Information				
Enable For Corporate	[Optional, Check Box			
Admin	Select the checkbox to add admin information.			
User BTID Mapping	[Optional, Check Box			
required	Select if specific BTID mapping is required to the users			
Number of Allowed	[Conditional, Numeric, Three]			
Users	Type the number of users allowed under the profile.			
	This field will be enabled only if Enable for Corporate Admin checkbox is selected.			
Number of Allowed	[Optional, Alphanumeric, Three]			
Roles	Type the number of allowed roles that can be crated by the corporate administrator user.			
	This field will be enabled only if Enable for Corporate Admin checkbox is selected.			
Beneficiary Template Info	rmation			
Number of private	[Optional, Numeric, Three]			
beneficiaries allowed per user	Type the number of private beneficiaries user, the customer can create.			
Number of public	[Optional, Numeric, Three]			
beneficiaries allowed at customer level	Type the number of public beneficiaries customer can have.			

Field Name	Description
S2S IP address	[Input,100] Source IP address of the customer from where HTTPs request for S2S bulk upload will be initiated.
	Note : Bank will maintain the IP address from where the corporate S2S user can initiate HTTPs request for S2S Bulk payments. Corporate user can initiate bulk transaction for any BTIDs mapped to the customer from the source IP maintained by the bank.

- 4. Enter all the appropriate details.
- Click the Initiate button. The system displays Customer Profile Verify screen OR

Click the **Back** button to go to the previous screen.

Customer Profile - Verify

Customer Profile - Verify #106-2017			
Container Briternation			
Entry FLENCUSE DIRECT BANKING 12 (1)	User Type: CORPORATE USER		
Customer at: 6046056890	Custower Name: A.A.		
Authoritation Type: Non-Deputytian	Relationality Manager's Envel		
Chatteries Details			
Dial AAAgaA.AA	Telephone Hunder		
Customer Address Deals			
Custaneel Addresia 1: A	Customet Address 2 A		
Customer Address 1: 111111	Custamen Address # A		
	the Contra		

 Click the Confirm button. The system displays Customer Profile - Confirm screen with the status message. OR

Click the **Back** button to go to the previous screen.

Customer Profile - Confirm

Costance Profe Creden Sources/Wr Transaction submitted for Customer Profile Isong reference: 113346655440285 has been Auto Authorized.	
Customer Profile Confirm	01 06 2012 15/44
Custome Monutory Traced Homes The Newson	
Easternet bilarmation	
Every PLEXCURE DIRECT BAMONG 12 81	User Type: CONTORATE USER
Customer kt. 804805899	Customer Name: A.A.
dudhanaatan Type. Nan.Seguentar	Restants to spira Frail
Continent Details	
frat Alagaa Al	Taliptani Number
Conference Address Setata	
Customer Address T. A	Culturel Address 2: A
Custories Address 3: 1111111	Custovier Address # A

7. Click the **OK** button. The system displays **Customer Profile** screen.

10.2 View Customer Transactions

To view customer transactions

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **Customer Management > View Customer Transactions**. The system displays **View Customer Transactions** screen.

View Customer Transactions

		Gustemer M	X	Select	5r90*
1	Select	Bieh,n.	M	Al	Trainauction Type:
	Selvich *	Carrency			Account sumber
		E-banking Reference for		Creation Date 💌	Date Type:
	100	Date To(d5-mt-yyyy)		180	Elect Date*

Field Description

Field Name	Description
Entity	[Mandatory, Drop-Down] Select the entity for which the customer transactions are to be searched from the drop-down list.
Customer Id	[Optional, Alphanumeric, 20] Type the customer ID for the search criteria.
Transaction Type	[Optional, Dropdown] Select the transaction type from the dropdown.
Status	[Optional, Dropdown] Select the status of the transaction from the dropdown.
Account Number	[Optional, Alphanumeric, 20] Type the account number for which transactions are to be searched.
Currency	[Optional, Dropdown] Select the currency from the dropdown.
Date type	[Optional, Dropdown] Select date type from the dropdown.
E-Banking Reference No.	[Optional, Numeric, 15] Type the e-banking reference number of the transaction to be searched.
Start Date	[Optional, Pick List] Select the start date from the pick list for the search criteria.

Field Name	Description
End Date	[Optional, Pick List]
	Select the end date from the pick list for the search criteria.

- 3. Enter the search criteria.
- 4. Click the **Search** button. The system displays details in the same **View Customer Transactions** screen.

View Customer Transactions

Column Name	Description
EBanking Reference No	[Display] This column displays the e – banking reference number.
Transaction	[Display] This column displays the name of the transaction.
Status	[Display] This column displays the status of the transaction.
Created On	[Display] This column displays the date and time of the transaction creation.
Updated On	[Display] This column displays the date and time of the transaction update.

Column Name	Description
Created By	[Display] This column displays the name of the user who has created the transaction.
Updated By	[Display] This column displays the name of the user who has updated the transaction.
Version	[Display] This column displays the version of the transaction.
User Reference Number	[Display] This column displays the user reference number.
Input Value Date	[Display] This column displays the value date entered by the user.
Value Date	[Display] This column displays the value date as per the bank.
View file Details	[Display] This column displays the file details.

5. Click on the E-Banking Reference No hyperlink. The system displays the **View Transactions** screen.

View Transactions

lew Transactio	208									58-64-3947-18-5
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102113044124438	Open Ter	m Deposit Ad	icer .	25-03-2012 15	18.16	lancing	1.		25-03-2012	
Castorner Dytate										
	Holding Pattern	Single								
Depart Details										
	Deposed Product	TD:sconart stees								
	Source Account	0011311403314								
	Deposit Amount	1,000.08 (58P								
	Haturty Date	38-07-3013								
Payout Details										
	Maturity instructions	Close or Malurity (No Rolever	ù.							
	Account Transfer Opten	Transfer to users Mappell acc	counte							
	Traitater Account	80113114533114								
	Tranafter Branch	set - and the to								
Claimmer Details										
	Holding Pattern	Single								
Depisit Depise	-									
	Deposit Product	TD account stees								
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		1,000.00 GBP								
	Naturity Date									
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ANDIT		28-03-2012 18:16:19	fice	also (al	PC-EDA-004 Customer Accessed Run	the cannot	5			
ADAT		28-03-2012 15:16:16	War	n Progress (21)	\$17.900.00					
ARDIE		28-03-2912 15:18:13		vir (200 [3]						

Column Name	Description
Reference Number	[Display] This column displays the reference number of the transaction.
Transaction	[Display] This column displays the name of the transaction.
Updated By	[Display] This column displays the name of the user who has last updated that transaction.
Updated On	[Display] This column displays the date and time of update.
Status	[Display] This column displays the status of the transaction.
Version	[Display] This column displays the version of the transaction.

Column Name Description

Details with respect to the transaction like beneficiary and payment details are also displayed.

Audit Details

Authorizer/s	[Display] This column displays the name of the authorizer.
Authorized On	[Display] This column displays the date and time of authorization.
Status	[Display] This column displays the status of the transaction.
Note	[Display] This column displays the note.

6. Click the **Back** button to navigate to the previous screen.

11. Account Mapping Setup

The **Account Mapping Setup** is done to define the account access for a customer ID or customer through different channels available in the setup.

Two types of access rights can be defined for an account:

- Inquiry
- Transaction

Access can be defined for individual channels available in the set up or for all channels. Account access also can be defined for each transaction available in the system.

This transaction merges the functionality of authorized account setup and group account setup into a single transaction for maintaining the consistency and simplicity. Administrator can select the level at which he/she wants to define the account mapping. Different levels available for selection are as follows:

- Customer ID
- Linked Customer ID
- Business User

Depending on mapping level selected, related search criteria is displayed to the user.

To setup an account

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Customer Management > Account Setup**. The system displays the **Account Mapping Setup** screen.

Account Mapping Setup

				30.44.3012 fm00.64
Sets	a Account Far.	Customer Account Delug		
Patriary Contemer				
	tiser Type*	CORPORATE LISER	1	
	Castomer xt			
4	Customer Name			
				Detter 1

Field Description

Field Name	Description		
Setup Account For	[Mandatory, Drop-Down]		
	Select the type of user for which the account mapping is being set up from the dropdown list.		
	The options are:		
	Customer Account Setup		
	Linked Customer Account Setup		

User Account Setup

Field Name	Description
Primary Customer/Group	
User Type	[Optional, Drop-Down] Select the user type from the drop-down list.
Customer / Group ID	[Optional, Alphanumeric , 18] Type the Customer ID
Customer/ Group Name	[Optional, Alphanumeric, 35] Type the customer name.

3. Enter the required details

4. Click the **Search** button. The system displays the Customer Id details.

Account Mapping Setup-Customer Account Setup

	Setup Associate Fer	Castoner Account Relay 💌		
-	ttp Carakonne			
	East Type:"	CORPORATE USER		
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	Castomer Nerve			
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	Countries W	Castomet Serve	Conterner Type	
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0	advaloants	ANDY	Culturer	
0		ART	Culturer	
0 0 0	901903961			
0000000	801903801 803904512	RAMA	Customer	

Column Description

Column Name	Description
Customer Id	[Display] This column displays the customer ID.
Customer Name	[Display] This column displays the customer name.
Customer Type	[Display] This column displays the customer type.

- 5. Click the Customer Id Radio button
- 6. Click the **Select** button to initiate the account mapping at Customer Level.

Initiate Account Mapping Setup

mary Customer											
Car	Dvely FLEXCLEE DRSCT EAVINGS 12 EF er Type CDIMORATE JAER fanne 18 300001/03 er Name RAUT										
Transactions	Account Number	C ACC	T'Lunia	177.000	(*1 ee	171.00	I'T any	177 June 1	me		
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BULK Transactions	000000000000000000000000000000000000000	0	1	0	0	0					
TO Transactiona Trade Transactions	C 00000103110000001031 (000000103)	0	0	0	0	0			D		
E Fund Tratatier	xereereereereereereereereereereereereere	0		0	1	0	0		0		
Loan Trenactione	D 00100100001003 (000000103) (0001)	0		0	D	0	8		0		
TO Insultine Contract Deposite Time	1 autoptessentex (appendence) (appen)	121	E1 .	0	0	0	0		0		
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	E) minute Finance (000000100) (0001)								84		
	-								10		
									-	100 100	

- 7. Select the appropriate check box.
- 8. Click the **Submit** button. The system displays the **Account Mapping Setup-Verify** screen.

OR

Click the **Cancel** button to navigate to the previous screen.

Account Mapping Setup- Verify

Account Mapping Setup-Verify	
Terrury Customer	
Energy FLEXICUTE DESCT Evolution 1 (2) En View Type: COMPORATE LODER Carationer IX-000000103 Carationer Name: PAVIY	
Hermit 2007 Street Land Anna 1988 Augustan Transactions Negative	

9. Click the **Confirm** button. The system displays the **Account Mapping Setup-Confirm** screen.

OR

Click the **Back** button to return to the previous screen.

Account Mapping Setup- Confirm

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Account Mapping S	Setup-Confirm	 30 44 3012 18 13:06
Preside Continue	Ently: FLEXCUSE DRELT BASKING 12.81 Swar Type: CLEROBARTI LISER Subleme te monotoring Dualtament team: PAVIT	
Lintextion Interaction Interaction		

- 10. Click the **OK** button to navigate to the Account Mapping Setup screen.
- 11. Select the **Linked Account Setup** at the Set up Accounts for field at the Account setup screen, the system displays the Linked Account Setup screen.

Account Mapping Setup-Linked Account Setup

Account Mapping Setup		39-94-3912 12/169
Setue Accounts	Fir: Listed Customer Associat Simo 💘	
Primery Commer		
User T	CORPORATE USER	-
Caston	er st	
Cationer N	arie 0	
Lasked Conterer		
b	MF" PLEXEUBE DRECT BAIRING 🖗	
Custom		
Customer N	are 0	
		Sector Let

Field Name	Description		
Setup Account For	[Mandatory, Drop-Down]		
	Select the type of user for which the account mapping is being set up from the dropdown list.		
	The options are:		
	Customer Account Setup		
	Linked Customer Account Setup		
	User Account Setup		
Primary Customer/G	Group		

Field Name	Description
User Type	[Optional, Drop-Down] Select the user type from the drop-down list.
Customer / Group	[Optional, Alphanumeric , 18]
ID	Enter the customer ID.
Customer/ Group	[Optional, Numeric, 35]
Name	Enter the customer name.

Click the accept button for validation of customer details entered.

Secondary Customer/Group

Entity	[Conditional, Drop Down] Select the entity from the drop down list.
Customer / Group	[Optional, Alphanumeric , 18]
ID	Enter the customer ID.
Customer/ Group	[Optional, Numeric, 35]
Name	Enter the customer name.

Click the accept button for validation of customer details entered

12. Enter the required details and click the **search** button. The system displays the Account Mapping setup screen.

Account Mapping Setup

Account Mapping	Setup		33-64-30(3 12:160)
	Setue Accounts For:	nted Cathorer Associat Settor 😽	
Printery Conterner			
	User Type *	DRPORATE VSER	
	Customer xt		
	Sutioner None	•	
Underst Constructor			
A state of the sta	Tolly."	ENDIRE DRECT BARRING	
	Customer at		
	Gastoner Name:	9	
			and the
			Tearth' Link

Field Name	Description
Primary Customer	[Display]
ld	This column displays the primary customer id

Field Name	Description
Primary Customer	[Display]
Name	This column displays the primary customer name.
Secondary	[Display]
Customer Id	This column displays the secondary customer id.
Secondary	[Display]
Customer Name	This column displays the secondary customer name.
Action	[Display] This column displays the action.

 To link a new Customer, select the checkbox for the customer and click the Link button. The Account Linkage-Verify screen is displayed. OR

Click the Map Accounts. The system displays the Account Mapping screen.

Account Linkage-Verify

Account Linkage - Verify	
Primary California Entry: FLEXCUSE DESCT Buildering (3 Br	
User Type: COMPORATE USER	
Customer M: 004025181	
Latter fam	
Service Platence	
Entry FLEWOURE DREET BAIHING	
Gastoner it: 694005177	
Carlorer Neter	
	Bas Coltra

14. Click the **Confirm** button to confirm the linkage.

OR

Click the **Back** button to return to the previous screen. The system displays the **Account Linkage-Confirm** screen.

Account Linkage-Confirm

Castomers Miled Transaction subm	ed in-convertiefy analited for Account Gellup Reving refleces 347780387440140 has been Aceb Authorized.	
Account Linkage	e - Confirm	30-04-2012 15/5524
Printery Contenant		
	Every IV, EXCLUDE DEFECT RAVIEND 12 01 Dem Type: CORFICIANTE USER Cautement NI: 6048001091 Duebemen Name	
Secondary Castonies	and the second sec	
	Entry: TLEXEDE DEECT BANKING California N. 60400177 Continue Name	
		Uni Internette

15. Click the **Map Accounts** button to do the Linked Customer Account Mapping Setup the system displays the Initiate Account mapping setup screen.

Initiate Account Mapping Setup

Intery Custoner										
	Evelay: PLEXCUBE DRECT BARRING 12 81 User Type: CDRPORATE USER Customer M. 804000101									
- 6	adorer Nene									
constary Contensor /										
	Entry FLEXCOR DRECT BARRIES Customer 8: 854005177									
	utoner flane									
and a set of the set o	a and a second s						******	110000	-	
Transactions	Received Manufact	D ACC	1194	0.000	1100	Dec	D ##	🗆 um		
BULK Transactors	C 0111111564 (204835177) (2001)									
TD Travantiona	1 Name: Francis (804085177) (8091)									
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Pand Transfer	latence Terris Deposit (004005177) (85	itera 🖂								
Lean Transactions	Trade Pinance (0840851775 (00815									
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The second second me	Consolitated Vew (804000177) (880	10 0								
	Contract TD (204005177) (2001)									

- 16. Select the appropriate check box.
- 17. Click the **Submit** button. The system displays the **Account Mapping Setup-Verify** screen.
 - OR

Click the **Cancel** button to navigate to the previous screen.

Account Mapping Setup- Verify

Account Mapping S	etup-Verify	38.04.2012 10:17:13
Fratury Conternat		
-	Entry: FLOCUME ORBOT BANKING 12 B1	
	UserType: CORPORATE USER	
	Customer M. 804085101 Statemer Name	
	California Name	
Secondary Contonner		
	Entry FLEXCUSE DIRECT BANKING	
	Contorner Mt. 804805177	
	Customer Name	
 Transactions Insparing 		

18. Click the **Confirm** button. The system displays the **Account Mapping Setup-Confirm** screen.

Account Mapping Setup-Confirm

Account setup controlluptatel processfully Transaction submitted for Account Setup Instrument (300116435446755 Into Seen Asia Authorized	
Account Mapping Setup-Confirm	30.44.3012 19.12713
Personary Conference Every FLEXEDIA DRECT BANKKO (201) Swer Type, CORPORTE URL	
Eastower to: disabilities Castower Name	
Entry Castance Entry FLEXCEE DRECT BANKIN Castore in 06406177 Continue Name	
Consectors Consectors Consectors Consectors	

19. Click the **OK** button to navigate to the Account Mapping Setup screen.

Account Mapping Setup-User Account Setup

Senio Acco	with For Cuatomer Account Debay	
Ea	HE TYPE" CORPORATE USER	8
Ca	atomer to	
Tester	wr Vene	

Field Description

Field Name	Description
First Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the first name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:

If you select the search criteria as **Starts With** and enter A in the adjacent field, then the system displays all the customer first names starting with A.

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the last name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E .
User Id	[Optional, Drop-Down, Alphanumeric, 16]
	Select the search criteria for the user ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in the

If you select the search criteria as **Starts With** and enter **1** in the adjacent field, then the system displays all the user ID's starting with 1.

Field Name	Description
Email	[Mandatory, UNIQUE, Drop-Down, Alphanumeric, 100] Select the search criteria for the email ID from the drop-down list. The options are: • Starts With • Ends With • Equals • Contains Type the search string in the adjacent field.
	For Example: If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L. Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.

20. Click the **Search** button. The system displays the Account Mapping setup screen.

	Setup Accounts Fo	Customer Account Setup	19		
****	ary Conference				
	Uner Type	COMPORATE USER			
	Eastoner's	2			
	Customer Name				
	Custowerit		Contrarter Better	Consister Type	
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8	19000000		RESECCA WATSON	Castower	
2	001083083		AMDY	Castorer	
	001003001		ART	Gustomer	
0 0 0 0	001000175		MERSON	Casterer	
	007004512		Syda	Castorer	
6			KAV	Castomer	

Account Mapping Setup

Column Description

Column Name	Description
User Id	[Display] This column displays the user id
User Name	[Display] This column displays the user name.

Column Name	Description
Email	[UNIQUE, Display]
	This column displays the secondary customer id.
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Customer Id	[Display] This column displays the customer id.
Customer Name	[Display] This column displays the customer name.
Customer Type	[Display] This column displays the customer type.

- 21. Click the radio button adjacent to the user ID to map to channel inquiries/transactions.
- 22. Click the **Select** button. The system displays the **Initiate Account Mapping Setup** screen.

Initiate Account Mapping Setup

Wetary Clathener											
. Ca	Every, FLEXCOBE ERROT SAARdad to be wer Type: CORPORATE USER above to: 000001131 wer Name: PAUT										
Tresactions	Nonese mana transf.	HAD	[] 1974	and 111	PH		-				
Account Transactions	The second							TT WHA			
OULK Trensectory	D 0000081234587 (5800001025) (5801)	8	0	8	8	1d	8		1		
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Trade Transactions	Internet of the research in the research of the rest of the res	9	0	0	8	E			10		
Fand Transfer	20100000000000000000000000000000000000	2	12	0.	8	8	E		8		
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TD troutles Contract Deposits Tree	D administratives (200000102) (2001)	Ð	2	0			Ð		8		
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	1236682346780 (000000103) (8001)	19	E	2	E	2	P		2		
	1 Internic Finance (0000001011: (8001)										
	e										
									-	100 100	20 20 2003

- 23. Select the appropriate check box.
- 24. Click the **Submit** button. The system displays the **Account Mapping Setup-Verify** screen.

OR

Click the **Cancel** button to navigate to the previous screen.

Account Mapping Setup- Verify

Account Mapping	g Setup-Verify	30-64-3042 (b.5048
Probary Conterner		
	Early FLEVOURD DRECT RANGED 12 81 User Type: COMPONING USER Culture: II: 00000181 Culture: II: 00000181 Culture: Name: Adu/II	
• Instantions	Denne and Street Barrow Advanced	

25. Click the **Confirm** button. The system displays the **Account Mapping Setup-Confirm** screen. OR

Click the **Back** button to return to the previous screen.

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Account Mapping	Setup-Confirm		 	 30-04-3013 10:30:18
Propary Conference	Every PLEXCUSE DREET SAVENO			
Instanting Instanting Instanting	reveni land titer - mere landare			
-				

26. Click the **OK** button to navigate to the Account Mapping Setup screen.

12. Maintain User List

This option allows the administrator to maintain user list. This user list is created to keep the users of a similar designation together for the purpose of Authorization activity. Users which come under one User list cannot be a part of any other list but the users which come under one list can be an authorizer as a single authorizer.

To maintain a user list

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Authorisation Maintenance > Maintain User List**. The system displays the **Maintain User List** screen.

Maintain User List

Maintain User List		30-04-2012 19:21:15
User Type: Sale	d 💌	

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.

3. Select the user type.

4. Click the **Fetch User** button. The system displays the **Maintain User List** screen with the search result.

Note: S2S users can also be part of the user list.

Maintain User List

Evely: FLEXCIPE DIRECT BANKING 12 B1 Bank Type: CORPORATE SEER Evelope: Nr 004001641			
s *- Internet Channel, *- SMS Benking (Mintels), +- Wohle Drowear, #- Mintels Ap	oktabie		
Causing Last O			
DARCORP + KEDARCORP + KEDARCORP # (Wr Corp Twet)	1	Assegred lines	1
	-		
	-		

Field Description

Field Name	Description
Existing List	[Optional, Radio Button, Drop-Down]
	Select the Existing List radio button to add the user to the existing list.
	Select the list name from the drop-down list.
New List	[Optional, Radio Button, Alphanumeric, 15]
	Select the New List radio button to enter the name of the new list.
	Type the name of the new list in the adjacent field.
	This field is enabled if the radio button is selected.
Unassigned Users	[Display]
	This field displays the unassigned users.
Assigned Users	[Display]
	This field displays the assigned users.

Select the user and click the > button. The user id displayed in the Assigned Users field. 5. OR

Select the user and click the < button. The user id displayed in the Unassigned Users field. OR

Click the >> button to view all the users in the Assigned Users field. OR

Click the << button to clear all the users from the Assigned Users field.

6. Click the Save button. The system displays the Maintain User List - Verify screen. OR

Click the Cancel button. The system displays the Maintain User List screen.

Maintain User List - Verify

Maintain User List - Verify		36.04-2017 19:22.28
100	RAMY, REACUME DIFFET MANAGEME 12 II 1 # Type: COMPORATE USER	
Cast	amer 12 804001841	
Note: * - Warriel Charinet. * - SMS Ballio	ng (Malate), + - Molde Browsen, # - Malate Application	
Example	# .0	
Sew L	et 🕂 Lett	
-		
Date: 61	Ranse	
KEDARCORP* KEDARCORP + KEDARCORP	Mr Corp Test	
		Sector Carton

7. Click the Confirm button. The system displays the Maintain User List - Confirm screen with the status message. OR

Click the **Back** button to navigate to the previous screen.

Maintain User List - Confirm

User ist created successfully Transaction submitted for Marian	n Tear Lal having reference 164318193448178 has been	van Aufenzen
Maintain User List - Confirm	i	50.44.012 (Martin 1997)
Cue	Every FLEXCOURE ORBECT BARRIERO 12 D1 en Type: CORPORATE USER down 18: 054001641	
Note: + - Interviet Charlett, * - SIIIS Santa	ng (Noble), + - Value browser, # Noble Ageloaton	
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New (Jer - Lett	
Stater M	Nacion	
KELMACORF+ KELMACORF + KELARCORF	Mr Carp Teat	
		10 M

8. Click the **OK** button. The system displays the **Maintain User List** screen.

13. Manage Rules

This option allows the administrator to manage the rules.

There are four types of authorization rules:

- Non-Sequential: This authorization mandate doesn't follow any authorization sequence.
- **Sequential**: Under sequential authorization mandate, the authorization can be done only by sequence.

To manage a rule

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Authorisation Maintenance > Manage Rule**. The system displays the **Manage Rules** screen.

Manage Rules

Manage Rulee				30-64-3013	123640
	CORPORATE USER	×			
Custoner it			Customer Rahe		
				1	Logon .

Field Name	Description
User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.
Customer ID	[Conditional, Alphanumeric,20]
	Select the search criteria for the Customer ID from the drop-down list.
	This field is displayed if the business user options are selected from the User Type drop-down list.
Customer Name	[Conditional, Alphanumeric,50]
	Select the search criteria for the Customer Name from the drop- down list.
	This field is displayed if the business user options are selected from the User Type drop-down list.

- 3. Select the user type.
- 4. Enter the search criteria.
- 5. Click the **View/Modify** button. The system displays the **Manage Rules** screen with the search result.

Manage Rules

Manage Rules				30-64-3013 12:24:43
Liner Type:	COMPORATE USER	8		
Customer Id			Customer Rahe	
				(Anima)

Field Description

Field Name	Description		
Customer ID	[Display] This column displays the Customer ID .		
	Click the Customer ID to view the details of the particular customer.		
Customer Name	[Display] This column displays the customer name.		

- 6. Select the **Customer ID**.
- 7. Click the **Create** button. The system displays the **Manage Rules** screen.

Manage Rules

	Unity Type:	CONTRACTE USER		
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				(Tex)
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Castroner M		Contornet Barne		
0 804801641		G_0L_1		
0 804004472		SPEDAR		
6 AR2034442		PODEI		
804804766		DUNE NAME		
804800163		SHAMSEE		
804804627		10573		
		REMODER/078301		
804804576		Dempa		

8. Click the **Create** button. The system displays the **Manage Rules** screen.

Manage Rules

Manage Rules		36-04-2012 19:31-11
	NEXCURE DIRECT PARKING (2.0) CORPORATE LIGER 2014021841	
Rule D generated by the application Note: * - Internet Channel, * - SMS Banking (Mult	91, 4 - Mobile Browser, # - Mobile Application	
Defree Sales		
Unier	Al	
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two	A1 👻	Account B As
Garwely Art Free	POLND STERLING(SBF) 💌	And Toy
Autoristics Repared	D	
		Barr Treas

Field Name	Description
Entity	[Display] This field displays the Entity Name.
User Type	[Display] This field displays the User Type.
Customer Id	[Display] This field displays the Customer Id of the user.
Define Rule	
Maker	[Mandatory, Drop-Down]
	Select the maker from the drop-down list.
	The default value is All . If no Maker User Id is specified then this rule is applied to all the Users for the selected Corporate ID.
Customer ID	[Mandatory, Drop-Down]
	Select the customer ID from the drop-down list.
	The default value is All.
Transaction	[Mandatory, Drop-Down]
	Select the type of transaction from the drop-down list.
	The default value is All.
Branch	[Mandatory, Drop-Down]
	Select the branch from the drop-down list.
	The default value is All

Field Name	Description
Account ID	[Mandatory, Drop-Down] Select the account ID from the drop-down list. The default value is All.
Currency	[Mandatory, Drop-Down] Select the currency from the drop-down list.
Amt From	[Optional, Numeric,15] Type the From amount. This amount is entered if the amount based authorization criterion is to be set.
Amt To	[Optional, Numeric,15] Type the To amount. This amount is entered if the amount based authorization criterion is to be set.
Authorization Required	[Optional, Check Box] Select the Authorization Required check box to set the rule for authorization.
List ID	[Conditional, Drop-Down] Select the list ID from the drop-down list. This drop-down list is enabled if Authorization Required check box is selected.

Note: S2S Users will not available in authorization list.

9. Enter the appropriate details in the relevant fields. Click the **Create** button. The system displays **Manage Rules – Verify** screen.

Manage Rules - Verify

Manage Rules - Verity	36.44.2012 (52.8.48
Every INLEXCURE DIRECT BANKING (2.8)	
DBAY TUDAY EDAPORATE USER	
Customer at: 004001841	
Note: * _ Internet Channel, * _ 505 Banning (Mobile), * _ Moble Occurret, # _ Moble Application	
Detter Rate	
Maker: KEDWITCORP * KEDWITCORP + (KEDWITCORP +	
Contoner Id: All	Transaction: All
Draxth At	Account D Ail
Currence: POUND STERLING	
Ant Prom. 1	AND DO TELEVISION
Authorization Required:	
	Test Control

 Click the Confirm button. The system displays the Manage Rules - Confirm screen with the status message.
 OR

Click the **Back** button to navigate to the previous screen.

Manage Rules - Confirm

Rue Creatus Successful Transctus admitted for Manage Rules having reference 100700009440100 has lean Asin Autorizon	
Manage Rules - Confirm	30 44 3013 12 20-48
Every FLOXOBE DEPCT BARGING 12 B1 User Type: CORPORTE USER Customer 15: 094(0154)	
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Customer NL AR	Transaction: Ad
Brientis All	Account D: All
Currency POUND ETTPLIND	
And Press, 1	AND THE PERIOD AND A DESCRIPTION
Authorization Required	
	Energy Andrew DA

11. Click the **Create Another** button to create another rule.

OR

Click the **OK** button. The system displays the **Manage Rules** screen.

To delete rules

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Authorisation Maintenance > Manage Rule**. The system displays the **Manage Rules** screen.

Manage Rules

Liner Ty	ECONFORATE USEN	8		
Curtore	e	Custo	mar Ratie	

- 3. Select the user type.
- 4. Enter the search criteria.
- 5. Click the **Search** button. The system displays the **Manage Rules** screen with the search result.

Manage Rules

		Unity Type:	CONFORATE USER		
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	Caserporter M		Conternet Dette		
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0	804804472		SPEDIR		
6	NR0394442		POBH		
	804804766		DUNE NAME		
	101-006408		SHABSEER		
	04004627		10573		
	NB2094345		REMCOM/070001		
	87240940		DIFTICH		

6. Click the **View/Modify** button. The system displays Manage Rules-view screen.

Manage Rules View

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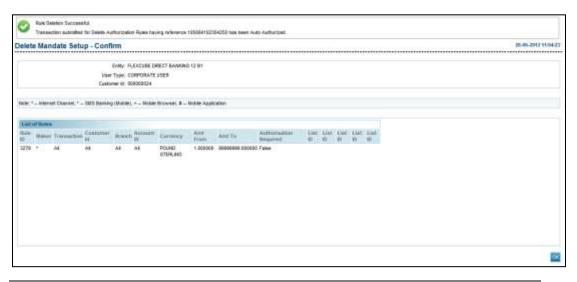
7. Click the **Delete** button to delete the selected rule. The system displays delete verify screen.

Delete Rules Verify

elet	Mat	ndate Se	tup - Verif	y									******	 28-05-2012 11:5
			Line	Chilly: P r Type: C		RECT BANKING								
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														1445 Co

8. Click the **Confirm** button. The system displays delete confirm screen.

Delete Rules Confirm



Note: All rules should not be deleted. There should be at least one rule available for bank administrator OR business user so that administrator or business user will be able to perform any transaction.

14. Manage Timers

This option allows you to manage the timers.

To manage timers

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **System Maintenance > Manage Timer Services**. The system displays the **Manage Timer** screen.

Manage Timer

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	1	Cettoure	Buth Timer	Despert	Manual	Ves
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Column Name	Description
Timer Id	[Display] This column displays the timer ID code.
JVM Id	[Display] This column displays the JVM Id.
Туре	[Display] This column displays the timer type.
Description	[Display] This column displays the timer description.
Status	[Display] This column displays the timer status.
Mode	[Display] This column displays the timer mode.
Enabled	[Display] This column displays the timer active status.
Click the Crosto N	w Timer button. The system displays the Create Timer screen

- 3. Click the **Create New Timer** button. The system displays the **Create Timer** screen.
- 4. Enter the timer details.

Create Timer

Create Timer			\$6.4x.2912 1903/38
Mate		Description*	Ĩ
Type	farinas -	Duration*	
Expirator date:	in i		
HandOff Clean	DNASICY (LD)considers had annyious ages chees DraseProcessingTimer)	8	
2018	1 😒		
			David Rob

Field Description

Field Name	Description
Mode	[Mandatory, Drop-Down] Select the mode from the drop-down list.
Description	[Mandatory, Alphanumeric, 60] Type the timer description.
Туре	[Mandatory, Drop-Down] Select the timer type from the drop-down list.
Duration	[Conditional, Numeric, 20] Type the timer duration in this field. This field is enabled only if Continuous or Continuous starts at specific date and time option is selected in the Type drop-down list.
Expiration Date	[Conditional, Pick List] Select the date and time from the pick list. This field is enabled only if One time at specific date and time or Continuous starts at specific date and time option is selected in the Type drop-down list.
Hand Off Class	[Mandatory, Drop-Down] Select the hand off class from the drop-down list.
JVM Id	[Mandatory, Drop-Down] Select the JVM ID from the drop-down list.

5. Click the **Add** button. The system displays the **Create Timer - Verify** screen.

Create Timer - Verify

Description: THER SERVICES	
Type Continuine	Molim Mariani
Duration: 18	Expenditor simil: 2012-04-30 14 20:08
Eratled Ves	HandOH Cleve. CHASECYCLE(cont the first services apple chase ChaseProcesse)
WH I	

Click the Confirm button. The system displays the Create Timer - Verify screen with the status message.
 OR

Click the **Back** button to navigate to the previous screen.

Create Timer - Confirm

Create Timer Confirm	30.04.3013 12:58:30

Description: THER SERVICES	
Type footnume	Total Sanad
Durates: 10	Expression mate: 2012-04-10 14/20/00
Eratiest Vea	HandOY Class: DKANDOY CLE(con) this feat services ages chase ChaseProcessingTerer)
2010 1	
	Tack in Main Ways
Timer Created Soccessifully	

7. Click the **Back To Main Page** button. The system displays the **Manage Timer** screen.

15. Manage Application Messages

This option allows the administrator to post the application messages.

To manage application message

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **System Maintenance > Manage Application Message**. The system displays the **Manage Application Messages** screen.

Manage Application Messages

Application	48	20	Device	A6 👻	Carguage:	48	1	
Message N			Pettage	A + + + P				

Field Name	Description
Application	[Mandatory, Drop-Down] Select the type of application from the drop-down list. The options are follows: Direct Banking (A1) Direct Banking (CN) Direct Banking (RR)
Device	[Mandatory, Drop-Down] Select the device name from the drop-down list. The options are follows: • All Channels • Browser based Mobile • Customer Service Center • Internet • Internet • Intranet • IVR • Mobile Application • SMS Banking (Mobile)
Language	[Mandatory, Drop-Down] Select the message language from the drop-down list.
Message Id	[Mandatory, Alphanumeric, 20] Enter the message ID.

Field Name	Description
Message	[Mandatory, Alphanumeric, 255]
	Enter the message description.

- 3. Enter the message details.
- 4. Click the Add button. The system displays the Add Application Message Verify screen.

Add Application Message - Verify

Add Application Message - Verify	36-04-2012 13:30:16
Application: Direct Banking (A1)	
Device: All Chatmelle	
Largurger BrigleA	
Manage M 121	
Meanage: APPLICATIONN MESSAGE	
1. 0011760038599400030599400	
	Basis - Carthine 1

5. Click the **Confirm** button. The system displays the **Add Application Message - Confirm** screen with the status message.

OR

Click the **Back** button to navigate to the previous screen.

Add Application Message - Confirm

And Addition message - Commu	
Application Direct Banking (A1) Direct A4 Continue	
Denies 40 Obieren	
And and a Colomo	
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	t Selfan Deys
Application Heeningin Added Spoceen MigH	

6. Click the **Back To Main Page** button. The system displays the **Manage Application Messages** screen.

To view the application messages

- 7. Log on to the **Internet Banking** application.
- 8. The system displays the **View Initiated Transactions** screen.
- 9. Navigate through the menus to **System Maintenance > Manage Application Message**. The system displays the **Manage Application Messages** screen.
- 10. Enter the message details.

Click the **Search** button. The system displays the application messages corresponding to the entered criteria.

16. Workflow Configuration

You can manage, design and configure the workflow for the account opening process for various products via STP or Lead. The Bank Administrator can maintain the series of steps required for a particular account opening workflow and then associate it to a new product.

To configure the workflow

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **System Maintenance > Workflow Configuration**. The system displays the Search Workflow screen.

Search Workflow

Bearch Workflow				1 H 2012 No. 10 Line 1 - 454
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				See See

Field Description

Field Name	Description
Entity	[Mandatory, Drop-Down] Select the entity from dropdown list.
User Type	[Mandatory, Drop-Down] Select the user type for which Origination is supported.
Product Category	[Mandatory, Drop-Down] Select the product category from the list. The list of configured product category will be displayed as per selected User Type.
Product	[Mandatory, Drop-Down] Select the product from list of product. The list of configured products will be displayed as per selected product category.

3. Click **Search** button. The system will display the existing workflows for selected criteria following screen.

Search Workflow

Search Workflow							41.11.221111.01.000 4020
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Field Description

Field Name	Description
Entity	[Display] This field will display the entity name.
User Type	[Display] This field will display the User type assigned for the respective workflow.
Product Category	[Display] This field will display the Product Category assigned for the respective workflow.
Product	[Display] This field will display the Product assigned for the respective workflow
Workflow Type	[Display] This field will display the workflow type (lead/Straight Through Process) assigned for the respective workflow.
Channel	[Display] This field will display the channel (through which origination would start) assigned for the respective workflow.
Parameters	[Display] This field will display the parameter mapped to the respective workflow.

4. Click **Create** button to create new workflow for selected details. The system will display following screen.

Create Workflow

Create Workflow										47-74 JBP3 024	
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Field Name	Description				
Initiated from	[Mandatory, Drop-Down]				
Channel	Select the channel for which the workflow is being created for a particular Product.				
	The option are:				
	Internet				
	Mobile Browser				
	Mobile Application				
Parameter	[Optional, Input box,20]				
	Enter the value to hold any additional value associated for the workflow to be created.				
Workflow Type	[Mandatory, Radio Button]				
	Select the workflow type to be created.				
	The Options are:				
	• STP				
	• Lead				
Associate Existing Workflow	This link opens existing workflows, so as to assign the existing workflow to the workflow to be created.				
	Following fields will be enabled only when Add steps Button is clicked.				
	Note: You can add more than one steps for particular channel types. Click Add step to add more rows.				
Sequence	[Display]				
ocquenee	This filed displays the system generated sequence number.				
Step Name	[Mandatory, Input box,100]				
	Enter the name to specify the language keyword to be used to display the name of the step in the workflow. This is the Step name which is displayed on the origination workflow to the customers while opening of an account.				
Description	[Mandatory, Input box,100]				
	Enter the description to provide the language keyword for short name / description to the step of the workflow.				
Request ID	[Mandatory, Input box,8]				
	Enter the value to provide Request ID (page id) for the workflow step. The request id is the name of the application page while designing a particular step.				

Field Name	Description			
Status	[Optional, Input box,10] Enter the value to assign status for the step of the workflow			
Туре	[Mandatory, Dropdown] Select the value to specify the stage at which this step shall be displayed to the customer. The options are: • Input • Verify • Confirm • Additional			
Additional Parameter	[Optional, Input box,20] Enter the value to add any additional parameter with respect to the step of the workflow.			
Replicable	[Optional, Checkbox] Select the checkbox if field is provided in case the same step is required to be appeared multiple times within a workflow.			

- 5. Click **Add Step** button to add the step to the workflow.
- 6. Click Button to delete the step if required.
- 7. Click **Save** button to save the changes to the workflow. The system will display following screen

OR Click **Cancel** bu

Click Cancel button.

Create Workflow Verify

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8. Click **Change** button to change the workflow.

OR Click **Cancel** to cancel workflow creation OR Click **Confirm** button. The system will display following screen.

Create Workflow Confirm

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9. Click **OK** button.

To Associate existing workflow

1. Click **Associate Existing workflow** link in **Create Workflow** screen. The system will display following search screen.

Search Existing Workflows

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Field Description

Field Name	Description
Entity	[Mandatory, Dropdown] Select the entity from the list of entities available.
User Type	[Optional, Dropdown] Select the user type supported
Product Category	[Optional, Dropdown] Select the product category.
Select Product	[Optional, Dropdown] Select the Product maintained under the respective Product Category selected.

2. Click **Search** Button. The system will display the list of Associated Workflows.

Search Existing Workflows

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Field Name	Description
Entity	[Display] This field will display the entity name.
User Type	[Display] This field will display the User type assigned for the respective workflow.
Product Category	[Display] This field will display the Product Category assigned for the respective workflow.
Product	[Display] This field will display the Product assigned for the respective workflow
Workflow Type	[Display] This field will display the workflow type (lead/Straight Through Process) assigned for the respective workflow.
Channel	[Display] This field will display the channel (through which origination would start) assigned for the respective workflow.
Parameters	[Display] This field will display the parameter mapped to the respective workflow.

- 3. Select the workflow from list of associated workflows.
- 4. Click **Get Workflow** button The steps of selected workflow will be fetched and displayed under steps section for associating with the existing workflow.

Associate Workflow

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net Type						Real User - Ool					
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5. Click **Associate** button to associate the existing workflow selected, to the new product workflow to be created..

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Associate Workflow Verify

6. Click **Confirm** button. The system displays following screen.

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7. Click **OK** button.

17. Widget Configuration



17.1 Configuration Properties

This option allows you to configure the properties.

To configure properties

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **System Maintenance > Configuration Properties**. The system displays the **Manage Properties** screen.

Manage Properties

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Server Property Name	Neb Server	Statust All 💌
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Field Description

Field Name	Description
Server	[Mandatory, Drop-Down]
	Select the type of server from the drop-down list.
	The options are follows:
	Main Server
	Web Server
Property Name	[Mandatory, Drop-Down]
	Select the property name from the drop-down list.
Status	[Mandatory, Drop-Down]
	Select the status of the property from the drop-down list.
	The options are follows:
	Disabled
	Enabled

3. Click the **Search** button. The system displays the **Configuration Properties** screen.

18. View Audit Log

This option allows to facilitate access control and supervision, an audit trail can be maintained for any task / transaction accessed by the user. A log is then recorded and can be accessed by the bank at any future date.

To view audit log

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Customer Services > View Audit Log**. The system displays the **View Audit Log** screen.

View Audit Log

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Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the user type from the drop-down list.
Transaction	[Optional, Drop-Down] Select the transaction from the drop-down list.
From Date	[Optional, Pick List] Select the start date of the search criteria from the drop down list
System User Id	[Optional, Pick List] Select the start date of the search criteria from the drop down list
To Date	[Optional, Pick List] Select the end date of the search criteria from the drop down list
Status	[Mandatory, Drop-Down] Select the status of the transaction from the drop-down list. The options are: • All • Failure • Session Failure

• Success

Field Name	Description
User Id	[Optional, Pick List] Select the end date of the search criteria from the drop down list
Customer Id	[Conditional, Pick List] Select the search criteria for the customer id from the drop down list
	This field is displayed only if the Retail User or Corporate User options are selected from the User Type drop-down list.

- 3. Select the user type.
- 4. Enter the search criteria.
- 5. Click the **Search** button. The system displays the **View Audit Log** screen with the search result.

View Audit Log

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Column Name	Description
Transaction Name	[Display] This column displays the transaction name.
Channel User Id	[Display] This column displays the channel user ID.
Channel	[Display]
	This column displays the banking channel through which the user performs the transactions.

Column Name	Description
Status	[Display] This column displays the status of the user session.
Transaction Date	[Display] This column displays the date and time of the transaction.

6. Click the link on the items listed in the **Transaction Name** column to view the audit log in detail. This screen displays the audit log as per the selected criteria.

View Audit Log

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7. Click the **Back** button to navigate to the previous screen.

19. View System Log

Using this option it is possible to search for particular logs based on date search as well as on the basis of log level and a refresh mechanism is also available to have snapshots of the logs at specified intervals.

The error message for a particular component enables a user to identify how its execution proceeded or failed. Logging can be enabled at the 'Information', 'Warning', 'Error', 'Debug' levels.

To view audit log

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **System Maintenances > View system Log**. The system displays the **System Log** screen.

System Log

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Field Name	Description
Component	[Mandatory, Drop-Down] Select the component from the drop-down list.
Log level	[Mandatory, Drop-Down] Select the log level from the drop-down list.
Current snapshot	[Optional, Radio button, Drop-Down] Select the radio button for the enable the drop-down list. Select the current snapshot from the drop-down list. The drop-down list will be enabled if the Current Snapshot radio button is selected.
From Date Time	[Optional, Radio Button, Drop-Down] Select the radio button for the enable the drop-down list. Select the start date and time of the search criteria from the drop down list. The drop-down list will be enabled if the From Date Time radio button is selected.

Field Name	Description
To Date time	[Optional, Radio Button, Drop-Down]
	Select the radio button for the enable the drop-down list.
	Select the end date and time of the search criteria from the drop down list.
	The drop-down list will be enabled if the To Date Time radio button is selected

- 3. Enter the search criteria.
- 4. Click the **Search** button. The system displays the **View System Log** screen with the search result.

System Log	
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Column Name	Description
ID	[Display] This column displays the Id.
Date	[Display] This column displays the date of the log.

Column Name	Description
Component	[Display] This column displays the component of the log.
Method	[Display] This column displays the method of the log
Log Level	[Display] This column displays the level of the log.
Msgld	[Display] This column displays the message id of the log.
Message	[Display] This column displays the message of the log.

5. Click the **Previous** or the **Next** button to navigate to the next or the previous screen.

20. Host Interface Log

The table host audit log is used to hold the audited information about the interaction between the two systems.

To view host interface log

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **System Maintenances > Host interface log**. The system displays the **View Host Audit Log** screen.

View Host Audit Log

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Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the user type from the drop-down list.
Channel user Id	[Mandatory, Alphanumeric, 20] Type the channel user id.
Transaction	[Mandatory, Drop-Down] Select the transactions from the drop-down list.
Error Code	[Mandatory, Alphanumeric, 20] Type the error code.
Status	[Optional, Drop-Down] Select the status from the drop-down list.
Host Id	[Optional, Drop-Down] Select the host id from the drop-down list.
From Date	[Optional, Pick List] Select the form date from the pick list for the search criteria.
To Date	[Optional, Pick List] Select the to date from the pick list for the search criteria.
Reference No	[Optional, Alphanumeric, 20] Type the reference number.

- 3. Enter the search criteria.
- 4. Click the **Search** button. The system displays the **Host Audit Logs** screen with the search result.

21. User Login

This transaction allows you to track and log user activities during their login session. With 'User Logging', Bank can get the desired logs, without restricting other users from accessing the application.

To set user preferences

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **System Logs > User Logging**. The system displays the **User Logging** screen.

User Logging

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Field Description

Field Name	Description	
User Type	[Mandatory, Dropdown] This field displays the list of all user types supported.	
Channel User Id	[Optional, Input,15] Select channel user id for narrow search. The options are: • Starts with • Ends with • Equals • Contains	
Customer Id	[Optional, Input,20] Select channel user Id for narrow search. The options are: • Starts with • Ends with • Equals • Contains	

3. Click **Search** button. The system will display following detailed screen.

User Logging

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Column Description

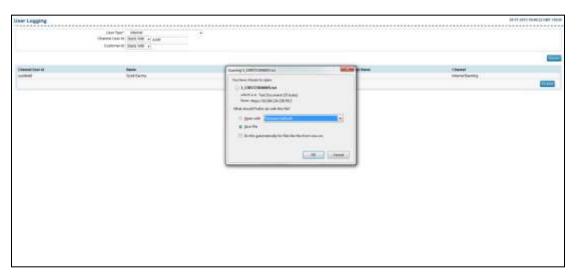
Field Name	Description
Channel User Id	[Display] This field displays the list of all user types supported.
Name	[Display] This field displays the User name of the currently logged-in user.
Customer Id	[Display] This field displays the Customer Id of the currently logged-in user.
Customer Name	[Display] This field displays the Customer Name of the currently logged-in user.
Channel	[Display] This field displays the channel in which the user is currently logged-in.

4. Click **Enable/Disable** button .Enable action button starts the user logging process, while Disable stops the user logging process. The system will display following detailed screen.

User Logging - Enabled

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User Logging - Disabled



5. Disable button is displayed once **Enable** is clicked for particular user for user logging. On clicking **Disable** button the Audit log is generated and you can save it on you computer.

22. Preferences

The Preferences option allows you to change the user ID, set the preferred language, landing page. The user can access favorite transactions and accounts directly instead of accessing it through the main menu.

To set user preferences

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Services > Preferences**. The system displays the **Preferences** screen.

Preferences

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Field Description

Field Name	Description
Set User ID	
Existing User ID	[Display] This field displays the existing user ID.
Specify New User ID	[Optional, Alphanumeric, 15] Type the new user ID in this field.
Set Language Preference	
Language Set Landing Page	[Optional, Drop-Down] Select the preferred language from the drop-down list.
Set Lanung Fage	
Transaction List	[Optional, Drop-Down]
	Select the transaction list from the drop-down list. The selected transaction will be set as the landing page.
Enter the required details.	
Click the View User Id policy li	nk to view the User id policy

 Click the View User Id policy link to view the User id policy OR
 Click the Set Preference button. The system displays the Preferences - Verify screen.

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3.

Preferences - Verify

Preferences	28-44-2012-18:12:33
Preference	
Lableg Transition ACTIVATE USB	
	7
	Back Control

5. Click the **Confirm** button. The system displays the **Preferences - Confirm** screen with the status message.

OR Click the **Back** button to change the user preferences.

Preferences - Confirm

Swhat Maxwegan	
C Ter ser preference susselfely	
Preferences	36-64-3012 Vier13-52
Landing Transaction: ACTIVATE UNIX	

6. Click the **OK** button. The system displays the **Preferences** screen.

23. Change Password

This option allows you to change the login or transaction password

To change the password

- 1. Logon to the **Internet Banking** application.
- 2. Navigate **Default Transaction > Change Password**. The system displays the **Change Password** screen.

Change Password

hange Password			04.06.2012 17:562
Uner III 46 Charge Gutten 12 Enter Dic Password 12 New Password 12 Confine New Password 12		Virtual Replaced: Notation of the second of	
			Dear Tharp
Parlies to be followed			
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Field Description

Field Name	Description
User Id	[Display]
	This field displays your user id.
Change Option	[Mandatory, Dropdown]
	Select the login or transaction password which is to be changed.
	an enter details in the below fields using virtual keyboard by checking ox Use Virtual Keyboard or can manually enter details.
Enter Old	[Mandatory, Numeric,]
Password	Type the old password.

Field Name	Description
New Password	[Mandatory, Numeric]
	Type your New Password.
	Note : This new password should be as per Password Policy (displayed below the text fields in the above screen) set by the bank.
Confirm New	[Mandatory, Numeric]
Password	Type the new password.
Use virtual	[Optional, Check Box]
keyboard	Select the Use virtual keyboard check box if you want to use virtual keyboard password.
	Note : Option to enter space is not provided on virtual keyboard.
Click here to enter	[Optional, Check Box]
by hovering	Select the Click here to enter by hovering check box if you want to enter password by hovering. Using this option, password can be entered by hovering i.e. by moving the mouse over the virtual keyboard letters, without clicking on any letter.
	Note : This checkbox is enabled only when Use Virtual Keyboard checkbox is checked.

 Click the Change button. The system displays Change Password – Verify screen. OR

Click the **Clear** button to clear the fields.

Change Password – Verify

Change Password - Verity	64-08-2012 17:29:21
Do yee went to change your tage paeewood?	1
	tal Control

4. Click the **Confirm** button. The system displays **Change Password – Confirm** screen with the status message.

OR

Click the **Edit** button to edit the entered details.

Change Password – Confirm

Pressouri Granget Samerafuly	
Change Password - Confirm	04-08-28112 17:21-21
Your bigs posewent has been that yet successfully	
	114

5. Click the **OK** button. The system displays initial **Change Password** screen.

24. Session Summary

This option allows you to track activity details of last five logins. You can view the entire session summary of the previous five log sessions, and transactions carried out in each session along with the transactions' status and time.

To view user session

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **Default Transaction >Session Summary**. The system displays **Session Summary** screen.

Session Summary

orwert Enter Mil	Character	Session Xall	Restaur.	
PERLADMEN	Manuf	18-54-1812 14-56-54		Very Treasure arts
PERADAN	where	38-04-2812 14:44-29		Were Descent tols (1)
RENADMIN	attanet.	28-54-2912 14-46-28		The Instantion
REALMIN	Advant	38-64-3812 1832-35		these Transition in the
PERIADAN	Interest	28-04-2912 12:21 04		Very Second 1/4

Field Description

Column Name	Description
Channel User Id	[Display] This field displays the channel user IDs accessed during the session.
Channel	[Display] This field displays the channel accessed during the session.
Session Start	[Display] This field displays the date and time of access.

3. Click the **View Session Info** link to view the list of transactions done for the session specified. The system displays the **View User Session** screen with all the transactions carried out by the user in that session.

Session Summary – View Session Info

Charrier Use	WINDOW WINDOW	Session 19w1 25-04-2012 14:44-28
		Tree for Ratiosk: [No Datum 💓 🔤
Consistent Arrest	2004	Transaction Data
age 0.000	Success	28-84-2012 14:44:28
teath over other	Income	26.64.3912 14.45.31
test/v lawr (UFM)	Success	25-04-2012 14:45:54
with pay official	Success	28.04.2912 14:45:57
testin liver (UNI)	Decoper	25-04-2912 14.45.42
Init's America Shits	Secces	26-8+-2012 14-40:06
085.086.086	Success	28-04-2912 14-48-20
Iostry Deer (URIN)	Success	25-64-2912 14:47 08
clude User 1ACU1	Success	28.84.2912 14:50 58
Activate (Jacr (AOZ)	Succes	28-84-2912 14:51:28
Activate Laset (ACV)	Success	26-84-2012 10:01 38

Field Description

Field Name	Description
Channel User Id	[Display] This field displays the channel user ID accessed during the session.
Session Start	[Display] This field displays the date and time of access.
Transaction Name	[Display] This field displays the name of the transaction performed.
Status	[Display] This field displays the status of the transaction.
Transaction Date	[Display] This field displays the date and time of the transaction.

4. Click the **Back** button to navigate go to the previous screen.

25. Sitemap

Using this option you can view the list of transactions that can be performed using direct banking.

To view the sitemap

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through **Default Transaction > Sitemap**. The system displays the list of transactions.

Sitemap

sitemap		12-00-2010 01:53-49 GMT-10
Role Management		
	Create Role	
-	Modify Role	
-3	Daleta Sole	
-2	View Bele	
lser Management		
-3	Create liser	
-2	Modify User	
-20	Activate User	
2	Descrivate Veer	
-20	Lock User	
-28	Unlock User	
	Delete User	
-	Seyoke User	
-23	View Liser	
-20	Reset Password	
2	Print Welcome Letter, Passwords	
	Terminate User Session	
Customer Management		
-21	Customer Profile	

3. Click on the transaction that has to be performed. The system displays the appropriate screen.

26. Entity Management

This option allows the admin user to configure the entities and the user types. The admin user can configure the transactions under various user types under an entity using this transaction. This screen displays the Entity and the User types under it. This is further drilled down to the channels under each user type and the transactions mapped under each of these channels.

To map a transaction

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Entity Management > Entity Management**. The system displays the **Entity Management** screen.

Entity: > FLEXCUBE DIRECT BANKING (B001) ____ Entity: > HBOS GERMANY (B004) ____ Entity: > HBOS GERMANY (B004) ____ Entity: > CHINATRUST COMMERCIAL BANK, TAIWAN (B101) ____ Entity: > CHINATRUST COMMERCIAL BANK, TAIWAN (B101) _____ Entity: > CHINATRUST COMMERCIAL BANK, HONGKONG (B102) _____ Entity: > CHINATRUST COMMERCIAL BANK, HONGKONG (B102) ______ Entity: > CHINATRUST COMMERCIAL BANK, HONGKONG (B102) ________

Entity Management

Field Description

Field Name	Description
Entity	[Display] This field displays the list of entities to be configured.
	Click the entity name to view the transactions for that particular entity.

3. Click the entity name. The system displays the detail list of transactions configured under that particular entity.

Entity Management

Entity:	FLEXCUBE DIRECT BANKING (B001)	
	HBOS GERMANY (8004)	
Entity:		
Entity:	CHINATRUST COMMERCIAL BANK, TAIWAN (B101)	
Entity:	CHINATRUST COMMERCIAL BANK, HONGKONG (B102)	
	GLOBAL ADMINISTRATION (F001) 🔔	
	SUPER ADMINISTRATOR (INA)	
	INTRANET(11)	
	ACTIVATE USER (ACU)	
	MANAGE APPLICATION MESSAGES (C31)	
	MANAGE TIMER SERVICES (C92)	
	VIEW ROUTER LOG (C96)	
	CONFIGURATION PROPERTIES (CN3)	
	VIEW SYSTEM LOGS (CN8)	
	CHANGE PASSWORD (CPW)	
	DEACTIVATE USER (DAU)	
	DATA DICTIONARY (DDC)	
	DELETE USER (DEU)	
	ENTITY MANAGEMENT (EUC)	
	LOCK USER (LOU)	
	MANAGE RULES (MGR)	
	MANAGE PASSWORD POLICY (MPP)	
Entity:	MAINTAIN USER LIST (MUL)	
-000	REVOKE USER (REU)	
	CREATE ROLE (ROC)	
	DELETE ROLE (ROD)	
	MODIFY ROLE (ROM)	
	VIEW ROLE (ROV)	
	RESET PASSWORD (RPW)	
	SESSION SUMMARY (SSR)	
	TRANSACTION BLACKOUT (TBO)	
	UNLOCK USER (ULU)	
	CREATE USER (URC)	
	MODIFY USER (URM)	
	VIEW USER (URV)	
	TERMINATE USER SESSION (USS)	
	VIEW AUDIT LOG (VAL)	
	TRANSACTIONS (VAT)	
	HOST INTERFACE LOGS (VHL)	
	SITEMAP (VSM)	

- 4. Click the link adjacent to the transaction channel. The system displays the **Channel Transaction Mapping** screen.
- 5. Select the appropriate transactions, auth ID and transaction blackout.

Entity Management

			11-09	-2008 11:47:13
Channel Transaction Ma	apping			
Entity: User Type: Channel:		GLOBAL ADMINISTRATION (F001) SUPER ADMINISTRATOR (INA) INTRANET (11)		
1			Back Map T	ransaction
Transaction(s)	Limits	s Init Auth ID		Txn Blackout
ACTIVATE USER		Select	×	
MANAGE APPLICATION MESSAGES		Maker Checker	M	
MANAGE TIMER		Select	¥	
VIEW ROUTER		Select	×	
CONFIGURATION PROPERTIES		Select	×	
VIEW SYSTEM		Select	V	
CHANGE PASSWORD		Maker Checker	×] 🖸
DEACTIVATE		Select	v	
DATA DICTIONARY		Select	*	
UPLOAD USER		Select	8	
MANAGE FILE		Select	v	
		Select	2	
CREDIT LIMIT		Select	9	
		Select	¥	
MAP REPORTS		Select	×	
DRAW DOWN		Select	×	
BRANCH LOCATIONS		Select	8	ΙD
			Back Map Tran	saction

Field Description

Field Name	Description
Transactions	[Optional, Check Box]
	Select the check box below the Transactions column to map the particular transaction.
Limits	[Optional, Check Box]
	Select the check box below the Limits column to set the limit for the particular transaction.
Init Auth ID	[Mandatory, Drop-Down]
	Select the Init Auth ID from the drop-down list.
	It earmarks the transaction for authorization.
Txn Blackout	[Optional, Check Box]
	Select the check box below the Txn Blackout column to mark the transaction for blackout.

6. Click the **Map Transaction** button. The system displays the **Entity Management** - **Verify** screen. OR

Click the **Back** button to navigate to the previous screen.

Entity Management

Channel Transaction Mapping			
Entity:	GLOBAL ADMINISTRATION (F001)		
User Type:	SUPER ADMINISTRATOR (INA)		
Channel:	INTRANET(11)		
Transaction(s)	Limits	Init Auth ID	Txn Blackout
ACTIVATE USER	No		Yes
MANAGE APPLICATION MESSAGES	No		No
MANAGE TIMER SERVICES	No		No
VIEW ROUTER LOG	No		No
CONFIGURATION PROPERTIES	No		No
VIEW SYSTEM LOGS	No		No
CHANGE PASSWORD	No		No
DEACTIVATE USER	No		No
DATA DICTIONARY	No		No
DELETE USER	No		No
TRANSACTION BLACKOUT	No		No
UNLOCK USER	No		No
CREATE USER	No		No
MODIFY USER	No		No
VIEW USER	No		No
TERMINATE USER SESSION	No		No
VIEW AUDIT LOG	No		No
TRANSACTIONS	No		No
HOST INTERFACE LOGS	No		No
SITEMAP	No		No

7. Click the **Confirm** button. The system displays the **Entity Management - Confirm** screen with the status message.

OR

Click the **Back** button to navigate to the previous screen.

Entity Management - Confirm

			11-09-2008 12:12:5
Channel Transaction Mapping			
Entity:	GLOBAL ADMINISTRATION (F001)		
User Type:	SUPER ADMINISTRATOR (INA)		
Channel:	INTRANET (11)		
Transaction(s)	Limits	Init Auth ID	Txn Blackout
ACTIVATE USER	No		Yes
MANAGE APPLICATION MESSAGES	No		No
MANAGE TIMER SERVICES	No		No
VIEW ROUTER LOG	No		No
CONFIGURATION PROPERTIES	No		No
VIEW SYSTEM LOGS	No		No
CHANGE PASSWORD	No		No
DEACTIVATE USER	No		No
DATA DICTIONARY	No		No
DELETE USER	No		No
VIEW USER	No		No
FERMINATE USER SESSION	No		No
VIEW AUDIT LOG	No		No
TRANSACTIONS	No		No
HOST INTERFACE LOGS	No		No
SITEMAP	No		No

8. Click the **OK** button. The system displays the **Entity Management** screen.

27. Security Questions Maintenance

The bank administrator can assign list of security questions to various sets configured. Bank administrator also able to modify or add and remove the security questions assigned in each set whenever required.

To set Security Questions

- 1. Logon to the **Internet Banking** application.
- Navigate through the menus to Other Maintenances > Security Questions Maintenance. The system displays the Security Questions Maintenance screen.

Security Questions Maintenance

Liter Part . 2000	1 C		THE THREE IN A	
Taken gandaria in anthe set		100		
		828		
		100	-	
		100		

Field Description

	Description
Field Name	
User Type	[Mandatory, Drop-Down] Select the user type from the drop-down list.
Select question to add to set	[List] Select the list of question for selection to add to the set.
Set	[Mandatory, Drop-Down] Select the set for which the you want to set questions

3. Click **Submit** button. The system displays the **Security Questions Maintenance Verify** screen.

Security Questions Maintenance Verify

Security Constitute Maintenance - Vietty		THE PERSON AND ADDRESS OF THE PERSON ADDRESS
	Search ALCORE (REC) (2000) (20) Tear Sear (and Rec) (20)	
Date: 1		
Internet Markener		
The base differences		
Non-two Duba's is paying?		
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Ministra para ing malan dag l		
The bis second second		
And the part of the second		
		Name and Address of the Owner, which the

4. Click the **Confirm** button. The system displays the **Security Questions Maintenance Confirm** screen.

Security Questions Maintenance Confirm

Party party and the summittee of	tanta anana 2000000000000 a tasi ai a dalar kati kata atau		
Natalanal starsports (1979) (1979)	the second s		
Security Duardione Itleintenance - Confirm			ADDRESS WAR AND ADDRESS AND ADDRES
	Annual Table and Street Address (201)		
	and the second second		
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Design is part framework (b)			
that is some the factor."			
The National Contract			
U.			

5. Click **OK**.

28. Payment Purpose Maintenance

The bank administrator will be able to maintain the purposes of payments for each type of payment using this transaction.

To view received messages

1. Navigate through the menus to **Other Maintenances > Payment Purpose Maintenance**. The system displays the **Messages** screen.

Payment Purpose Maintenance

Payment Purpose Main				2 ¹ 05.304 +100.00 (a) +0100
1,088,778	CONVALID COMPETINIZED IN 2015 1	Turnet for	Ermante Parcel Transfer 17	

Description

Field Name	Description
User Type	[Mandatory, Dropdown] Select user type channel.
Payment Type	[Mandatory, Dropdown] Select user type of payment. Note: Only those Payment types that are enabled for

The system will display the purposes of payment as available from the host system for the selected Entity User Type and Payment Type combination as follow.

purpose selection will be displayed.

Payment Purpose Maintenance

Field Description

Field Name	Description
User Type	[Mandatory, Dropdown] Select user type channel.
Purpose Checkbox	[Optional, Check Box] Select the Purpose check box to map the purpose to the selected payment.
Copy to Payment Type	[Mandatory, Dropdown] Select the payment type.
	Note : Only those Payment types that are enabled for purpose selection will be displayed.

2. Click **Submit** button. The system will display verify screen.

Payment Purpose - Verify

Payment Purpose Meintenanc	THE REPORT OF A DESCRIPTION OF A DESCRIP			(* 51.00 N 10/100.487-4630
K_1008_7998.	WITH-REPRICE CELO	Paried Sec	Softwelk Funiti Transfe	
Page Law		Property Sections.		
2004 2001 1,0040	Transactions and an environment of the second secon			
				THEFT CHART

 Click Confirm. The system, will display confirmation screen. OR Click Change.

Payment Purpose - Confirm

Taxaala kardeta fijn	ner Papper forbeland hang almma still?"MUSEELar teen onto data han advater ner 45/1/79000000 o n kooper.com			
Payment Purpose Maintener	nca			27.85-294 torter Labit appro-
4,0886,7998.	actor-methia, completionation	ParintTak	Disballi, Funki Malille	
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1040a 1014 1044	Transaction de la genera projetti cata speciente consultation Transaction de la genera projetti di discontrato. Si procedente se relativa for la bascatta di a basere a formante			
- New York				100

29. Mailbox

The Mailbox option is an integrated communication system within the internet banking system for you to communicate with the customers and vice versa. It allows you to view all the notifications, alert messages and general messages sent by the customers; allows you to send messages to the customers.

Like popular e-mail clients that you may have used, the Mailbox offers an Inbox - where you can view messages and notifications sent to you, a Send Message facility using which you can send messages to the customer and a Sent folder, which allows you to view all the sent items.

Mail Box functionality is subdivided into the following sub-sections:

- Viewing received messages (Inbox)
- Viewing sent messages (Sent Messages)

29.1 Viewing Received Message

The Inbox folder stores all the bulletin messages sent to you. You can view the individual messages by clicking on the sender's name. The following procedure explains the steps to access Inbox and view a message stored within it.

To view received messages

1. Navigate through the menus to **Customer Service > Mailbox**. The system displays the **Messages** screen.

Mailbox

Distantinua (Galerina Caurino) Devenieri i for Interne un
nonel Expense la lana 5-231+ 60.00106 GWT +05.00 03-13-2014 05 60:00 GWT +85.00 Y
CORLANSING AN AND AN AT ANY AN AT ANY
And a second s
3-2914 80:00.00 GMT +0536 21-01-2015 00 80:00 GMT +8538. V
3-2814 85100 68 GMT +0500 16-02-2015 08 89100 GMT +8530 N
5-2014 80-00-08 GWT +0538, 21-01-2015 08 80-90 GWT +8538 W
3-2914 00:00 08 GMT +0500 28-01-2015 00:00 00 GMT +8530 V
1-2014 65:06:06 GMT +0556 (21-01-2615 08 60:06 GMT +6530 %
3-2914 60:00-08 GMT +05:00:10-01-2015 00:00:00 GMT +85:30 W
3-2014 00:00:00 GMT +00:00 10-11-2014 00:00:00 GMT +00:00 M
-2014 IN DE DE CANT -415 NI. ISZ-11-2014 INE DE CANT -415 NI. W

2. Click the **Inbox** tab. The system displays following screen.

Mailbox Inbox

	Infrom > Interaction	0)						
· adaptationa(14)						Eweetth	io I Celtimite Greens I D	Developed I Th
	message by	bargent	Because :	Booker Telly	Contratory in	Discrimet.	Garres	10.000
* feedaska	420923521241545	Democi Croft and Chemies	teateatt-jockal	FLEXCURE DRECT BANKING 12-01	10410822	11-03-2014 00 00:00 GMT +8538	43-12-2214 50:20 50 GMT	+0530 V
Servi Managers	183996341293978	Deat Cards	feelant jedat	PLEXOUSE DRECT SAMANG IS BI	10410832	11-02-2014 00:00:00 GHT +8538	10-13-3014 (0:00:00 GMT	+0830 Y
	100083221454407	Debt.Cectle	wehot g sehokret	Tive Party Dritty	200800800	11-03-2014 00:00:00 GMT +8538	21-61-3015 60 00-68 GMT	×0000 V
	109462921545904	Dated Carolin	aanok gisahokrat	Terd Party Entity	008088085	11-03-2014 00:00 00 GMT +0538	13-62-2915 00:06 06 GWT	+0030 H
	118248981453485	Dest.Dects	ashna g sancever	Third Party Entity	00000005	11-03-2014 00:00 00:00T+0538	25-05-2015 80:00:00 GMT	40536 N
	631710571408H04 @	Debt Carda	sence g selected	The d Party Entity	009009084	11-03-2014 00 80.00 GMT +8500	25-01-2015 60:00:00 GMT	+0530 Y
	101010441403447	Delit Cards	untri gashtirat	Tive Party Extly	008008084	11-03-2014 00:00:00 GMT +0530	21-01-2915 00:00 09 OFT	+0030 N
	441706031436555	Farm Transfer HEPTINTOSOBER	18 10 10	Tird Party Ently	00000003	11-02-2014 00:02:00 GHT +8120	19-01-2010 00:00:00 001	-0530.10
	180216551122083	Demand Graft and Chanada	NW TR Corp TRU	Their Party Entity	000000000	11-03-2014 00 00 00 GMT 48538	10-11-2014 00 00:00 GMT	-8510.10
	431620441805308	Demand Oraft and Christen	Mark TP Corp ITH	The Darly Extly	008008062	11-83-2014 00.88.90 GMY +8538	82-11-2014 00 X8:00 GMY	+8538 8
	Galacia 1 to 10 of 20						I'll has 1 a at	

Field Description

Field Name	Description
Message Id	[Display] This field displays the system generated conversation/message id.
Subject	[Display] This field displays the descriptive synopsis of the message. It also acts as a link to access the message.
	Note : This icon between the message id and subject column shows that the message has some attachments.
Sender	[Display] This field displays the name of the sender of the message. If the message has been sent by the bank, then the Department Name will be displayed as the Sender. The names for the departments ids are already maintained in the system. If the message has been sent by another user, then the customer
Customer Id	id for which the mail is being sent will be displayed as the sender. [Display] This field displays the customer id.
Received	[Display] This field displays the date on which the message was received.
Expires	[Display] This field displays the expiry date for the transaction.
Is Read	[Display] This field displays the Is Read flag as Y/N.

3. Click the **Subject** link to view the message. The system displays following screen.

	Telaco > Interact	Kern ()							
auboa .						15	and a second		
 Interactional 44 	Bennels M	Labort	Tanalar'	Render Catho	Cutatromes to		CONTINUE European Coloring Dis-	LANSE 1 TO	
R feedbacks	831710571405404	@ Debt Cercle	ashor y sahoknat	Third Party Entity		11-03-2014 08 50:00 GHT -8530	28-01-2015 08 80 90 GHT +8538	¥.	
 lectificaseirs 	101510441453447	Debt Carda	saturi g astronost	Third Party Entry		11-03-2014 ID-01-00 GHT -0535	21-01-2815 08:68:00 GHT +8538		
	001710571485404	@ DebtCents	eators packaged	Third Party Ently	808008004	11-03-2014 (0.00.00 GHT -2530	28-01-2015 08:00:00 GHT +8538	Υ.	
	101010441453447	Debit Cards	estat prestated	Three Party Entry	100000004	11-03-2814 08:50:00 GHT -8530	21-01-2515 00:00:00 GHT +8530		
	441796891436805	Family Transfer NETTINISS/Others	rit unich	Third Perty Ently	808008003	11-03-2014 08:00:00 GHT -0530	18-01-2015 08 80:00 GMT +8538		
	441700801436505	Lonix Transfer RETTRICCODers	10.005	Terd Party Entity	100000000	11-03-2814 68 50:00 GHT -8538	19-01-2515 00-00-00 GMT +2530		
	1803/6581122083	Demand Draft and Cheravan	MARTIN CONSTITUT	Third Party Entity	100000012	11-03-2814 68 50:08 GHT 48530	18-11-2014 80:00 86 GMT +0530		
	421825441005362	Demond Druft, and Discours	MMI TP Cerp.(TR)	Third Party Critiy	100000001Z	11-03-2014 00:00:00 GMT +8530	02-11-2014 00:00-08 GMT -0500		
	180316551122083	General Death and Chemans	MM TF Cere ITH	Third Party Endly	10000002	11-03-2814 08-80-08 GHT -8530	18-11-2014 00:06:09 08/7 -0506		
	431825441895388	Densed Dark and Densets	MAN TP Carlo (TET)	Third Party Ently	seeceetz	11-03-2014 Strate OF GHT +0530	02-15-2914 81 00 00 GMT -0530	4	
	Recente 11 to 28 ef 2	0					178 178 fac 2 - of 2	-	
	feats 1								
		Samility: ashtal g ashtarvet				Date (1-03-201	4 00:00 00 GMT +0538		
		Tel: Accounts Departm	anti				12 88 90 68 GMT -0530		
		Customer 00000004 Butgett Debit Cards				Daved FDB			
	P028x65x7#1200-343								
	Control Attachme ECORKELIPETORS ECORKELIPETORS	263.000				(11.89 KB) (3.54 KD)			

4. Click the **reply** link in order to reply to the current message. The system displays below screen.

	Tribox + Interaction	ione -						
Inter						Dec	st. Wawa Guedensikes, Gasketma Data	rited 1.3
 Encoderantial 	Meesage Id	Sepret	Sweeter)	Sector D-0%	Conterner M	Desvier.	CHIFTER	10 300
* fastistis	831710671458404	@ Dest.Loca	Ashen & Ashearet	Their Party Entry	#00000004	11-03-2814 88/30/08 OWT +0500	28.41-2016 00:00:00:00/04/ +0538	Y
Seri Mennan	101010441453442	Deal Cards	antes y ashaked	Thank Perify Entity	800800804	11.03-2014 08 00 08 007 +0630	21-21-2015 80 UE 80 OM7 +8538	
	831710621405454	@ DIMERSI	Autor g assocret	This Party Entry	annonno.	11-01-2014 88 80:08 GHT +0638	38.81.3015 80.08 90 GMT +8538	
	161516661653667	Dest Cards	Autor g autoanet	Third Party Entity	80000004	11.03.2014-08.00.08 GMT +0520	31-61-3015 80:00 80 OMT+6538	н
	441726801458388	Facility Transfer 1871HT05/Chiefs	It with	Thes Party Entry	890800803	11-03-301+ 65 30 06 GMT -0550	19-01-3015 (00:00 00 GWT +8138	
	441706501436585	Eurola Toxonfer 18/17/05/00wrat	rt with	Third Party Endly	800900903	11-03-0214 88:00:08 GMT +0500	19-01-2010 80:00-00 GMT +8518	H
	189210001122083	Demand Draft and Chemister	MMLTP Carp ITRI	Third Party Entry	890890800	11-05-2014 00:00:00 GMT -0536	10-11-2014 OD 80:06 QHT +0030	N
	431625441855365	Demand Draft and Cheman	MAN TP Carp ITRY	Third Party Entry	10103102	11-05-2014 NE 80-08 GMT -0538	(2-11-2014 0E1000E007 -653E	N
	100310501122003	Demand Oraft and Chesters	MMN TP Carp ITET	Tring Party Ently	800906902	11-03-2014 00:00:00 04/7 -0500	19-11-2014 00:00:00 GHT +0530	
	431825441305368	Demand Draff and Chemines	MAIN TH CAN IT IN	Tiers Party Soldy	800806802	11-03-2814 08 90 08 GMT -0536	82-11-2014 06 80:06 GMT -0530	
	Bacarda, 11 to 28 of 2	0					101 101 mil 1 4 mil	
	Intel a reason							
	Attached Files							attern
	Emply 1							
	20000.1							

- 5. Type the reply message. Add any attachments if required.
- 6. Click the **Send** button. The system displays the confirmation message of reply sent.

7. Click or K to navigate to the next or previous page in the list, respectively.

Click or to navigate to the first or last page in the list, respectively.

8.

9. Click on **Customize Columns** button if you wish to edit the number of columns displayed. You can decide the number of columns to be displayed along with their position using this option.

OR

Click the **Print** link to print the data.

OR

Select the Word Wrap check box to optimize the data/details displayed among columns. OR

Click the **Download** link to download the attachments/messages. The system displays the download dialog screen.

Download		
Mailbox	15-09-2014 13:30:34 GMT +0530	^
	File Format*: PDF	
	 Message Id Subject Sender Sender Entity Customer Id Received 	ш
	Download Close	
		*

10. Specify the details like download type and click the **Download** to download the details.

29.2 Sent Messages

To view sent messages

1. Navigate through the menus to **Service** > **Mailbox**. The system displays the **Messages** screen.

Mailbox

	Tubox > Interaction	11g						
THECH						Theorem	as (Cashinize Casaros)	Discolaria (Min
 best.Messaura 	Mennoge 18	Subject	Taxanter	Annual Conto	Cantoner M		Lapone	16-liner
	408022521241045	Deterrit Stat. and Chappen	Network probal	PLEXCODE DIRECT SAMONG 12 B1	10410002	11-63-3014 80:00:00 GMT 4053	0 00-13-2014 00 00:00 GHT	+2139 T
	103995241282576	Teleform	Salash jedal	FLEXCUBE DEBUT BAVEVIS 12 BT	10410932	11-63-2014 BERRIER DAT 4053	8 18-12-2014 08 60:00 GMT	+8538 Y
	168083281454497	Det B. Certe	autoin 3 autoired	Third Party Dritty	800800805	0-63-2014 00:00:00 GMT -053	e 21-01-2015 00 80 00 GHT	+8538.1
	100402501545064	Debt.Carde	and it g and done	Tied Party Extly	800800505	11-03-2014 00:00:00 GMT +000	6 10-03-2015 00 69 00 GMT	+8530 16
	119240001453405	Detti Certe	antat g antairat	Trics Party Shifty	000000000	11-85-2014 00:00:00 007 -003	£ 21-01-2015 08-60-98 GM	+8539.16
	ED1718571480464 @	Datit Carda	antoing antoine	Tind Party Snity	800800834	11-03-2914 00:00 00 GMT -050	0 28-01-2015 00-00-00 GRT	48530 Y
	1015104414534AT	Debt Carps	antist g antistrat	Third Party Ently	000800804	11-03-2014 (0:00:00 GMT -055	6 21-01-2015 08 89 86 GM	+8530 8
	++1790531430181	Danke Townshi MOTTREESS Officers	tiviti	These Party Solity	800000000	11-03-2014 00:00-08 GMT -000	0 19-01-2015 00 00 00 GHT	48530.10
	169316581122003	Derment Dealt and Discourse	ANN TP Carp FTR	Third Party Entry	000000002	(1-03-2014 00:00:00 GMT +000	0 10-11-2014 00:00:00 GMT	-0136 N
	451825441085385	Demand Draft and Discours	SAN TO CODITION	Third Party Ently	0008181002	11-C1-2014 IN 10:00 GMT -4/50	E 12-11-2914 IEE 10:00 CM	4610 9

2. Click the **Sent Message** tab. The system displays following screen.

Mailbox

	Sert Heneger						
· inter						Description	(Cantonick Column 1 December 1 20
and the second s	Receipt III.	bear	1.19	Second Lyth	Commercie	lett.	Tagres.
* feedbacks	1080140107122803	Demand Oraff, and Chrowes	HIRIT ONE THE	1001	00000001	11-03-2814 00-90'08 (BRT +9530	15-12-2814 08-90/09 (887 +95:90
Sant Mennema	100003201404407	Dest Celds	sahok g Ashokrat	TOEL	100000005	11-03-2014 08 30 08 0817 -0530	15-12-2014 (0.00.00 007 -0030
	Records 1 is 2 of 2						E to Train E

Field Description

Field Name	Description
Message Id	[Display] This field displays the system generated conversation/message id.

Field Name	Description
Subject	[Display] This field displays the descriptive synopsis of the message. It also acts as a link to access the message.
	Note : This icon between the message id and subject column shows that the message has some attachments.
То	[Display] This field displays the name of the receiver to which message has been sent.
Customer Id	[Display] This field displays the customer id.
Sent	[Display] This field displays the date on which the message was sent.
Expires	[Display] This field displays the expiry date for the transaction.

3. Click the **subject** link to view any sent message. The system displays below screen.

index.	Sont Neurages						
 Interactionaction 						- Interat We	na i Cuntorstek Column 1 Exections I Bo
	Weekepi M	christer.	50	Increase forms	Conternet 20	Tett	Exame
* Esechacia	100316581120080	General Draft and Chemen	MNITP Cep (TR)	7001	20000000	11-43-0014 00:00 00 0817 -0530	15-12-2014 00:00:00 0817 -00:00
Jent thranges	18068520145448*	Data Gerda	antal patient	7801	steasance.	11-85-2014 80:00 08 08/7 -0530	15-13-2914 88 30:08 GBTT -0536
	Records 1 to 2 of 2						
	Escootd t						
		Setting: Accounts Dep			Date: 11-03-2014 00:00:00 GH7 +8530		
		Tit: WWR TP Corp.	1001		Explain: 15-12-2014 to 08.08 GWT +0838		
		Overlaimen oppoppiets	and Chineses			Chiesent PODR	
		Bulgett: Denerd Draft	and the second second				
	Ormand Draft De						
	General Draft De						
		ala Serity 1995 Th Carp	1			Date: 15-66-2014 T	
		tala Sent by 1996 TO Carp Tr. Accounts Day	1			Expires. 10-11-2014-0	6 99 00 OMT +9539
		ala Serity 1995 Th Carp	ras petneni				

4. Click the **Forward** link in order to forward the current message. The system displays below screen.

Inkes	Seri Nessages						
· American and						- Insolute	na i Cantantin Labora i Exactina i Bor
	Monorado M.	helpid	10	Second Littly	Summeril.	1ert	Thurse
* Exclusion	12801010101122080	Dementi Orall and Chooses	HIN TO CAR THI	T001	000000002	11-03-2014 00-00:00 00/1 +0020	15-12-3814 00 00:00 (8/7 +10:00
Sout Measure	10003301+04407	Dest Sech	anici ganicitat	7081	100000015	11-00-2014 05-90 06 OHT -0530	15-12-3014 88-90-08 Gaint 40536
	Records t to 2 of 2						1 EI the T + P 1 EI EI
	Send a measage						
	Ameterlifier						and states on

5. Type the message and Click the **Send** button. The system displays Confirmation message for the message sent.

30. Manage Policies

The bank administrator can set user ID and password policy for different user types for available channels. The parameters can be set-up at each entity. The **Manage Policy** option allows the bank administrator to select the user type and type of policy which is to be set up.

To set a password policy

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Maintenances and Setup > Manage Policy**. The system displays the **Manage Policy** screen.

Manage Policy

Manage Policy	v		1638- YMD COUCHAP 4480, 8639
1	User Type Helphest	+	Setted Policy tpat. Lager Paterson Policy. +
			Carl Londo

Field Description

Field Name	Description	
User Type	[Mandatory, Drop-Down] Select the user type from the drop-down list.	
Select Policy Type	 [Mandatory, Drop-Down] Select the password policy from the drop-down list. The options are: 	
	Login Password Policy	
	Transaction Password Policy	
	User ID Policy	

- 3. Select the user type and login password policy from the drop-down list.
- 4. Click the **Get Details** button. The system displays the **Manage Policy** screen.
- 5. Select the appropriate password policy details. Here details are shown for Login Password Policy.

Manage Policy – Login Password Policy

	PLEXCUSE SWEET BANKING 12 81 HETAL 155R - GOLD		
Charliel Orma	internet and Mobile Bairbing		
Chartnet	Internet, Mobile Drowser, Java Application Baxed Roble		
Paky	Login Pakeword Policy		
Lowercase Abhabete Allowed	Yes -	Mandatoty	0
Uppercase Astrabets Allowed	Y88 +	Mandatory	0 .
Numbers Allowed	Ves -	Mandatory	0 •
Spattal Characters Allowed	Yes -	Mandatory :	0 -
Minimum Length	4 .	Maximum Manaber Of Repetitiona Allowed	8 .
Maximum Langth.	20 .	Waximum Its. Of Subdepartm Allewed	1
Fini Character			
Special characters.	H. Lower Sale	C Separ Case	37 Numbers
Last Character			
Special characters	C Lower Case	(V) Septer Case	90 Harpers
Number of Unsuccessful Altempts Allowed	10 -		
Fateward Hatory Size	10 -		
Feetward Molecul Exploy Period	1 + Bays		
Hasimum Expiry Period	I + Here I + Hardes 2 + Days		
Pase word Hiberhelion Percel	8 + Years 0 + Hundha 8 + Days		
Forced Reset Of Reservoid state Change 6 Policy	r		

Manage Policy – User ID Policy

1 May	OLOBAL ADMINISTRATION		
User Type	HELPDRIK USER		
Channel Group	Photo-dealer.		
Claiver	Internet		
Palcy	User D Potoy		
Lowencese Aphabets Allived	100 +	Reviewy	v -
Eppenage Abhabets Allowed	Tex +	Bandatory	1.
hunders Aboved	788 -	Handatory	8 -
Special Character's Allowed	No +	Bandelory	(B. w)
Minimum Langth	4 .	Maximum Member Of Republicing Allowed	5 -
Slavenum Langth Find Character	20 •	Waximan Ne. Of Succession Herival	3 -
Special characters	(W) Lower Case	10 Lipper Case	12 tamen
Last Character			
Special strategies	10 Lawer Cale	W Upper Case	2 tublets
Password Minimum Expiry Period			

Field Description

Field Name	Description
Entity	[Display] This column displays the entity name.
User Type	[Display] This column displays the name of the user.
Channel Group	[Display] This column displays the channel group for which the policy is being set.
Channel	[Display] This column displays the channel for which the policy is being set.
Policy	[Display] This column displays the password policy set to the user type.

Field Name	Description
Lowercase	[Mandatory, Drop-Down]
Alphabets Allowed	Select whether the lowercase alphabets are allowed in a password.
	The options are:
	• No
	• Yes
Mandatory	[Conditional, Drop-Down]
	Select the number of lowercase characters allowed in a password from the drop-down list.
	The options are:
	• 0
	• 1
	• 2
	• 3
	• 4
	• 5
Uppercase	[Mandatory, Drop-Down]
Alphabets Allowed	Select whether the uppercase alphabets are allowed in a password from the Dropdown list.
	The options are:
	• No
	• Yes
Mandatory	[Conditional, Drop-Down]
	Select the number of uppercase characters allowed in a password from the drop-down list.
	This drop-down list is disabled if No is selected in Uppercase Alphabets Allowed .
	The options are:
	• 0
	• 1
	• 2
	• 3
	• 4
	• 5

Field Name	Description		
Numbers Allowed	[Mandatory, Drop-Down]		
	Select numbers allowed from the drop-down list to allow numeric values in the password.		
	The options are:		
	• No		
	• Yes		
Mandatory	[Conditional, Drop-Down]		
	Select the number of numeric characters allowed in a password from the drop-down list.		
	This drop-down list is disabled if No is selected in Numbers Allowed .		
	The options are:		
	• 0		
	• 1		
	• 2		
	• 3		
	• 4		
	• 5		
Special	[Mandatory, Drop-Down]		
Characters Allowed	Select special characters allowed from the drop-down list to allow special characters in the password.		
	The options are:		
	• No		
	• Yes		
Mandatory	[Conditional, Drop-Down]		
	Select the number of special characters allowed in a password from the drop-down list.		
	This drop-down list is disabled if No is selected in Numbers Allowed .		

Field Name	Description
Minimum Length	[Mandatory, Drop-Down] Select the minimum password length from the drop-down list. The options are: • 4 • 5 • 6 • 7 • 8 • 9 • 10
Maximum No.Of Repetitions Allowed	[Mandatory, Drop-Down] Select the maximum number of repetitions allowed from the drop- down list. The options are: [0-20]
Maximum Length	[Mandatory, Drop-Down] Select the maximum password length from the drop-down list.
Maximum No. Of	[Mandatory, Drop-Down]
Successions Allowed	Select the number of successful attempts allowed to enter a password from the drop-down list.
First Character In Password	 [Mandatory, Check Box] Select the check box to select the first character of the password. The options are: Special character - If this check box is selected then user can enter special characters as first character of the password. Lower Case - If this check box is selected then user can enter first character in lower case. Upper Case - If this check box is selected then user can enter first character in upper case. Numbers - If this check box is selected then user can enter first character as numeric

Field Name	Description
Last Character In	[Mandatory, Check Box]
Password	Select the check box to select the last character of the password.
	The options are:
	• Special character - If this check box is selected then user can enter special characters as last character of the password
	• Lower Case - If this check box is selected then user can enter last character in lower case
	Upper Case - If this check box is selected then user can enter last character in upper case
	• Numbers - If this check box is selected then user can enter last character as numeric.
Number of	[Mandatory, Drop-Down]
Unsuccessful Attempts Allowed	Select the number of unsuccessful attempts allowed from the drop- down list.
	The account will be locked after the specified number of attempts.
	Note: This field will be enabled only for password policy
Password History	[Mandatory, Drop-Down]
Size	Select the password history from the drop-down list.
	System retains a log of old passwords which cannot be repeated.
	Note This field will be enabled only for password policy
Password	[Mandatory, Drop-Down]
Minimum Expiry Period	Select the password minimum expiry period from the drop-down list.
	Note: This field will be enabled only for password policy
Maximum Expiry	[Mandatory, Drop-Down]
Period	Select the password maximum expiry period in years, month and days from the drop-down list.
	The values are:
	• Years - [0-10]
	• Months - [0-11]
	• Days - [0-30]
	Note : The period set cannot be less than the minimum password expiry period.

Description
[Mandatory, Drop-Down]
Select the password hibernation period from the drop-down list.
Note: This field will be enabled only for password policy
[Mandatory, Check Box]
Select the Forced Reset Of Password With Change In Policy check box this forces the users to change password with each change in the password policy.
Note: This field will be enabled only for password policy

6. Click the **Modify** button. The system displays the **Manage Password Policy - Verify** screen.

OR

Click the **Back** button to return to the previous screen.

Manage Password Policy - Verify

Daty	FLEXCASE DIRECT BARRING 12 B1			
Steer Type	HETHAL USER - BOLD			
	Internet and Reble Barking			
	Internet, Hable Drownet, Jave Application Beaved Mo	Alle .		
Password Policy	Logit Passwork Palcy			
Lowercase Aphatets Allowed	788.4		Mandathiy (0 -	
lippercess Alphabets Alexant	286 -		Mandalary (0	
Barders Allowed	74 75 +		Mandatory (p	
Spanal Characters Alloyed	246 -		Mandatory : b =	
Warmum Langth	4 -	itleximum his nor	er Of Repetitions Allewed:	
Mackhum: Langth	28.4	Maximum No.	Of Saccessiona Alevent 8 +	
First Character in Password				
Special thatacters	1 Lovier Case	11 Upper Case	fluithers.	
Last Charleder III Password				
Speciel characters	I Lower Cane	Upper Gass	-furthers	
Insider of Imagicessful Attempts Allowed	10 +			
Peakward History Side	10 -			
Personal Meanum Expry Period	1 - Days			
Maximum Expiry Period	3 - Years Z - Months Z - Cave			
Password Hilbertaton Period	8 - There 8 - Booths C - Cave			
	chemistry (C.S.Chemistry) (C.S.Chemistry)			

Click the Confirm button. The system displays the Manage Password Policy - Confirm screen with the status message.
 OR

Click the **Change** button to go to the previous screen.

Manage Password Policy - Confirm



8. Click the **OK** button. The system displays the **Manage Policy** screen.

31. Transaction Cutoff

Using this option, the bank administrator, can define the weekly calendar or a particular date (time period) for which a particular payment type will be enabled for a specific user type.

To set the transaction cutoff

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Maintenance > Transaction CutOff**. The system displays the **Transaction Cutoff** screen.

Transaction Cutoff

Transaction Cutoff			16.00.2014 16.11.00 (00.11.00)
	Ever Type-Charvet	•	
			Grave Saarto

Field Description

-

Field Name	Description
User Type -Channel	[Mandatory, Drop-Down] Select the user type from the drop-down list.

- 3. Select the user type-channel from the drop-down list.
- 4. Click the **Search** button. The system displays the **Search Transaction Cutoff** screen. OR

Click the Create button. The system displays the Create Transaction Cutoff screen.

Search Transaction Cutoff

Search Transaction Cutoff	16.09.3914 16.12.05 GM7 -9530
Entry, FLEXCLASS CARECT BARADON 12 B1	
User Type: HETAK, VIER - DOLD	
Charling Information	
Peylent Type: BULK CREDIT CARE NUMERITE (CRD)	
	Tax Instant

Field Description

Field Name	Description
Entity	[Display] This field displays the entity of the selected user type.
User Type	[Display] This field displays the selected user type.
Channel	[Display] This field displays the transaction operation channel related to the role.

Field Name	Description	
Payment Type	[Mandatory, Drop-Down] Select the payment type from the drop-down list.	

- 5. Select the Payment type.
- 6. Click the **Search** button. The system displays the **Search Transaction Cutoff** screen. OR

Click the **Back** button the system displays the previous screen.

Search Transaction Cutoff

earch Transactio	n Cutoff			10-89-2014 16-12-20 GMT +6838
	Every PLEXCURE DIRECT INAMANG 12 81 Sher Type: RETAL USER - GOLD Chartel Methel Reyment Type: Mulk DOMESTIC TRANSPER (VRU)			
				Bert Same
	Payment Type: BILLY CORRESTIC TRANSPORT			
Process Late 10.01.017				
Here'		These	End Time	
SUNDAY	904		23:59	
MONDAY	801		2110	
T22304/	807		23.00	
HEDRESDAY	804		23:10	
TRURSDW	801		21.98	
High/	803		23.98	
SATURDAY	501		23.59	

Field Description

Field Name	Description
Date	[Display] This column display the date of the transaction cutoff.
Start time	[Display] This column display the start time of the transaction cutoff.
End time	[Display] This column display the end time of the transaction cutoff.

7. Click the **Create** button on the Transaction Cutoff main screen. The system displays the **Create Transaction Cutoff** screen.

Create Transaction Cutoff

Extly: PLEACORE DIRECT BANGARI 12181 Saw Yeye, RETAL ISSE - OLD Oliverst: Restail Payment Type: IBSCK GROOT CARD ROMENTS (ORD)			
* Data 188	Bartine B • B •	Sed Term Of • Of •	
C Cory Sanshry Microsofty Transfory Transfory Pressy Sreavy Streavy Streavy Streavy Streavy Streavy Streavy Streavy Streavy Streavy Streavy Streavy Streavy Streavy Sanshry Streavy St	$\begin{array}{c c} \hline \textbf{DetThee} \\ \hline (1-z) \hline \hline (1-z) \\ \hline (1-z) \hline \hline (1-z) \\ \hline (1-z) \hline \hline \hline (1-z) \hline \hline (1-z) \hline \hline \hline (1-z) $	$ \begin{array}{c c} \mbox{End Term} & & & \\ \hline (0) & & & (0) & n \\ \hline (0) & & $	

Column Name	Description
Entity	[Display] This field displays the entity of the selected user type.
User Type	[Display] This field displays the selected user type.
Channel	[Display] This field displays the transaction operation channel related to the role.
Payment Type	[Mandatory, Drop-Down] Select the payment type from the drop-down list.
Date	[Optional, Radio Button, Pick List] Click the Date radio button for enabling the date pick list. Select the date from the pick list.
Day	[Optional, Radio Button] Click the Day radio button to set the time for the individual days.
Start time	[Optional, Drop-Down] Select the start time from drop-down list. Note: If start time and End time for a day or date is maintained as '00:00' to '00:00', then that day or date will be considered as Holiday.
End time	[Optional, Drop-Down] Select the end time from drop-down list.

Column Name	Description
Effective from	[Conditional, Pick List]
	Select the effective date from which the cutoff is applicable for the user.
	This field is enabled if Day radio button is selected.

- 8. Select the start date, days, start time and end time.
- 9. Click the **Submit** button. The system displays the **Transaction Cutoff Verify** screen.

Transaction Cutoff - Verify

Transaction Cutoff - Ve	rity	15-05-2814 16-15:53 GM	1+6828
	EWAY, INLERCURE DIRECT BLAKKINS 12 BT UMAR Type: NETMA, USER - 00:0 Datamik: INSING Represe Type: BLAK CREDIT CARD INVIDENTS		
Date 30-64-3214	mary Conseptements DC-20	Evel Transitionality E2. 10	
Accession (e)		Contra 1	wites.

10. Click the **Confirm** button. The system displays the **Transaction Cutoff - Confirm** screen with the status message.

Transaction Cutoff- Confirm

Therefore Cutoff the		
Transaction will refer	ence sumber \$34000031500037 is in Accepted state	
Transaction Cutoff - C	Confirm	15-09-2014 Mc15.52 GMT +8038
	Evely, PLEXICIDE CREET SAVKING 12 D1 INHE Type, METAL INDEX - OOLD Charles Refined Represe Type, BULK CREDT CARD RAYIDENTS	
Taxe	Wart Yound Million	Carl Turnel (KITA)
Date: 30.04.3014	08:00	0.0

11. Click the **OK** button. The system displays the **Transaction Cutoff** screen.

32. Time for Deal Acceptance and Cut-off

Using this option you can set the cut off time for a particular currency. The effective date and time for the cutoff is validated with the time zone of your debit account.

To set the time for deal acceptance and cut-off

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **Maintenance > Currency Cut Off**. The system displays **Currency Cut Off** screen.

Currency Cut Off

Currency Cut Off			30-04-3912 10:30-66
Entity-Charoet	Solod	H	
Currency:	Select 🐋		
			Setty Set

Field Description

Field Name	Description
Entity - Channel	[Mandatory, Drop-Down] Select the entity - channel from the drop-down list.
Currency	[Mandatory, Drop-Down] Select the currency from the drop-down list.

- 3. Select the entity channel and currency from the drop-down.
- 4. Click the **Create** button. The system displays **Deal Acceptance Timer** screen. OR

Click the **Search** button to search the existing Deal Timer.

Deal Acceptance Timer

User 7 Che Phen Curre To Curre Effective 3	Wy FLENCHER DEPECT BANKING 12 BY Syme COMPONING SEEB Viele Velander Person Velander Marking Velander Marking Why* Semicit We* Marking We* Marking We* Marking We* Marking			
Dep*	71at Tore		Test Test	¢.
BURDAY	(m) (m)	- <u></u>	-	81 14
MENELAY	(eo 🛏 (00 🔫	B0 (*
T0E904V		06 -		80 (M
REPRESONT	10 - 0	00	90 🖛	80 m
THURSDAY	00 - 0	00	00 🛁	10 m
PREAV			00 	80 00
SATURDAY				80 (M

Column Name	Description
Entity	[Display] This field displays the entity of the selected user type.
User Type	[Display] This field displays the selected user type.
Channel	[Display] This field displays the transaction operation channel related to the role.
From Currency	[Display] This field displays the currency for which the currency cutoff is to be set
To Currency	[Mandatory, Drop-Down] Select the currency from the drop-down list.
Effective Date	[Mandatory, Pick list.] Select the effective date from the pick-list. The effective date should be greater than or equal to process date.
Timer	[Mandatory, Drop-Down] Select the time for deal acceptance from the drop-down list.
Day	[Display] This column displays the name of the days.
Start Time	[Mandatory, Drop-Down] Select the start time for deal acceptance from the drop-down list.
End Time	[Mandatory, Drop-Down] Select the end time for deal acceptance from the drop-down list.
Click on the Add bu	Itton. The system displays the Deal Acceptance Timer screen.

Field Description

 Click on the Add button. The system displays the Deal Acceptance Timer screen. OR
 Click the Back button the system displays the previous screen.

Deal Acceptance Timer - Add

	EMBy: FLEXCUBE ORDET BAIRING 12 81		
	Type: CORPORATE USER		
0	errett. Hiterrett		
From Cart	ancy: US DOLLAR		
To Carl	ency: INDAS PUPEE		
Effective	Dete 01-05-2012		
	Tange 17 68		
ber	Start Time	End Time	
RINDAY	80.80	23.08	
IONOWY'	10 80 80 80 80 80 80 80	23.06	
VESDAV	00 00	73 00	
VEDNESGAV	80 80	23.08	
HURSDAY	00 00	23 00	
RDAV	80.80	23.00	
LATERDAY	80.80	25.08	

6. Click on the **Confirm** button. The system displays the **Deal Acceptance Timer** screen.

Deal Acceptance Timer - Confirm

	ptance Timer Added Successfully for Currency Cut Off having reference 14119969515797	1 has been Auto Authorized .
Deal Acceptance Timer		30 04 3012 1823
User Ch From Can The Dan Ethedan	Entry FLESCIAR DRICT BANGING 12.81 Type: CORPORATE URIN www.US BOLLAR www.US BOLLAR Entry FLESCIAR Enter FLESCIAR There T7.80	
Dag SuttAv athtAcy TutStAv athtAtStav THURSDAV FRURSDAV FRURSDAV	114/11/10/00 00:00 00:00 00:00 00:00 00:00 00:00	Tool Toom 20 00 22 00 22 00 22 00 23 00 23 00 23 00 23 00 23 00

7. Click the **OK** button. The system displays the **Currency Cut Off** screen.

33. Transaction Blackout

This option allows to disable the transaction for certain period of time for a specific user. The search result displays only those transactions under a user type for which the 'Transaction Blackout' flag is set 'on' in the channel transaction mapping in entity configuration.

To blackout a transaction

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Maintenances > Transaction Blackout**. The system displays the **Transaction Blackout** screen.

Transaction Blackout

Select Liner Type Internal	10	

Field Name	Description
Select User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.

- 3. Select the user type from the drop-down list.
- 4. Click the **Create** button.
- 5. Select the user type from the drop-down list.
- 6. Click the **Search** button. The system displays the **Transaction Blackout Create** screen.
- 7. Enter the appropriate details in the relevant fields.

Transaction Blackout – Create

Solent User Type	ntoviat	8					
						Chest Travia	the Bacrist
	FLEXCURE DRECT BASKING I CORPORATE LISER						
Charmat	transat						
] bearingstool			Delotat	From Date	Mart Nove	to data	Read Trans
ADHOC STATISTICS FOR ISLAME PRANC			PullDaty	25-84-2012	80.00.08	15-88-2012	80.00.08
DITWHE GUARANTES AMENOMENTI DO	AL		PullDaty	84-84-2912	00.00.00	05-04-2012	80.00.08
RAY BUU BPA 1			Pull Dely	20-64-2012	10.40.00	29-84-2812	19-57:00
MITERIAL ACCOUNT TRANSFER TO L			FulDety	20-0+-2012	18:36:08	23-54-2912	20-04-08
INTERNAL ACCOUNT TRANSFER TO 1			FullDaty	24-54-2012	10.40:00	24-64-2012	21.09:00
MITRIAL ACCOUNT TRANSFER TO			Tut Daily	20.4+-2012	11.00.00	30-84-3012	12 00:08
BITERIAL ACCOUNT TRANSFORCTOL			FutDely	19-04-2012	89:30:06	19-84-2012	10.00.00
MILENAL ACCOUNT TRANSFER. TO L.			FullDety	28-86-2212	12-16.08	34.84.2013	19:30:05
UNINARY ACCOUNT AS PARENTLLAD			FullDaty	22.04.2012	81:00:08	29-04-2012	96.00.00
DOMACCOUNT PRANSPERLOAT L.			Puttown	25-54-2912	10.00.08	25-84-2812	12:00:06
REDRITER DILLERY REPL 1			Put Daily	20-64-2912	19.45.08	25-64-2912	18.03.09
REDEITER MILLEN REN.			Publicky	20-04-2912	10.01.00	20-84-2512	18,25:00
REGRITER BALLERI (REM.)			Tull Dely	19-04-2912	17.40.00	19-04-2012	17.55.08

Field Name	Description
Entity	[Display] This field displays the entity.
User Type	[Display] This field displays the user type.
Channel	[Display] This field displays the channel of the transaction.

- 8. Click the link below the **Transaction** column. The system displays the **Transaction Blackout Create** with the transaction details screen.
- 9. Select the frequency of the transaction blackout.
- 10. Enter the date and time of the transaction blackout.

Transaction Blackout – Create

ransaction Blackout - Create	30.44.2012 (56)(2)
	NENCORE DIRECT BARANDI 12 81 CORPORATE LIGER Nentel
Tierresching Delate	
Description	ACCOUNT ACTIVITY
Usey.+ at	Date M
Date manual and pyyri00-40. YYYYY	
Start Taxer## MM1	0 😟 m 🚈
Data Toldd-ma-yyyy (DD-404-Y) YY''	
Ind Tem(HEMM)	00 🐋 no :=

Field Description

Field Name	Description
Transaction Details	
Description	[Display] This field displays the description for the selected transaction.
Daily/Full	 [Mandatory, Drop-Down] Select the transaction frequency from the drop-down list. The options are follow: Daily: Black out should happen daily between start and end time daily Full: Black out should happen for entire period
FromDate	[Mandatory, Pick List] Select the start date of the transaction blackout from the pick list.
Start Time(HH:MM)	[Mandatory, Drop-Down] Select the start time of the transaction blackout from the drop-down list.
To Date	[Mandatory, Pick List] Select the end date of the transaction blackout from the pick list.
End Time(HH:MM)	[Mandatory, Drop-Down] Select the end time of the transaction blackout from the pick list.

11. Click the **Create** button. The system displays the **Transaction Blackout – Verify** screen.

Transaction Blackout – Verify

Transaction Blackout - Verify	38-04-2812 18:44-51
Exity: FLEXOUSE DIRECT SAVKING 12 E1	
User Type: CORPORATE USER	
Owned Monet	
Timestan	
Descriptor, Account Activity	
Dety/Full Delty	
Date Fromula dev (vyyy)20-Mat V/VV), dx 45-2012	
Start Temp1991088.553: 19:00:00	
Data Tel:01-049/yyyy200-048/3/2/2/10 03-05-2012	
1rd Templet MM 531. 22 00 00	

Click the Confirm button. The system displays the Transaction Blackout – Confirm screen with the status message.
 OR

Click the Edit button to modify the blackout date and time.

Transaction Blackout – Confirm



13. Click the **OK** button. The system displays the **Transaction Blackout** screen.

34. Maintain Bulletins

This option allows the bank admin to create and search bulletins which are broadcasted throughout the Internet Application. This function does not require "Maker-Checker" for creating bulletins. The customer can access the inbox to read the received bulletins.

34.1 Create Bulletin

To create a bulletin

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **Customer Service > Maintain Bulletins**. The system displays **Search Bulletins** screen.

Search Bulletin

	URE DRECT BANKING 12 81 🚾			
Date Criseled Prom:	185	Dels Created To:	100	
Active Prom Date:	jini	Active To Date:	limit	
	- Inter-		10.000	

Field Name	Description
Entity	[Mandatory, Drop-Down] Select the entity for which the bulletin is to be searched.
Date Created From	[Optional, Pick List] Select the date from the pick list. The system will search the bulletins which were created from this date onwards.
Date Created To	[Optional, Pick List] Select the date from the pick list. The system will search the bulletins which were created until this date.
Active From Date	[Optional, Pick List] Select the date from the pick list. The system will search the bulletins which were active from this date onwards.
Active To Date	[Optional, Pick List] Select the date from the pick list. The system will search the bulletins which were active until this date.

3. Click the **Add** button. The system displays **Create New Bulletin** screen. OR

Click the Search button. The system displays the existing bulletins.

Create New Bulletin

Language"	Select 🛒		
Channel	internet	H	
Active Frant	1141		
Active Uptor:	180		
Subgroff:			
Message**			
		interest (here in the second s	
11111111111111111111111	Cha	Ammin and a	
User/Clent Specific:	and the second se		
Seind To:	Line Spectra 181		
User/ClentLarc			
		Farmere	
Attach File:	(99	The manufacture of the second s	

Field Name	Description
Language	[Mandatory, Drop-Down] Select the language in which the bulletin is to be created.
Entity	[Mandatory, Drop-Down] Select the entity for which the bulletin is to be set.
Active From	[Mandatory, Pick List] Select the date from which the bulletin is to be displayed
Active Upto	[Mandatory, Pick List] Select the date up to which the bulletin is to be displayed
Subject	[Mandatory, Alphanumeric, 80] Type the subject of the bulletin in short.
Message*+	[Mandatory, Alphanumeric, 1000] Type the message to be displayed in the bulletin Click the Browse button to upload a file. If the file is uploaded to the message, the text entered gets erased.
User/Customer Specific	[Optional, Checkbox] Select User/Customer Specific checkbox in order to make the bulletin display specific to a user/customer.

Field Name	Description
Send To	[Conditional, Drop Down]
	Select the user specific or customer specific from the drop-down list.
	This field is enabled if the User/Customer Specific checkbox is selected.
User/Customer List	[Conditional, Alphanumeric, 20]
	Type the bank user list to which this bulletin is to be displayed.
	Click the Browse button to upload a file with the list of users/customers.
	This field is enabled if the User/Customer Specific checkbox is selected.
Attach File	[Conditional, Pick List]
	Click the Browse button to attach a file to the bulletin. It's an attachment to the bulletin message received in inbox.
	This field is enabled if the User/Customer Specific checkbox is selected.

- 4. Select the language and entity.
- 5. Enter active period, subject and message of the bulletin, and type of bulletin.
- 6. Click the **Create Bulletin** button. The system displays **Verify Bulletin Creation** screen OR

Click the **Reset** bulletin to go to the previous screen.

Verify Bulletin Creation

Verify Bulletin Creation		654
Language Charmed Autor Frant Active Light Subject	numut 11-85-2012	
Ressey: Bulletin Tape	Personal Louns available.	
		-

7. Click the **Confirm** button. The system displays the **Confirm Bulletin Creation** screen with the status message.

OR

Click the **Change** button to go to the previous screen.

Confirm Bulletin Creation

Duten created successfully Transactor submitted for Mantain Sulletin	having references 138045458438529 has been Aylo Authorizati	
Confirm Bulletin Creation		36 44 2012 16 46 44
Language tarity Active Franc Science Units Science Messager Bulanis Type	Henned D + 4052012 Henne Lawren Renemal Casto a sollator	

8. Click the **OK** button. The system displays the **Search Bulletin** screen.

34.2 Search Bulletin

To search a bulletin

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to to **Customer Service > Maintain Bulletins**. The system displays **Search Bulletins** screen.

Search Bulletin

This screen allows viewing the list of bulletins created in the Internet Application.

žréty:	PLENCIRE DRECT 844KHO 12 BT			
Gala Created Prom.	100	Eater Created To:	100	
Active Prote Date:	100	Active To Date:	100	

Field Name	Description
Entity	[Mandatory, Drop-Down]
	Select the entity for which the bulletin is to be searched.
Date Created From	[Optional, Pick List]
	Select the date from the pick list.
	The system will search the bulletins which were created from this date onwards.
Date Created To [Optional, Pick List]	
	Select the date from the pick list.
	The system will search the bulletins which were created until this date.

Field Name	Description
Active From Date	[Optional, Pick List]
	Select the date from the pick list.
	The system will search the bulletins which were active from this date onwards.
Active To Date	[Optional, Pick List]
	Select the date from the pick list.
	The system will search the bulletins which were active until this date.

- 3. Select the entity.
- 4. Enter the search criteria.
- 5. Click the **Search** button. The system displays the **Search Bulletin** screen with the list of bulletins searched according to the search criteria.

Search Bulletin

This screen allows the deletion of one or more bulletins which were created or active as per the search criteria. It also allows modification of the bulletins.

	Exitin Fi	EXCUSE DELET BANKING TE BIT			
	Date Created Prove	199	Della Detailed To:		
Active Non-Dete		100	Active To Date.	181	
					Act Sea
	Saturd.	Bally of constitutes		Bulletine Types	
3	Lossa	38-04-2012 16:48:56	81-85-2812 7x05-05-2012	44	
3	Ventra	27-04-2012 10:11:34	81-85-3012 Te13-06-3012	44	
1	sultas	28-23-2012 14 03 02	25-01-2012 Twith-04-2012	44	
	Hime Law (B) 1125	29-03-2012 16:38:34	25-43-2512 1x01-12-2012	User familie	

Column Name	Description
Subject	[Display] This column displays the subject of the bulletin. Clicking on the Subject link displays the bulletin's details created by the Bank Admin, which can be modified.
Date of creation	[Display] This column displays the date of creation of the bulletin.
Validity	[Display] This column displays the validity period of the bulletin.

Column Name	Description
Bulletin Type	[Display] This column displays the type of bulletin, i.e., Customer Specific, User Specific, or All.

- 6. Select the check box adjacent to the name of the subject
- 7. Click the **Delete** button to delete the selected bulletin OR

Click the **Subject** link to modify the bulletin. The system displays the **View Details** screen.

View Details

View Details		39-64-3013 HL51:48
Legept	Digilizh	
Enity .	LEXCLOSE DRECT BANKING 12 B1	
Dettr of creaties.	30-94-2012 16 46:58	
Vald Fram.	11-85-3012	
Valet To:	86-85-2012	
Subject	Lien	
Siennage.	Persanal Lawns available	
Buildin Type	4	
		Saust Manny Hawk

Field Name	Description
Language	[Display] This field displays the language in which the bulletin is created.
Entity	[Display] This field displays the entity for which the bulletin is set.
Date of creation	[Display] This field displays the date on which the bulletin is created.
Valid From	[Display] This field displays the date from which the bulletin is valid.
Valid To	[Display] This field displays the date until which the bulletin is valid.
Subject	[Display] This field displays the subject of the bulletin.
Message	[Display] This field displays the message of the bulletin.
Bulletin Type	[Display] This field displays the type of bulletin.

- 8. Click the **Change** button to change the bulletin to be modified
 - OR

Click the **Modify** button to modify the bulletin. The system displays the **Modify Bulletin** screen.

Modify Bulletin

Modify Bulletin		30.04.0012 mid24F
Language Stifty Active Frank	FLEXCUBE DRECT BANNING (2.81	
Active Epter Subject	• 06-06-3813	
Bunnage*-		
	Brown	Tamure
Subtri Type Abs:5-Fie	e Al	Remov
* Mandobry Fields		term terms terms

Field Name	Description
Active From*	[Optional, Pick List] Select the date from which the bulletin has to be active from the pick list.
Active Upto*	[Optional, Pick List] Select the date until which the bulletin has to be active from the pick list.
Subject	[Optional, Alphanumeric, 80] Type the name of the subject.
Message*+	[Optional, Alphanumeric, 1000] Type the message of the bulletin. Click the Browse button to upload a file. If a file is uploaded to the message, the text entered gets erased.
Attach File	[Optional, Alphanumeric, 1000] Type the path of the file which needs to be attached bulletin. Click the Browse button to attach a file to the bulletin. It's an attachment to the bulletin message received in inbox.

- 9. Enter the required details.
- 10. Click the Modify Bulletin button. The system displays the Verify Modify Bulletin screen OR Click **Back** button to go to the previous screen.

Verify Modify Bulletin

Verify Modify Bulletin		31-04-2012 18:52:25
Langurge Entity Autore From Active Upto	FLEXCUER GREAT HANNING 12 (E) 01-06-2012	
Subject	Losno	
Hanaya	Personal Leana skalalite	
Buletti Type	AB	
		Bald Curry

Click Confirm button. The system displays the Confirm Modify Bulletin screen with the status message.
 OR

Click the **Back** button to go to the previous screen.

Confirm Modify Bulletin

Outen worked successfully Transaction subsetted for Mantae Dolates	Thering Inference 445 1343454 30047 has been Audo Authorizant.	
Confirm Modify Bulletin	3430	14:52:25
Language Galay Active Trans Active Updo Solitest Utersage Budde: Type	FLEXELBERT BANKING 12 BY 01-36-2012	
		104

12. Click the **OK** button. The system displays the **Search Bulletin** screen.

35. Alert Registration

This option allows the user to set the alerts for specific transactions.

To register an alert

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Customer Services > Alert Registration**. The system displays the **Alert Registration** screen.

Alert Registration

15-05-2014 10:10:00 CMT -00:30
Last Neter Starts With +
Event South Will +

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.
First Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the first name from the drop-down list.
	The options are:
	Starts With
	Ends With
	• Equals
	Contains
	Type the search string in the adjacent field.
	For Example:

If you select the search criteria as **Starts With** and enter A in the adjacent field, then the system displays all the customer first names starting with A.

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the last name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E .
User Id	[Optional, Drop-Down, Alphanumeric, 18]
	Select the search criteria for the user ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in the

If you select the search criteria as **Starts With** and enter **1** in the adjacent field, then the system displays all the user ID's starting with **1**.

Field Name	Description	
Email	[Optional, UNIQUE, Drop-Down, Alphanumeric, 18]	
	Select the search criteria for the email ID from the drop-down list.	
	The options are:	
	Starts With	
	Ends With	
	• Equals	
	Contains	
	Type the search string in the adjacent field.	
	For Example:	
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .	
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.	
Select the user type.		

- 3. Select the user type.
- 4. Enter the search criteria.
- 5. Click the **Search** button. The system displays the **Alerts** screen with the search results.

Alerts

			Alerts
BINAE Starts With +		Starts With + Atta	User 8
		CONFORCE USER	Sourch Condition
Maner Vype	Dety		Inter M Netter
DORPORAVE INTER	FLEXISHED RECT BANKING 12 81	URA MONASIEN	AFRABCD
009906472 (1528	FLEXCUSE DIRECT BANKING 12 81	APRA MOHASEEN	APRASCO Nee -
CORPORATE USER	FLEXCUSE DRECT DAWNING 12 D1	APRA MONAGEEN	
•	Last Name Starts Wei Break Starts Wei Break Starts Wei Dieser Type CORPORTS #56R CORPORTS #55R	Last Name Starts Wei Based Starts Wei Based Starts Wei Found Direct Bowers 12 pt Conference uses Fullycolog Orect Bowers 12 pt Conference uses	Darts WIS • Last Name Starts Wie Starts WIS • Afra Barts Starts Wie Starts WIS • Afra Barts Starts Wie CORPORATE USER TOURY Manual Starts Wie TOURY Manual Starts Wie TOURY Manual Starts Wie TOURY Manual Starts Starts Starts Wie TOURY MANUAL Starts

Column Name	Description
User Id	[Display] This column displays the user ID.
Name	[Display] This column displays the name of the customer.

Column Name	Description
Entity	[Display] This column displays the entity.
User Type	[Display] This column displays the type of user.
Channel	[Display] This column displays the channel through which the transactions are processed.

6. Click the link below the **User Id** column. The system displays the **Alerts** screen with the respective user details.

Alerts

	FLEXCUBE ORECT BASKING (C.D.)		RETAL USER - GOLD
Liser H	1475	Channel User Ø	
Pretruite	Aller		H AMERIC
	User Alerta		
.0.	Cuaterner Allerta	Customer Number	Deep
0	August Alette	Account Number	Select +

Field Name	Description
User Alerts	[Mandatory, Radio Button]
	Click User Alerts to set alerts to all the customers linked to the user.
Customer Alerts	[Mandatory, Radio Button]
	Click Custom Alerts to specify the customer for which the alert is to be sent.
Account Alerts	[Conditional, Drop-Down]
	Click Account Alerts to specify the account for which the alert is to be sent.
Customer Number	[Conditional, Drop-Down]
	Select the customer number from the drop-down list.
	This drop-down list is enabled if Customer Alerts radio button is selected.
Account Number	[Conditional, Drop-Down]
	Select the Account number from the drop-down list.
	This drop-down list is enabled if Account Alerts radio button is selected.

- 7. Select the appropriate alert type.
- 8. Click the **Get Alerts** button. The system displays the **Alerts** screen.

User Alerts

*********************				12-99-3914 11:09:35 GMT +6538
	Every REDIDINE DRECT AMAGNO C	(4)	User Type: RETAL LOER	00.0
	User of 24375		Onamie later D. ambet	
	Pirat Same: AMT		Logi Name: H AMTRET	
	III User Vertix			
	Customer Alerna		Catholic Santar . (Select	
	D Account Alerta		Account Number: (Venit)	1
	the Tellowing 5-Mail Address and/or Mobile Numb	at departing on the preferences		Calcaure Base
All adarts that are advanced for will be sent to the Address - Mign-@ingot con Moder Nation - General Roy Real technologies and be node available on yo		nt depending of the proferences		(di bina di bina
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Column Name	Description	
Alert Description	[Optional, Check Box]	
	Select the Alert Description check box to set an alert.	
	It displays the brief description of an alert.	
	Note : Alerts shown in screen are for sample purpose. Actual alerts configured in application might be different.	
Email	[Optional, Check Box]	
	This field is enabled only if the checkbox for the same is checked. Enter the desired <i>Email ID</i> in the respective input box.	
SMS	[Optional, Check Box]	
	This field is enabled only if the checkbox for the same is checked. Enter the appropriate <i>Mobile Number</i> .	
Push Notification	[Optional, Check Box]	
	This option if selected, the alert is generated and displayed to the user through the push notifications – using the devices like mobile and tablet - mapped to the binding functionality.	
	Note : The <i>Push Notification</i> contains only a preview of the alert and not the entire details of the alert.	

Column Name	Description
Threshold %	[Conditional, Numeric, 11]
Parameters	Enter the desired amount. An alert is generated if the transaction exceeds the mentioned amount.
	This field is displayed only if the User Alerts is selected
Register	[Action Button]
	Once all the desired information is entered, click Register .
Select the alert des	cription.
Enter the email add	Iress of the customer.
Select the alert para	ameter.

12. Click the **Register** button. The system displays the **Alerts - Verify** screen.

User Alerts - Verify

9. 10. 11.

54	By FLEXCERE DRECT BARRIES (2.81		User Type: RETAL LISER - GOLD	
Dear	liteur M: 24375		Channel User D: writest	
	Dent R. Units Print Rame: AMT Alertis: User Alertis		Last Name: # AMTRET	
		n, flang, that have been unsubscribed are not been		
ainte latat un the screen inforte trons a Annti Description	erte Pad have been nataerikad fer die waar Alert Dread	. Fary, Sal have been unaderstad are not been	e Park Noticeton	Parameters
Anest Denscription			Part Methodan	Parameters 27 No. Appleade
Aventi Departuritore Land Three Avent			Part Institution And Application	41

13. Click the **Confirm** button. The system displays the **Alerts** - **Confirm** screen with the status message.

OR

Click the **Change** button to modify the alert parameters.

User Alerts - Confirm

rts - Confirm				12-05-2014 12-10-09 GBIT
Dien First Ma	Ny PLEIGUBE DRECT BAIRING 12 01 Na 24076 Na ANT		User Type: HET44, ISBN - 00LD Diame User (D. antre) Last have: H. ANTRET	
Aa	rta: Daer Klata			
	ne the name		Jani,	
	geria that have been subscribed for the user. Alle		ang Pauli Roddbattee	Tearreitys
serve level of the screen volume those	geris hat have been subscribed for the user. Also			Australian ST
eerts laced of the screen valuate those	geris hat have been subscribed for the user. Also		Push Reldforture	
e werdte liefelt aan trop servienen voelkaake teksee alderer Diemontrakteren Ganel Telemontrak Awert	geris hat have been subscribed for the user. Also	1994	Posth Roll Post Post	<i>1</i> 7

14. Click the **Register/De-Register Another** button. The system displays the **Alerts** screen.

Customer Alerts

llerts		42-09-2014 12-12-13	OW1 HES
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0	Account Alerts	Active Webber (Land -	
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Accelerer . In case of Customer sterils, steril will be detivered to th	e e-Half apon/Red at coatoreer profile.		

Alerts

Column Name	Description
User ID	[Display] This field displays the User ID.
Channel User ID	[Display] This field displays the Channel User ID.
First Name	[Display] This field displays the first name of the user.
Last Name	[Display] This field displays the last name of the user.

Column Name	Description
Alert Type	[Optional, Radio Button]
	Select the desired Alert Type from the following options:
	User Alerts
	Customer Alerts
	Account Alerts
	Note : Alerts shown in screen are for sample purpose. Actual alerts configured in application might be different.
Customer Number	[Conditional, Drop-Down]
	Select the desired <i>Customer Number that is</i> Customer ids mapped to the user from the drop-down.
	This field is enabled only if the <i>Alert Type</i> is selected as Customer Alerts .
Get Alerts	[Action Button]
	Once the desired details are selected, click Get Alerts.

	BAMY FLEXCURE DRECT BANKING 12		Mawi Sype: RETAIL LISER .	ODLD
	User to 34075		Channel User ID: animit	
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	Customer Alerts		Conterner Number: 10415844 -	
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Column Name	Description
Alert Description	[Optional, Check Box]
	Select the Alert Description check box to set an alert.
	It displays the brief description of an alert.
	Note : Alerts shown in screen are for sample purpose. Actual alerts configured in application might be different.

will be display the email address to which the alerts is to field will be enabled only if Email checkbox is selected. will be display the Mobile Number to which the alert will re-populated from User Profile if alerts are being first time.
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will be display the Mobile Number to which the alert will e-populated from User Profile if alerts are being
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e-populated from User Profile if alerts are being
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field will be enabled only if Mobile Number checkbox is
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n if selected, the alert is generated and displayed to the gh the push notifications – using the devices like mobile - mapped to the binding functionality.
ote : The <i>Push Notification</i> contains only a preview of a lert and not the entire details of the alert.
tton]
e desired information is entered, click Register .

15. Select the *Alert Description*.

16. Enter the *Email ID* of the customer.

17. Select the alert parameter.

18. Click the **Register/De-Register** button. The system displays the **Alerts - Verify** screen.

Customer Alerts - Verify

ts - Verify				10-09-2014 12:15:21 GMT +6
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	elerts that have been subscribed for the user. Alerts	 Pany Tel have been unsubscribed are not lots 	e Pash MADualeen Na Applaate	Parameters
Te skifts blog av fins soren holoste finer Avert Description	elerts that have been subscritted for the same Alerts	 Pany Tel have been unsubscribed are not lots 		Paratositere Inn Applicable

Click the Confirm button. The system displays the Alerts - Confirm screen with the status message.
 OR

Click the **Change** button to modify the alert parameters.

Customer Alerts - Confirm

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erts - Confirm				12.08.2014 12/16/31 GB/F -
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20. Click the **Register/De-Register Another** button. The system displays the **Alerts** screen.

Account Alerts

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	Account Alerta	Account Number	Salart .	
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inclumer: In case of Contorner alerts, alert will be delivered to M	e e-mail specified at customer profile		1040410944040	

Alerts	
Column Name	Description
User ID	[Display] This field displays the User ID.
Channel User ID	[Display] This field displays the Channel User ID.
First Name	[Display] This field displays the first name of the user.
Last Name	[Display] This field displays the last name of the user.
Alert Type	 [Optional, Radio Button] Select the desired Alert Type from the following options: User Alerts Customer Alerts Account Alerts
	Note : Alerts shown in screen are for sample purpose. Actual alerts configured in application might be different.
Account Number	[Optional, Dropdown]
	Select the desired Account Number mapped to the user from the dropdown.
	This field is enabled only if the <i>Alert Type</i> is selected as Account Alerts .
Get Alerts	[Action Button]
	Once the desired details are selected, click Get Alerts.

Alerts

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Column Name	Description			
Alert Description	[Optional, Check Box]			
	Select the Alert Description check box to set an alert.			
	It displays the brief description of an alert.			
	Note : Alerts shown in screen are for sample purpose. Actual alerts configured in application might be different.			
Email	[Optional, Check Box]			
	This field is displayed only if the checkbox for <i>Email</i> is selected.			
	Enter the Email ID to which the alerts is to be sent.			
SMS	[Optional, Check Box]			
	This field is displayed only if the checkbox for Mobile Number is selected.			
	Enter the desired Mobile Number to which the alert is to be sent.			
	Value Pre-populated from User Profile if alerts are being registered first time.			
Push Notification	[Optional, Check Box]			
	This option if selected, the alert is generated and displayed to the user through the push notifications – using the devices like mobile and tablet - mapped to the binding functionality.			
	Note : The <i>Push Notification</i> contains only a preview of the alert and not the entire details of the alert.			

Column Name	Description
Debit Above	[Mandatory, Numeric, 15]
	Enter the desired amount. An alert is generated if an amount equal to or above the specified amount is debited from the account.
	This field will be displayed against the Debit Alert under Account Alerts .
Credit Above	[Mandatory, Input Box, Numeric, 15]
	Enter the desired amount. An alert is generated if the transaction exceeds the specified amount.
	This field will be displayed against the Credit Alert under Account Alerts .
Register	[Action Button]
	Once all the desired information is entered, click Register .
Select the Alert Des	scription.

- 22. Enter the *Email ID* of the customer.
- 23. Select the alert parameter.

21.

24. Click the **Register/De-Register** button. The system displays the **Alerts - Verify** screen.

Account Alerts - Verify

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First Hame: AHT			Last Name: 8 AMTRET	
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25. Click the **Confirm** button. The system displays the **Alerts** - **Confirm** screen with the status message.

OR

Click the **Change** button to modify the alert parameters.

Account Alerts - Confirm

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26. Click the **Register Another** button. The system displays the **Alerts** screen.

35.2 Forex Alert Subscription

The *Forex Alert Subscription* screen allows the *Administrator* to define parameters on the basis of which forex alerts are generated.

It is possible for the user to define multiple currency pairs for which to receive forex alerts. The maximum number of currency pairs that can be defined shall be configurable at Day 0. By default the user shall be able to define upto 5 currency pairs.

To subscribe for Forex Alerts:

- 1. Select the User Alerts Radio Button.
- 2. Click **Get Alerts** button.

Forex Alert Subscription

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- 3. Select the *Forex Alert* checkbox.
- 4. Click the **Set/View Preferences** link. The Forex Alerts Subscription screen is displayed.

Forex Alert Subscription

wex Allert Subscription								
Want To	Buy Currency	Sell Currency	Target Price		Active From	Active To		
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Column Name	Description
Alert Number	[Display, Automatic incremental] Displays the <i>Alert Number</i> . Alerts can be added using the Add More button.
I Want To	[Mandatory, Dropdown] Select the desired purpose from the values available in the drop- down. The options are: • Buy Foreign currency notes • Buy Travellers cheque • Make Fund Transfer
Buy Currency	[Mandatory, Dropdown] Select the currency which is to be bought from the drop-down.
Sell Currency	[Mandatory, Drop-Down] Select the desired currency which is to be sold from the drop- down.
Target Price	[Mandatory, Numeric, 15] Enter the desired amount. Once this value is attained, an alert is generated.
From Date	[Mandatory, Date-Picker] Select the starting date to define the <i>Date Range</i> within which if the target price is attained, the alert will be generated.

Column Name	Description
To Date	[Mandatory, Date-Picker]
	Select the ending date to define the <i>Date Range</i> within which if the target price is attained, the alert will be generated.

Note: All Forex Alerts are one time alerts. The alert definition will be deleted once the same has been generated.

- 5. Click **Save**, the system displays a confirmation message.
 - OR

Click **Cancel** to close the pop up window and the alerts subscription screen from which this screen was navigated to, will be displayed.

Confirmation

Your Farex alert details have been received. Rease click the registration button on the next screen to complete subscription.	Three Aust
	1 Your Farex alert defails have been received. Rease click the registration button on the next screen to complete subscription.
	CK.

6. Click **Ok**. The Alerts subscription screen will be displayed.

Note: Please refer User Alerts section for the next steps of Forex Alerts Subscription.

36. Global Limit Packages

36.1 Add Global Limit Package

This option allows you to add a new global limit package.

To add a global limit package

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **Customer Services > Global Limit Packages**. The system displays the **Global Limit Packages** screen

Global Limit Packages

-

Field Description

Field Name	Description			
Select User Type	[Mandatory, Drop Down]			
	Select the entity and user types for which limit package to be created from the drop-down list.			
Search Package	[Mandatory, Drop Down] Select the search type and package name pattern from the dropdown list.			

3. Click the **Search** button, the system displays the already created packages.

Global Limit Packages

Slobal Limits Pack	ages	 		42-59-2014 ME27-60 CML +96.0
	Select Liner Type CORPORATE USES			
	Search Package: Cantaina 🔶			
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4. Click the **Add** button the system displays the **Global Limit Package Add** screen.

Global Limit Packages-Add

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Field Name	Description
Entity	[Display]
	This field displays the selected Entity / Entity User type for which package is getting created.
Set as Default	[Optional, Check Box]
	Select the check box to specify default package for the entity.
Package Description	[Mandatory, Alphanumeric, 35]
	Enter the package description.
	Alphanumeric with spaces with special characters like - @ is allowed in this field.
Currency	[Optional, Drop-down]
	Select the package currency from the drop-down list.
Transaction Name	[Display]
	This field displays the transaction name for which the limit is to be set.

Field Name	Description
Initiation Limit	
Minimum Transaction Amount	[Optional, Numeric, 13, Two] Enter the minimum amount limit for a transaction to be initiated by a user par transaction. If no value is entered then no minimum amount limit is assumed.
Maximum Transaction Amount	[Optional, Numeric, 13, Two] Enter the maximum amount limit for a transaction to be initiated by a user par day. If no value is entered then indefinite limit for the initiation is assumed.
Authorization Limit	
Total Amount	[Optional,Numeric,16] Enter the maximum daily cumulative transaction amount available for authorization. If no value is entered, then indefinite limit for authorization is assumed.
No of Transaction	[Optional, Numeric, 3] Enter the maximum number of transactions available for authorization. If no value is entered then indefinite limit for the authorization is
Other Package Parameters	
Applicability	[Mandatory, Drop Down] Enter the date on which the limit will be made applicable. Only calendar date is allowed.
Effective Date	[Mandatory, Date Pick list] Enter the date on which the limit will be made applicable. The date should be greater than the current date.
Enter the appropriate	information in the relevant fields

- 5. Enter the appropriate information in the relevant fields.
- 6. Click the **Submit** button. The system displays the **Global Limits Package-Verify** screen.

Global Limits Packages- Verify

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7. Click the **Edit** button if any details are to be edited, else click the **Confirm button**. The system displays the **Global Limits Packages - Confirm** screen.

Global Limit Packages - Confirm

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8. Click the **Ok** button. The system displays the **Global limit Package-Search** screen.

36.2 Modify Global Limit Package

This option allows you to modify an existing global limit package.

To modify global limit package

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **Customer Services > Global Limit Packages**. The system displays the **Global Limit Packages** screen.

Global Limits Packages			15-89-3014 16:32-17 GMT +6	
		************************************	***************************************	
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3. Click the **Search** button, the system displays the already created packages.

Global Limit Packages

Iobal Limits Pack	ages				81-89-2014 NL2140 CMT +063
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4. Click the **Modify** link of a record. The system displays the **Global Limit Package** screen.

Global Limit Packages

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Note: If the effective date is less than the current date then the transaction details cannot be modified, however if the effective date is more than the current date they can be modified.

- 5. Enter the required changes
- 6. Click the **Submit** button. The system displays the **Global Limits Package Verify** screen.

Global Limit Packages- Verify

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- 7. Click the **Edit** button to make further changes
 - OR

Click the **Confirm** button the system displays the **Global Limits Package-Confirm** screen.

Global Limits Package-Confirm

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Hobal Limits Pi	ackages - Confirm					
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8. Click the **OK** button to return back to Search screen.

36.3 View Existing Global Limit Packages

This option allows you to view the existing global limit packages.

To view existing global limit packages

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **Customer Services** > **Global Limit Packages**. The system displays the **Global Limit Packages** screen.

Global Limit Packages

lobal Limits Packages			15-39-3014 16:12:17 GRT +6838
Select Dear Type	Thing Herry Every		
Startsh Package:	Contains +		
			Add Search

Field Description

Field Name	Description
Select Entity	[Mandatory, Drop-Down]
	Select the appropriate entity from the drop-down list
Search Package	[Optional, Drop-Down]
	Select the search clause for the package from the drop-down list. The options are:
	Contains
	Starts With
	Ends With
	Equals
	The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field. For example, if you select the search clause as Starts With and enter the search string as A in the adjacent field, then the system displays all the packages starting with A .
Search Package	[Optional, Alphanumeric, 25]
	Type the search string for the name of the package in this field, to be used as a parameter in the search criteria. You can enter part/all of the characters forming part of the name.
Enter the appropriate	e information in the relevant fields

- 3. Enter the appropriate information in the relevant fields.
- 4. Enter the package name.
- 5. Click the **Search** button. for the entire list of packages to be displayed.

Global Limit Packages

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Column Description

Column Name	Description
Package Description	[Display] This displays a brief description of the package.
Set as default package	[Display] This displays the default package flag.
Last Updated on	[Display] This displays the date and time the package was last updated.
Updated By	[Display] This displays the user id of the user who has updated the package last.

6. Click the **Modify** button. The system displays the **Global Limits Packages** screen with the package details.

Global Limit Packages

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Field Description

Field Name	Description
Select Entity	[Display] This displays the entity.
Package Description	[Display] This displays the name of the new package.
Ссу	[Display] This displays the base currency of the entity.
IS Default	[Optional, Check Box] Select the check box to specify default package for the entity.

Field Name	Description
Transaction Name	[Display]
	This displays the transaction name for which the limit is to be set.
Initiation Limit	
MinTxnLimit	[Display]
	This displays the minimum amount limit for a transaction to be initiated by a user par day. If no value is entered then no minimum amount limit is assumed.
TxnLimit	[Display]
	This displays the maximum amount limit for a transaction to be initiated by a user par day.
	If no value is entered then indefinite limit for the initiation is assumed.
Authorization Limit	
DayTxnLimit	[Display]
	This displays the maximum daily cumulative transaction amount available for authorization.
	If no value is entered, then indefinite limit for authorization is assumed.
NoOfTxn	[Display]
	This displays the maximum number of transactions available for authorization.
	If no value is entered then indefinite limit for the authorization is
Other Package Parameters	
Applicability	[Display]
	This displays the date on which the limit will be made applicable. Only calendar date allowed.
Effective Date	[Display]
	This displays the date on which the limit will be made applicable.

37. Transaction Password Configuration

The **Transaction Password Configuration** allows the administrator to configure the transaction password.

To configure transaction password

- 1. The system displays the **View Initiated Transactions** screen.
- 2. Navigate through the menus to **Maintenances > Transaction Password Configuration**.

Transaction Password Configuration

Transaction Password Configurati	ion	34	-04-2012 17:00:51
Timed user Type	Machat		
			Teats.

Field Description

Field Name	Description
Select User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.

- 3. Select the channel from the drop-down list.
- 4. Click the **Search** button. The system displays the **Transaction Password Configuration** screen.
- 5. Enter the appropriate details in the relevant fields.

Transaction Password Configuration

Semit Vier Type: Internet	*		
			-
6-My ALEXCISE DRECT BANKING	1281		
User Type: CORPORATE USER. Chanise: ydeniat			
ACCOUNT OLOSURE (ACC)	Chatter 101	Phone Laboration and Laboration	
AD HOC ACCOUNT STATEMENT REQUEST (ASR)	Constant Will	The second second second	10 M
BALK HITERNAL TRANSFER (ATT)	Course of	Theorem Theorem (4,100	
OPEN TERM SEPORT (ATO)	Courses 124	**********	
CHEDUS BOOK REDUILST (CBR)	Passes of	TRANSPORT OF ALL PROPERTY.	
BULK FLS UPLOAD (BFs)	Summer 18	PROFESSION PROJECTION	
OUTWIND OLIVRANTEE ANENDMONT (\$GA)	Dunched Md.	Propagation & Propagation of the state	
MEATE OUTWARD GUARANTEE (IND)	Transmit (if)	784412A23031784 ACTIV	
PRV BLL BPA)	There all	TRANSPORTED BY PLATE	
ADD EXTERNAL ACCOUNTS (ABA)	Context and	management for the summi-	
ATTACH DOCUMENTS (4L)	Taxime 34	TRAFFIC THE FLETT	
ALERTE (ALR)	Constant SP	184054(1030.08) ALCOT	14
DELETE EXTERNAL ACCOUNTS (DEA)	Destant Mr.	TRANSACTOR PRIACED	-
CHANNEL DEACTIVATION (DMO)	Dealers 10	TRANSLATION INFALMENT	
HEURSTER REPORT (VIRI)	Tester of	Test-contractm"	
REGUEST PROCESSING (VRT)	Destar 30		
TRAVEACTIONS (DAT)	Constant Well	TRANSACTOR INLACED	
ANEND TERM DEPOSIT (TM)	Thetast 101	TRANSFER TRANSFER AND ADDRESS	10
EXTERNAL PAYNENT (1911)		TRACTOR STORE AND INCOME.	

Field Name	Description
Entity	[Display]
	This field displays the entity.
User Type	[Display]
	This field displays the name of the user.
Channel	[Display]
	This field displays the channel of the transaction.
Column Description	on
Column Name	Description
Transaction	[Mandatory, Check Box]
	•
	[Mandatory, Check Box] Select the check box adjacent to the transaction name to configure
Transaction	[Mandatory, Check Box] Select the check box adjacent to the transaction name to configure the transaction password.
Transaction	[Mandatory, Check Box] Select the check box adjacent to the transaction name to configure the transaction password. [Conditional, Drop-Down]
Transaction	[Mandatory, Check Box] Select the check box adjacent to the transaction name to configure the transaction password. [Conditional, Drop-Down] Select the transaction status from the drop-down list.
Transaction	[Mandatory, Check Box] Select the check box adjacent to the transaction name to configure the transaction password. [Conditional, Drop-Down] Select the transaction status from the drop-down list. This field is enabled if Transaction check box is selected.
Transaction	 [Mandatory, Check Box] Select the check box adjacent to the transaction name to configure the transaction password. [Conditional, Drop-Down] Select the transaction status from the drop-down list. This field is enabled if Transaction check box is selected. The options are follows:
Transaction	[Mandatory, Check Box] Select the check box adjacent to the transaction name to configure the transaction password. [Conditional, Drop-Down] Select the transaction status from the drop-down list. This field is enabled if Transaction check box is selected. The options are follows: • Disabled

6. Click the **Submit** button. The system displays the **Transaction Password Configuration - Verify** screen.

Transaction Password Configuration - Verify

Transaction Password Configuration			
trey A	ENCLURE DIRECT BAANKING 12 01 IRPORATE LISER WHAT		
Transaction	lister	Alam	
Account Cosare (ACC)	Sterlard	TRANSACTON PRI ALERT	
			Batt Carbo

7. Click the **Confirm** button. The system displays the **Transaction Password Configuration - Confirm** screen.

Field Description

Transaction Password Configuration - Confirm

Transaction password configured successified Transaction automated for Transaction Passion	diy nord Cantiguration hearing reterence: 1547188274364651	as teen Auto Autorized	
Transaction Password Configuratio	ən - Confirm	30-44-3912 17	1-55-44
	EXCURE DRECT BARKING (2.8) ORPORATE LISER Invited		
Tratactor	Itatus	Alert	
Account Cleave (ACC)	Diamators	TRANSACTION PRI ALERT	

8. Click the **OK** button. The system displays the **Transaction Password Configuration** screen.

38. Map Reports To Users

There are various report formats developed by the bank for customer usage. This option facilitates mapping of reports to users across various channels users.

To map reports to the user

- 1. Logon to the **Internet Banking** application.
- Navigate through the menus to Customer Services > Map Reports To User. The system displays the Map Reports To User screen.

Map Reports To Users

Gant 7	Spe ID99040/6	ADMINISTRATOR (FCU88) .				
Trist No.	iere Stars Wer +	+		Starta With .		
Use	er itt. Starta Willi -		Cref	Itaria With .	i la	
from 0	Jele:	191	To Date:		191	
	wit iten on .					

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down]
	Select the user type from the drop-down list.
First Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the first name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:

If you select the search criteria as **Starts With** and enter A in the adjacent field, then the system displays all the customer first names starting with A.

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40]
	Select the search criteria for the last name from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E .
User Id	[Optional, Drop-Down, Alphanumeric, 18]
	Select the search criteria for the user ID from the drop-down list.
	The options are:
	Starts With
	Ends With
	Equals
	Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in the

If you select the search criteria as **Starts With** and enter **1** in the adjacent field, then the system displays all the user ID's starting with **1**.

Field Name	Description		
Email	[Mandatory, UNIQUE, Drop-Down, Alphanumeric, 18]		
	Select the search criteria for the email ID from the drop-down list.		
	The options are:		
	Starts With		
	Ends With		
	• Equals		
	Contains		
	Type the search string in the adjacent field.		
	For Example:		
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L .		
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.		
Select the user type.			

4. Enter the search criteria.

3.

5. Click the **Search** button. The system displays the **Map Reports To User** screen with the search result.

Map Reports To User

Map Reports To I	Jser			18-88-3814 18-39:06 GMT +8(38
	Uver Yook RETAR, UNER - OOLD Plast taxes Blacks with + ZARTUA URA' IK Tarts With + Prono Deat.		Last former Bayety Will + Final Starts Will + To Date:	
				Sect
1	Search Condition: BETAL USER - GOLD Priol Norm: Than's Will Evely: IN,EXCUBE DIRECT BALARDIS 12 B1	2MP3	8	
Terr M	Barna	Drull	Channel	
CARTAGRET	Bis CAITLE N	Sortal Makazo@anaste.com	started	
20081294	If the ZARTAS K	partet Qymel con	Martat	
ZARIABRET	HIS ZARTAB K	contrals that every and the com	Java Application Based Mobile	
ZARDADRET	Him ZARTAB K	partet Malque@erack.com	Mobile Browner	
2505534	Mag ZARDAB K	contail @ywwai cum	Java Application Based Mokes	
222534	Haw ZARDAS K	zwisk@ymail.com	Voble Browser	

Field Description

Column Name	Description		
User ID	[Display]		
	This column displays the user Id.		
Name	[Display]		
	This column displays the customer name.		
Email	[Display, <mark>UNIQUE</mark>]		
	This column displays the email ID of the customer.		
	Note : Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.		
Channel	[Display]		
	This column displays the banking channel through which the user performs the transactions.		

- 6. Click the link below the **User Id** column. The system displays the **Map Reports To Users** screen with report details.
- 7. Select the **check box** to link the report ID's to the user.

Map Reports To User

	UNIT ME ZOPETAL	
1 Series	Report BI	Description
8	687001	CLISTONES PROFILE DETAL
e N N	CMICOD	USER PROFILE REPORT
N (CRICOD	PRIMARY TO SECONDARY CUSTORER LINKAGE REPORT
	CRITCOM	LINKED CLUTCHERED ACCOUNTE AND TRANSACTION MATPING REPORT
打 口	CKTCOL	COMPORATE ALL USERS ACCOUNT INAPPRO REPORT
N	CR1CON	LIST OF AUTHORIZATION RULES FOR A CUSTOMER IS
2011	CR1C07	USERS IN THE AUTHORIZERS LIST FOR A CUSTOMER
85	GKITCOB	AUTHORIZERS LIETS ASSOCIOTO A PARTICULAR USER OF CUSTOMER IS
25	CRITCOD	TRANSACTER SUBMARY FOR A DATE RANGE FOR A TRANSACTOR
0	CRECTS	LET OF REJECTED TRANSACTIONS FOR A CUSTOMER FOR A SAVE RANGE
21	cencia.	LIST OF SUCCESSFUL TRANSACTIONS FOR A CUSTOMER FOR A DATE RANDE
81	DRTC14	LET OF TRANSACTIONS RELEASE FOR AUTHORIZATION FOR A DUSTUMER FOR A DATE RANGE.
10	ERICIS	LIST OF TRANSACTIONS REMEND FOR PROCESSING FOR A CUSTOMER FOR A DATE RANKE
85	CRICIE	LET OF ORLETED TRANSACTIONS FOR A CUSTOMER FOR A DATE RANGE
2	CERCI7	DALY TRAKSACTORS DONE FOR ALL THE ACCOUNT OF A CUSTOMER ID FOR A SPECIFIC DATE
21	GRICIA	TRANSACTION REPORT FOR AN ACCOUNT OF A CUSTOMER FOR A DATE RANKE
8	Officia	LET OF TRABBACTER DORE FOR ALL THE ACCOUNTS OF CUSTORER FOR AN AMOUNT AND DATE RANCE
8	087028	NUMBER OF TRANSACTION AND TOTAL AMOUNT INTRATED/AUTHORISED/REJECTED FOR A CLISTOMER
10	680621	SELECT LANSAGE AFFORT OF MELSER
8	CRITICS	USER BEDOON DETAIL
20	087028	Account Balance Summery
0	CRICK	Account Balance Sectory Detail
1	087027	Datasce report for sampling solo range
11	087028	Balance report for specified belo range Detail
11	cation .	listence report

Field Description

Column Name	Description
User ID	[Display] This field displays the channel user Id of the user.
Select	[Optional, Check box] Select the check box to select the report to be mapped.
Report ID	[Display] This column displays the report ID.
Description	[Display] This column displays the report description.

8. Click the **Map Reports** button. The system displays the **Map Reports To User - Verify** screen.

	Dan to 2002Dat.	
Report 12	Description	
CRICAL	CUSTOMEN PROFILE DETAIL	
DRTCBD	LISER PROFILE REPORT	
CALCED	MINIARY TO SECONDARY CUSTOMER LANGAGE REPORT	
CRTC84	LIVED OUSTONERE ACCOUNTS and TRANSACTION MAPPING REPORT	
CRITCOL	CONPORTE ALL USERS ACCOUNT MARPING REPORT	
CALLER	LIST OF AUTHORIZATION RULES FOR A CUSTORER E	
CRTC01	LISERS IN THE AUTHORIZERS LIST FOR A CLISTOMER	
CRITCAD	AUTHORIZERS LISTS ASSOCD TO A PARTICULAR USER OF COSTORER ID	
сипсия	TRANSACTION SUMMARY FOR A DATE BANGE FOR A TRANSACTION	
CRTC12	LIST OF REJECTED TRAVESACTIONS FOR A CLISTICMER FOR A DATE RANGE	
CRYC13	UDY OF BEDERBRUE TRANSACTIONS FOR A DUITOBER FOR A DATE RANSE	
CRITCIA	LIET OF TRANSACTIONS FERDING FOR AUTHORIZATION FOR A CLETCHER FOR A DATE RANGE	
CRITCHE	LIST OF TRANSACTIONS PENDING FOR PROCESSING FOR A CUSTOMER FOR A DATE RANGE	
CR1C-6	URY OF DELETED TRANSACTIONS FOR a CUSTOMER FOR a DATE RANSE	
CRECKT	DACY TRANSACTIONS DONE FOR ALL THE ACCOUNT OF A CUSTOMER D FOR A SPECIFIC SATE	
CRTCH8	TRABLACTION REPORT FOR AN ACCOUNT OF A CLIGTURER FOR A DATE RANGE	
CHITCH	LIST OF TRANSACTION DORE FOR ALL THE ACCOUNTS OF CLETOMER FOR AIR AUROLIST AND DATE RANGE.	
CRITCIO	NUMBER OF TRANSACTION AND TOTAL ANIOUNT ANTATEORA/THORSED/REJECTED FOR A CUSTOMER	
CRT221	LEDUCH SUMMARY REPORT OF AN USER	
CMMC22	ASSR SESSION DETAIL	
CRTC25	Account Deletors Summary	
ORTICAL	Account Balance Burnary Setal	
CHITCOT	Balance report for specified data targe	
CRTC26	Balance report for expecting these range Detail	
087032	Endering result	

Map Reports To User - Verify

9. Click the **Confirm** button. The system displays the **Map Reports To User - Confirm** screen with the status message.

OR

Click the **Change** button to navigate to the previous screen.

Map Reports To User - Confirm

Ap Reports To User - C	onfirm vs.öv.żes.enizaias.com -esz
	line if 208174
Presail Al	Detailability
CHITCON	CLETOMER PROFILE ONDA
CHICEZ	ISSR PROVILE REPORT
CHITCED	REMARY TO SECONDARY CUSTOMER LINCAGE REPORT
CHTC04	LINKED CLISTONERID ACCOUNTS and TRANSACTION MARING REPORT
ORTODE	COPPORATE ALL LIGERS ACCOUNT MARPHID REPORT
CITCOP	LIST OF AUTHORIZATION RULES FOR A SUSTOMER ID
087067	ISERE IN THE AUTHORIZERS JUIT FOR A CLISTOPER
CHTCOB	AUTHORIZERS LETS ASSOCID TO A RARTICULAR USER OF OUSTORIER ID
CRTCOP	TRANSACTON SUMMARY FOR A DATE RANSE FOR A TRANSACTION
000012	LIST OF REJECTED THANGACTIONS FOR A CUSTOMEN FOR A DATE BAMBE
GRITCHS	LIST OF BACCESSFEL, TRANSACTIONS FOR A CUSTOMER FOR A DATE SANCE
CITC14	LIST OF TRANSACTIONS PENDING FOR A LITHORIZATION FOR A DUSTOILER FOR A DATE SANCE
CRTC+S	LIST OF TRANSACTIONS FENORS FOR PROCESSING FOR A CLISTOWER FOR A DATE RANGE
CIOCIE	LIST OF DELETED TRANSACTORS FOR A GUSTOMER FOR A GATE RANCE
CRTC17	DALY TRANSACTIONS DONE FOR ALL THE ACCOUNT OF A CUSTOMER STORIA SPECIFIC DATE
ONICIS	TRANSACTION REPORT FOR AN ACCOUNT OF A CUSTOMER FOR A GATE RANGE
CRTC19	LIST OF TRANSACTION DONE FOR ALL THE ACCOUNTS OF CUSTOMER FOR AN ANDUNT AND DATE RANGE
CHIC29	NUMBER OF TRANSACTION AND TOTAL AMOUNT INTRATEDIAUTHORIZED REJECTED FOR A CUSTOMER
ORTCH	SESSON SUMIARY REPORT OF AN USER
CHITC22	JOER (EDSIGN OFTAL)
CRTC25	Account Datasce Summary
CHTC28	Account Balance Summary Detail
CHITCH?	Balance report for specified date range
CHITCOM	Baserice report for specified date racys Detail
CRTCS2	Search report

10. Click the **OK** button. The system displays the **Map Reports To User** screen.

39. Role Subject Mapping

Using the Role Subject mapping you can assign the subjects to a Role which shall be assigned to the user through the roles assigned. Using this transaction the Mails pertaining to the subject will directly go to the administrator which has been assigned the particular role which has been mapped with the Subject.

To register an alert

- 1. Logon to the **Internet Banking** application.
- 2. Navigate through the menus to **Maintenance and Setup > Role Subject Mapping**. The system displays the **Map Subjects** screen.

Map Subjects

Map Subjects			2011 No. 8 20 CMT -052
Detroit Roles Only	•	Role Descriptor - Sauta Will -	
			(Anna

Field Description

Field Name	Description			
User Type	[Mandatory, Drop-Down]			
	Select the user type from the drop-down list.			
Role Description	[Optional, Drop-Down, Alphanumeric, 18]			
	Select the search criteria for the Role Description from the drop- down list.			
	The options are follow:			
	Starts With			
	Ends With			
	Equals			
	Contains			
	Type the search string in the adjacent field.			
	For Example:			
	If you select the search criteria as Starts With and enter A in the adjacent field, then the system displays all the user ID's starting with A.			
Default Roles Only	[Optional, Check box]			
	Select the default Roles only check box to view the default roles only.			

- 3. Enter the required data.
- 4. Click the **Search** button. The system displays the Roles and their details.

Map Subjects

	Dael Type: Ne Dataul Roles Only:	HR.	*		Bale Description	Stans IIIIS +		
								line of
	bety GLOBA Teer Type HEUPD	n, administration ESK USER						
king Description		Chever		Crossed By			Construction .	
HADN ROLE		Atternet Bassing		SCRERADARI SURERADARI			11540-2014	
LOBAL ADMIN		internet Danking		SUPERADARY SUPERADARY			14-82-2014	

Field Description

Column Name	Description
Entity	[Display] This column displays entity name.
User Type	[Display] This field displays the type of user.
Role Description	[Display] This column displays the roles assigned.
Channel	[Display] This column displays the channel through which the transactions are processed.
Created by	[Display] This column displays the name of the user through which the role was created
Created on	[Display] This column displays the date on which the role was created.

5. Click on the **Role Description hyperlink**. The system displays the Role Subject Mapping screen.

Map Subjects

Ran Bolate	
Row Descripton: DRADW ROLE	
Even: 0L08AL 4Dem/ST8470%	
User Type: HELPSEIX USER	
Channel: Internel Barling	
O SARd	
C Derwid Draft and Chepan	
Celt Carda	
Punts Transfer REPTATIONODERS	
Housing / Whichs / Rensonal Loan	
C Oter Ganies	
D 1 will have an extend	
Dennet Account and Trading	
🗇 OveR Card	
C Gerres restect to Overges	
C Others Address Charge	
🗇 Other - General Information	
Ownes ATLINETWORKTHE	
🗇 Hox Realised Account Related	
C Depueda Quertera	

- 6. Select the **Subjects** checkbox in order to map the subject to the role.
- 7. Click the **Change** button to return to the previous screen and change the details OR

Click the **Map/ Un map** button to Map the subject to the role. The system displays the Map subject verify screen.

Map Subjects -Verify

Map Subjects	HEBB+ TKD EKONAR \$190-09-01
Tole Tanan	***************************************
Role Description: DRADB ROLE	
Evily, OLOBAL ADMINISTRATION	
Liner Type 101-PDESK USER	
Channel: Internet Barning	
Bap Relevent	
Demand Enalt and Cheques	
Debt Cards	
Funda Transfer NDFTRTGSIOthers	
i will her out adjust	
Housing / Venicle / Personal Liver	
Other Couries	
Denial Account and Tradeg	
Orest Card	
Gueries resided to Orangee	
Others Address Charge	
Other - Denieral Information	
Channals ATM/Internal/Mobile/SHS	
Non Readerst Account Readed	
Depisite Guerres	
	Depr. Color

8. Click the **Change** button change the details

OR

Click the **Confirm** button to confirm the Role Subject mapping. The system displays the **Map Subjects-Confirm** screen.

Map Subject- Confirm

plates Performed Successive Transactive with reference number 10200201508231 are Accessed sinks	
Mary Subjects	15.05.2018 ID48-82 1287 - 49236
Map Subjects	
Nor bruks	
Role Descripton: URADM ROLE	
Ermy OLOBAL ADVISITIATION	
Liner Type: HELPOESK USER	
Chantal Internet Saving	
Map Subjects	
Densed Oran and Dispass	
Dett Cerch	
Funds Travular NEFT/REDUCTION	
I will type my own subject	
Rousing/Vehicle (Renocation)	
Other Gutires	
Denal Account and Trading	
Cresticad	
Guerres related to Chargen	
Others Address Charge	
Other - General Vitamatori	
Channels ATM/htemat/Mcbile/SMS	
Nex Resident Account Related	
Deptate Queries	

9. Click the **OK** button to return to the **Map Subject** screen.

40. Goal Category Maintenance

You can maintain the goal categories, sub categories and default image which will be displayed to the customers for selection.

To set up Goal Category

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **Maintenance and Setup >** Goal Category Maintenance. The system displays the Goal Category Maintenance screen.

Goal Setting

Goal Setting		15-89-2014 82-87-59 CRIT -0020
Coal Belling - Harmond -		
Lety*	Securit	User Type* Search +

Field Description

Field Name	Description	
Entity	[Mandatory, Drop-Down] Select the entity from the drop-down list	
User type	[Mandatory, Drop-Down] Select the applicable user type	

- 3. Select the Entity and User Type from the drop-down list.
- 4. Click **Submit** button.

Goal Setting

Every: PLEXCURP UPPERT RUD Locating Calegories and built calegories"	skal 12 H zahoprine arit anegr imge Enter Category*	ப்பார் "நகும்: META4, USHH - 4054,0 க _{கு} வி இது + அ	
Distribution Sometanoment Distribution Theod Assemble Orketase Distribution		##+#	
± · · Fritertaurient ■ · · Pried Assets + · · · · Vecados # · · · hebby	Enter Category*	##+#	
	Select Predict: Leegy	English Franzosk Destech Engelfed Volt Nam	
	Event fold Calegory'	hu,d Rai+tt Rajan Proges Destait Espatial Vali hum	

Field Description

Field Name	Description
Enter Category	[Mandatory, Alphanumeric, 40]
	Enter the category to be created.
	Categories are displayed in all the languages maintained for the entity user type.
Select Product	[Mandatory, Drop-Down]
	Select the product for the entered category.
	The drop-down list displays all the products available in the Host for specified 'Type of Product'.
Language	[Display]
	Displays the language available under the selected entity.
Enter Subcategory	[Inputbox,Mandatory,40]
	Enter The sub category to be created
Select image	Select the image to be assigned to the sub category.
Click Submit button	The system will display verify screen.

6. Click **Submit** button. The system will display verify screen. OR

Click **Back** button to navigate to the previous screen.

Goal Setting - Create Category Ve	rity		15-09-2014 18:30-17 CMT +853
A new category shall be challed a new image shall	the assigned to the sub category		
Gast Belley - Mantergeor			
	PLEXICIDE ORBET BANKING 12 11		UNIT TYPE RETAIL USER - GOLD
Category	Metala	144	
	Venicia	26+2	
	Vehoe	English	
	Vehicula	Français	
	voetuly	Dividents	
	officially	Encellor	
		Vill hars	
Reduit			
Sub Calegory	te.	فرية	
	Car.	2842	
	is.	Englien	
	105.11	Français	
	auto	Deutezh	
		Examber	
	auto se	Well fam	
Trape			
			Charger Confine

7. Click **Confirm** button. The system will display confirm screen. OR

Click **Change** button to navigate to the previous screen.

40.2 Goal Category Maintenance - Sub Categories

You can maintain the goal sub categories and default image which will be displayed to the customers for selection.

To set up Goal Sub-category

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **Maintenance and Setup > Goal Category Maintenance**. The system displays the Goal Category Maintenance screen.

Goal Setting

Goal Setting			15-89-3014 69-47-59 GMT +0130

Contraction - Businesses			Construction Address of the
Enty*	Setted:		User fighet Select +
			South Constant Sector Constant Sector
			244

Field Description

Field Name	Description
Entity	[Mandatory, Drop-Down] Select the entity from the drop-down list
User type	[Mandatory, Drop-Down] Select the applicable user type

- 3. Select the Entity and User Type from the drop-down list.
- 4. Click **Submit** button. The following **Goal Settings** screen is displayed:

Goal Setting

Sand Setting - Hunsteriers				
\$rity.	FLEXCLARE DIRECT RAMARD 12 IH		Liner Type: HETAA, USEH - OCU,D	
Execting Calegories and sub-calegories*	Erbir tevy tabeprive and assign image			
King Sciences King Sciences	Dier Gespry*		level IRB+E Solgan Prorpan Dastech Lagadia Volt han	
	Select Product	Lord +		
	Enter Tab Galegory*		եպտ Ծինհե Երբիսի Դուցես Destruct Españlas Voltham	
	Send Page	2		No. Sec.

Field Description

Field Name	Description
Enter Category	[Mandatory, Alphanumeric, 40]
	Enter the category to be created.
	Categories are displayed in all the languages maintained for the entity user type.
Select Product	[Mandatory, Drop-Down]
	Select the product for the entered category.
	The drop-down list displays all the products available in the Host for specified 'Type of Product'.
Language	[Display]
	Displays the language available under the selected entity.
Enter Subcategory	[Inputbox,Mandatory,40]
	Enter The sub category to be created
Select image	Select the image to be assigned to the sub category.
Click Submit button	The system will display verify screen.

Click **Submit** button. The system will display verify screen. OR

6.

Click **Back** button to navigate to the previous screen.

Goal Setting - Create Category Ve	rify		15-85-2014 18-83-12 GBT 18538
A new suit category within created, mage shafter	antigrad to the bulk category;		
Tani betteg - Mattheways			
and the second se	PLEXCUBE DRECT B44KING 12 81		Daar Type: RETAL 1928 - GOLD
Campany	Vacation Vacation Vacation Vacation Vacation Vacation	laujat 18 televist Bogann Prancisk Dataloch Republic Volt Nares	
Product	Seed		
Suk Category Ince	telepay in Sin Epitetang Telebay in Sin Eurorana Telebay in Sin Eurorana Telebay in Sin Eurorana Telebay in Sin Eurorana Telebay in Sin Eurorana	Tuud 1994 P.9 Englan Fasigan Dastach Esgañal Vait haw	
			Darper Carlon

7. Click **Confirm** button. The system will display confirm screen. OR

Click **Change** to navigate to the previous screen.

40.3 Goal Category Maintenance - Modify Categories

You can modify the existing goal categories and sub categories.

To modify a Goal category/sub-category

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **Maintenance and Setup > Goal Category Maintenance**. The system displays the Goal Category Maintenance screen.

Goal Setting

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Field Description

Field Name	Description
Entity	[Mandatory, Drop-Down] Select the entity from the drop-down list
User type	[Mandatory, Drop-Down] Select the applicable user type

- 3. Select the Entity and User Type from the drop-down list.
- 4. Click **Submit** button. The following **Goal Settings** screen is displayed.
- 6. Click a category from the existing list of categories and sub categories.

Goal Setting

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Field Description

Field Name	Description
Enter Category	[Mandatory, Alphanumeric, 40] Enter the category to be created. Categories are displayed in all the languages maintained for the entity user type.
Select Product	[Mandatory, Drop-Down] Select the product for the entered category. The drop-down list displays all the products available in the Host for specified 'Type of Product'.
Language	[Display] Displays the language available under the selected entity.
Enter Subcategory	[Inputbox,Mandatory,40] Enter The sub category to be created
Select image	Select the image to be assigned to the sub category.

- 7. Edit the category/subcategory of the existing goal.
- 8. Click **Modify**. The system displays the **Goal Setting Modify Category Verify** screen. OR

Click **Back** button to navigate to the previous screen.

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9. Click **Confirm** button. The system displays the **Goal Setting - Modify Category Confirm** screen. OR

Click **Change** to navigate to the previous screen.

Goal Setting - Modify Category Confirm

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10. Click **OK**. The system displays the initial **Goal Setting - Maintenance** screen

41. Search Goals

The Goal Administration feature helps the Administrator to check and modify the Goal Details, as per requirement.

1. Navigate to **Search Goals** through *Sitemap*. The following page is displayed.

Goal Administration

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Field Description

Field Name	Description
Entity – User Type	[Mandatory, Drop-Down] Select the desired Entity – User Type from the dropdown.
Customer ID	[Optional, Input Box] Enter the required <i>Customer ID</i> in the input box.
User ID	[Optional, Input Box] Enter the required <i>User ID</i> in the input box.
Goal Category	[Optional, Drop-Down] Select the desired <i>Goal Category</i> from the dropdown.
Goal Subcategory	[Optional, Drop-Down] Select the desired <i>Subcategory</i> from the dropdown.
From Target Amount	[Optional, Input Box, 15] Enter the desired <i>From Target Amount</i> .
To Target Amount	[Optional, Input Box, 15] Enter the desired <i>To Target Amount</i> .
Goal Opening From Date	[Optional, Date-Picker] Select the desired <i>Goal Opening From Date</i> .
Goal Opening To Date	[Optional, Date-Picker] Select the desired <i>Goal Opening To Date</i> .
Clear	[Action Button] Click Clear to clear all values entered for <i>Search</i> process.

Field Name	Description
Search	[Action Button]
	Click Search to search on the basis of values entered in the respective fields.

The Search Result is displayed.

Search Result

Search Crime											
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2. Click any desired **Goal ID**. The following page is displayed.

Goal Detail

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3. Click the **Options** button. The following options are displayed.

Options

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4. Click the option – **Participant**. The following page is displayed.

Participant

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- 5. Click **Close**.
- 6. Click **Transaction(s)** from the *Options*. The following page is displayed.

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Note: For additional information, please refer to the User Manual Oracle FLEXCUBE Direct Banking Personal Finance Management.

42. Calendar Setup

Using this option, the bank administrator, can maintain calendar for a particular currency at the global level. A calendar can also be maintained at the country level to identify working days in the country.

To set up calendar

- 1. Log on to the **Internet Banking** application.
- 2. Navigate through the menus to **Maintenance > Calendar Setup**. The system displays the **Calendar Setup** screen.

Calendar Setup

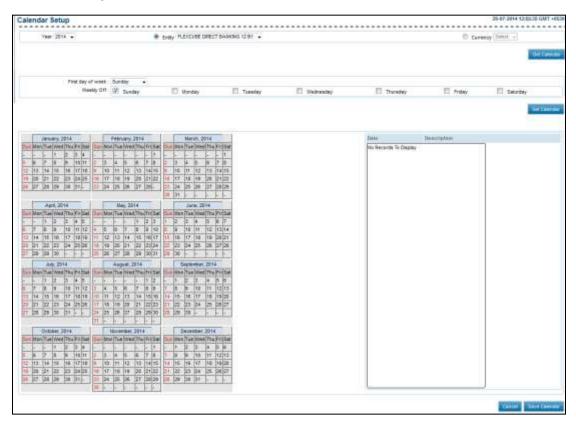


Field Description

Field Name	Description
Year	[Mandatory, Drop-Down] Select the year from the drop-down list.
Entity	[Optional, Radio Button, Drop-Down] Click the Entity radio button to enable the entity drop-down list
Currency	[Optional, Radio Button, Drop-Down] Click the Currency radio button to enable the drop-down list. Select the currency for which calendar is to be maintained from the drop-down list

- 3. Select the year, entity and first day of week from the drop-down list.
- 4. Select the appropriate check box to select the weekly off.
- 5. Click the **Get Calendar** button. The system displays the **Calendar Setup** screen.

Calendar Setup



Field Description

Field Name	Description
First day of week	[Mandatory, Drop-Down] Select the first day of the week from the drop-down list.
Weekly Off	[Optional, Check Box] Select the appropriate check box to select the weekly off.
Date Description	[Display] This field displays the description of the public holidays

 Click the Save Calendar button to save the calendar. The system displays the Calendar Setup -Verify screen.
 OR

Click the **Cancel** button. The system displays the **Calendar Setup** screen.

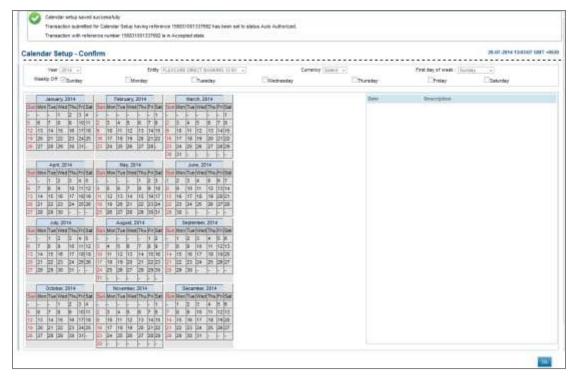
Calendar Setup - Verify

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7. Click the **Confirm** button. The system displays the **Calendar Setup - Confirm** screen. OR

Click the Cancel button the system displays the Calendar Setup screen.

Calendar Setup - Confirm



8. Click the **OK** button. The system displays the **Calendar Setup** screen.